

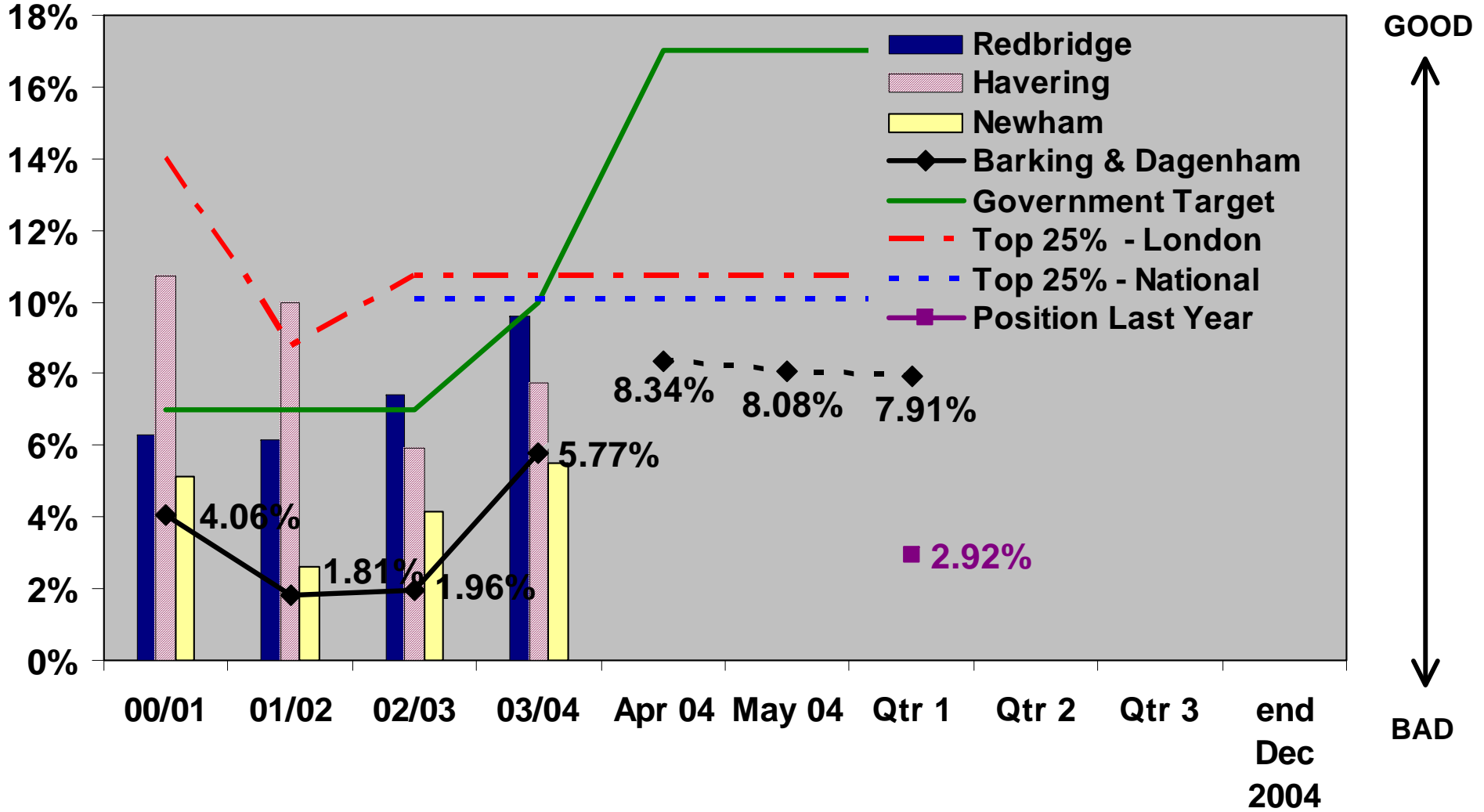
Presentation to Executive

17 August 2004

Department of Regeneration and Environment Key PIs

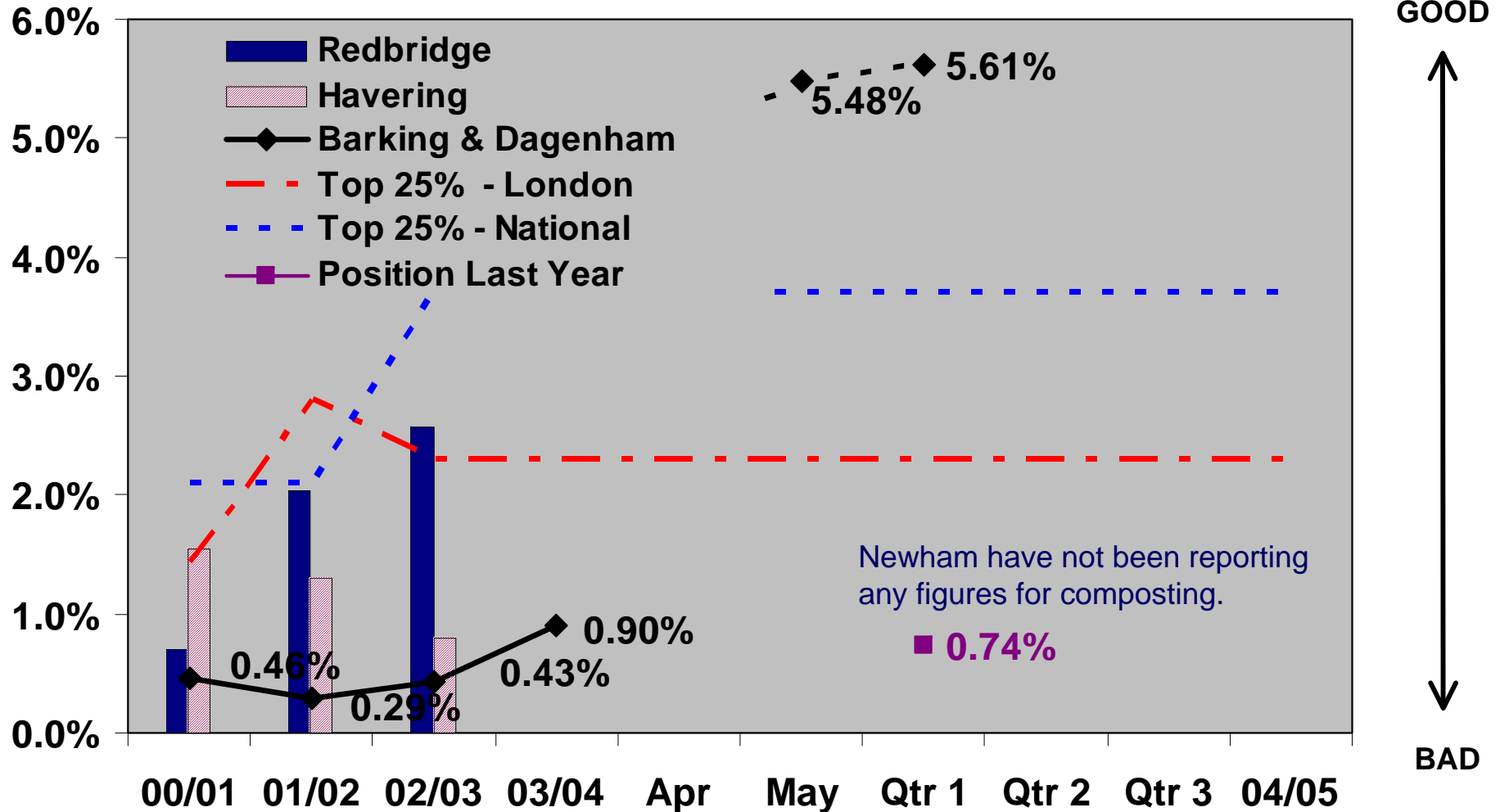
DRE - Recycling & CA Site

BVPI 82a - Total tonnage of household waste arisings - %age recycled (cumulative)

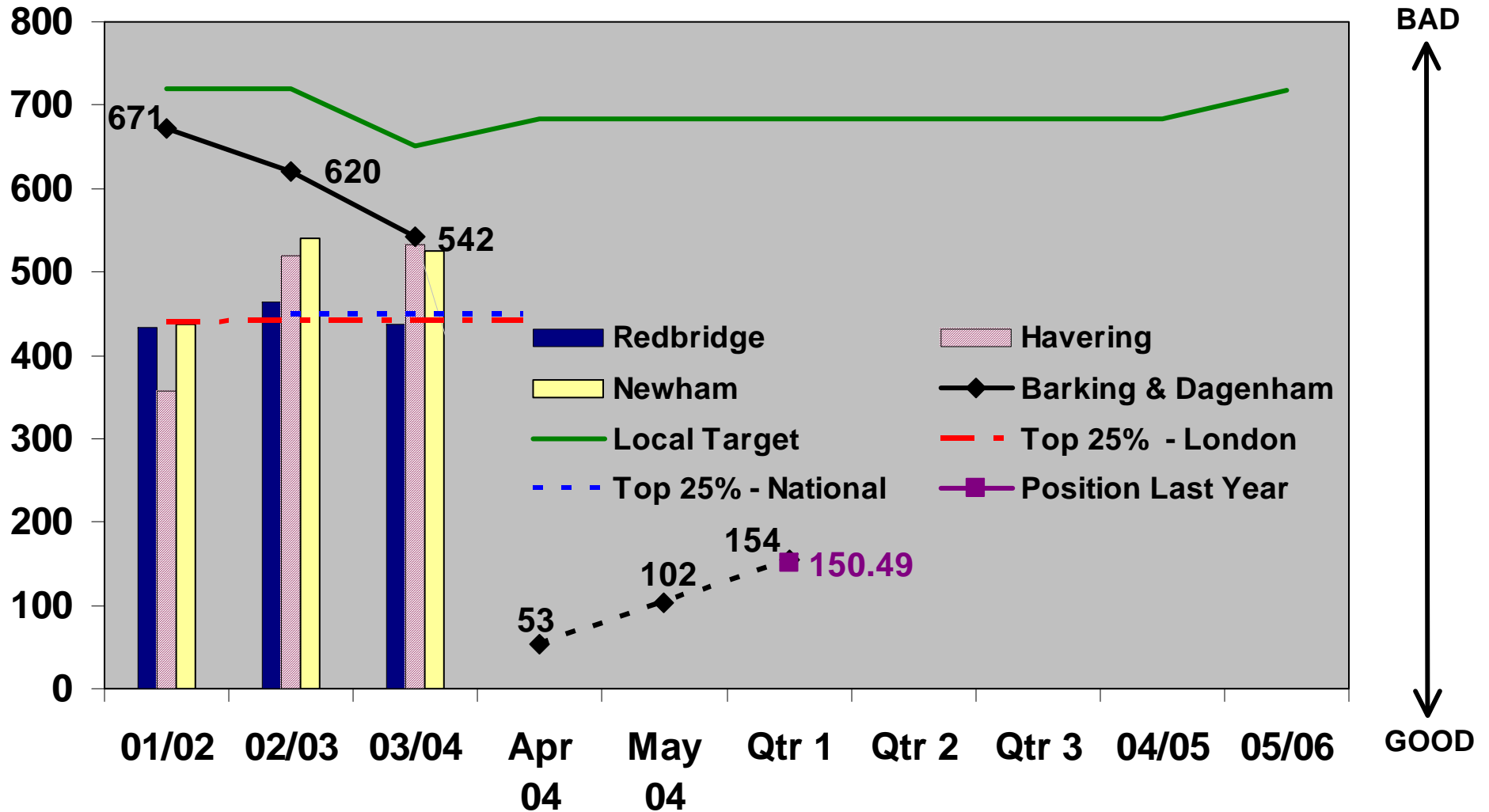


DRE - Recycling & CA Site

BVPI 82b - Total tonnage of household waste arisings - percentage composted (cumulative)

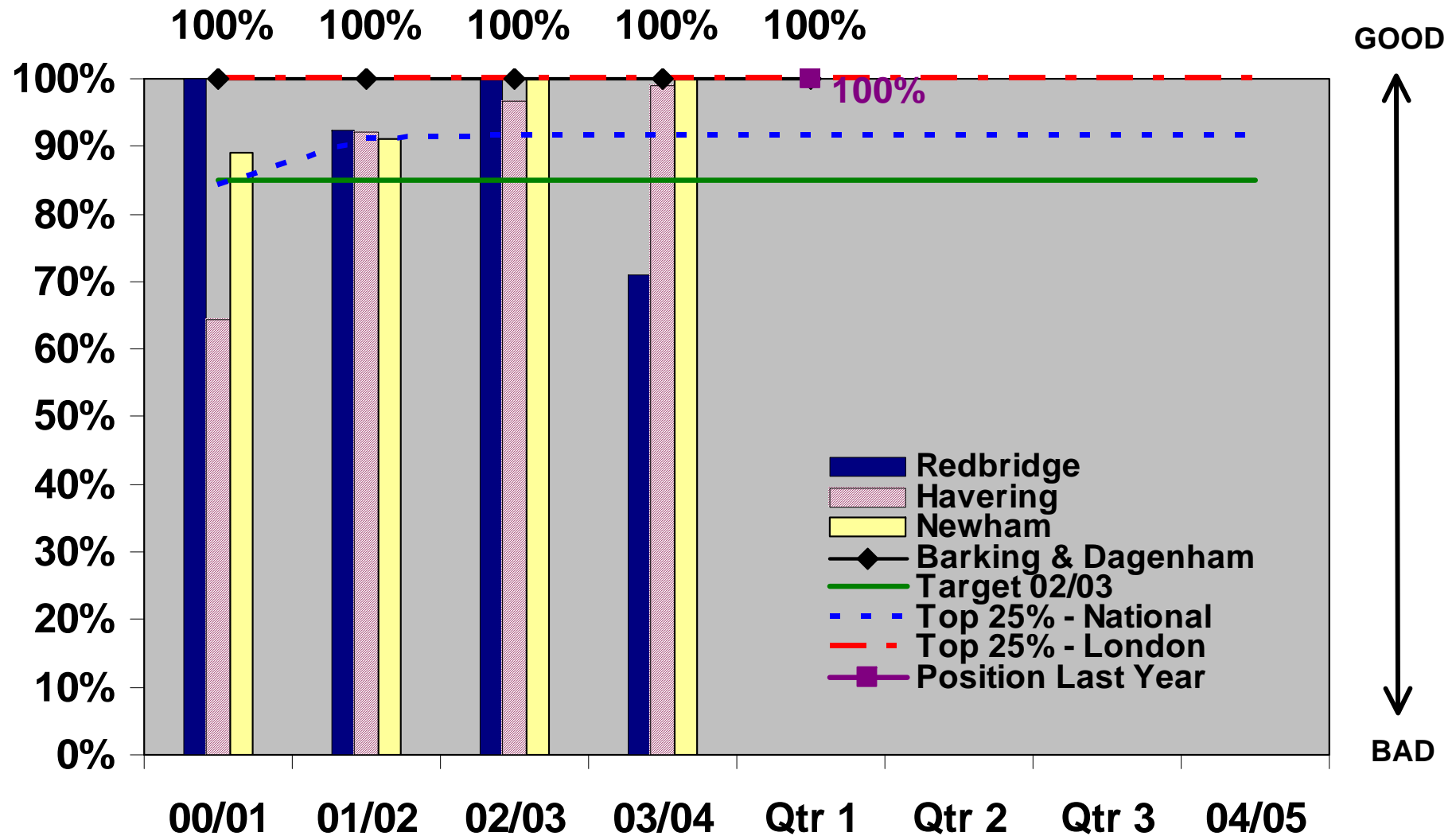


DRE - Fleet & Waste Management
 BV84 - kg of household waste collected per head (cumulative)



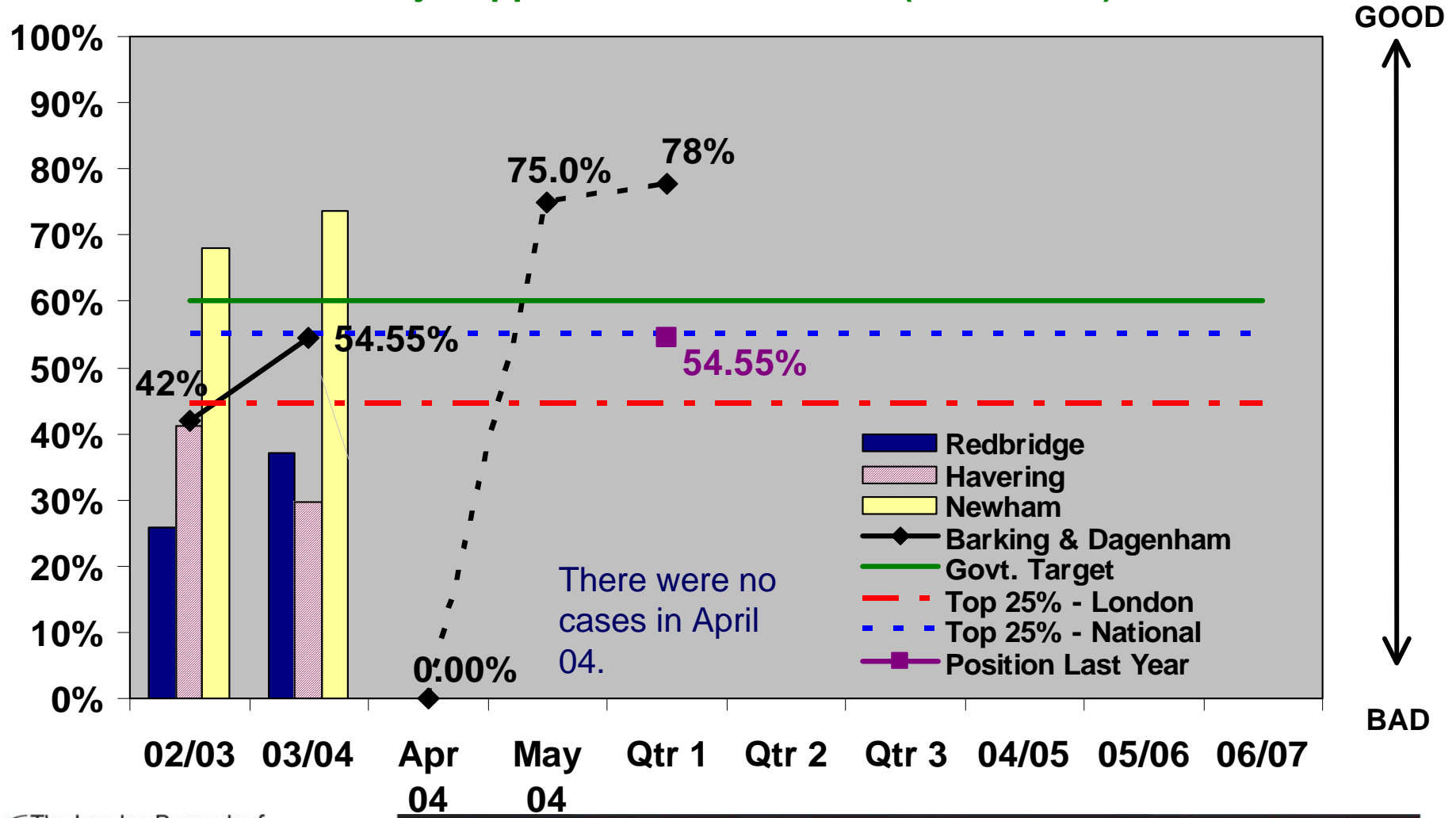
DRE - Planning & Building Control

BV106 - Percentage of new homes built on previously developed land



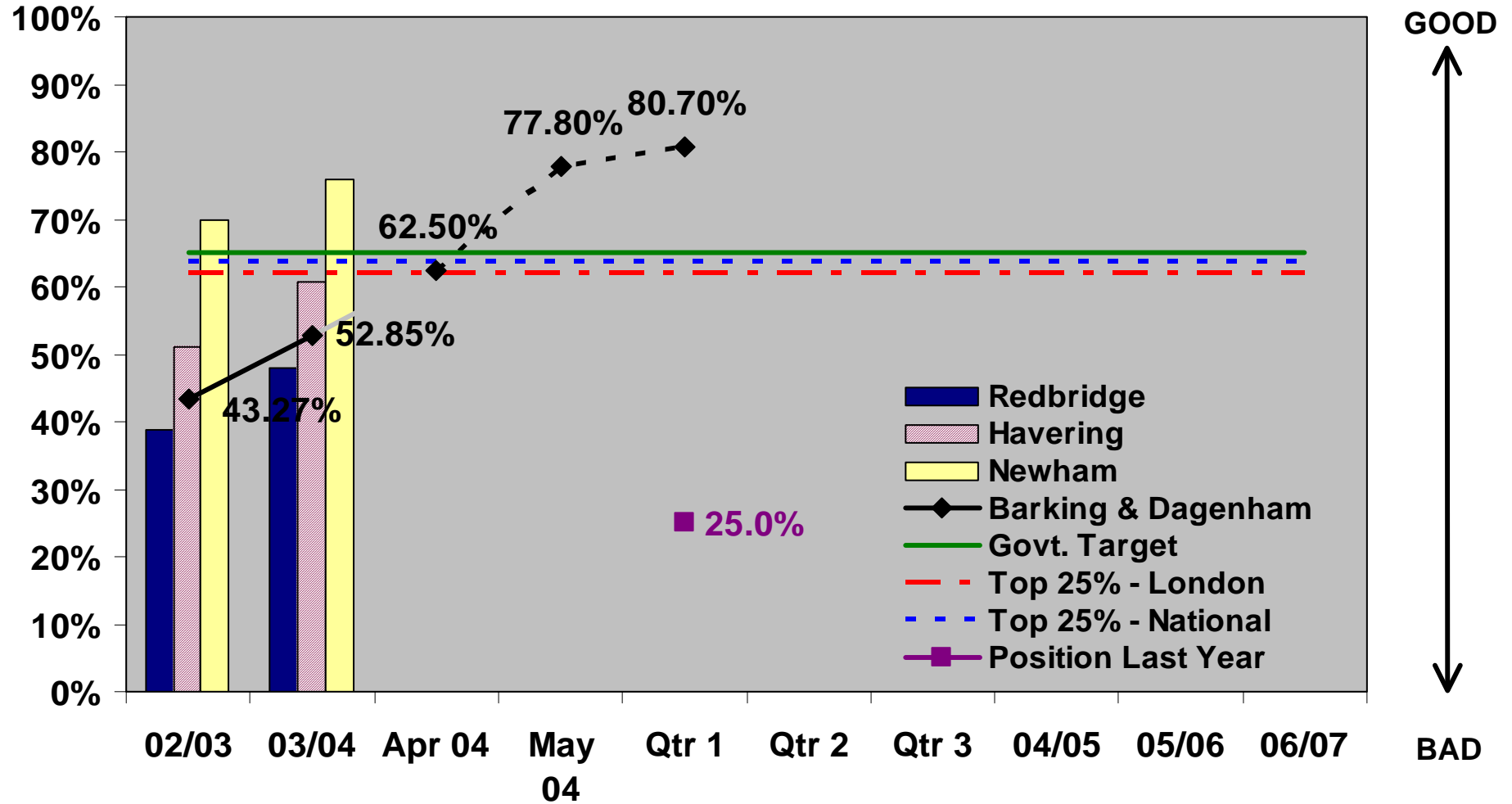
DRE - Planning & Building Control

BV109a - The percentage of applications determined in line with the Government's new development control targets to determine: 60% of major applications in 13 weeks (cumulative)



DRE - Planning & Building Control

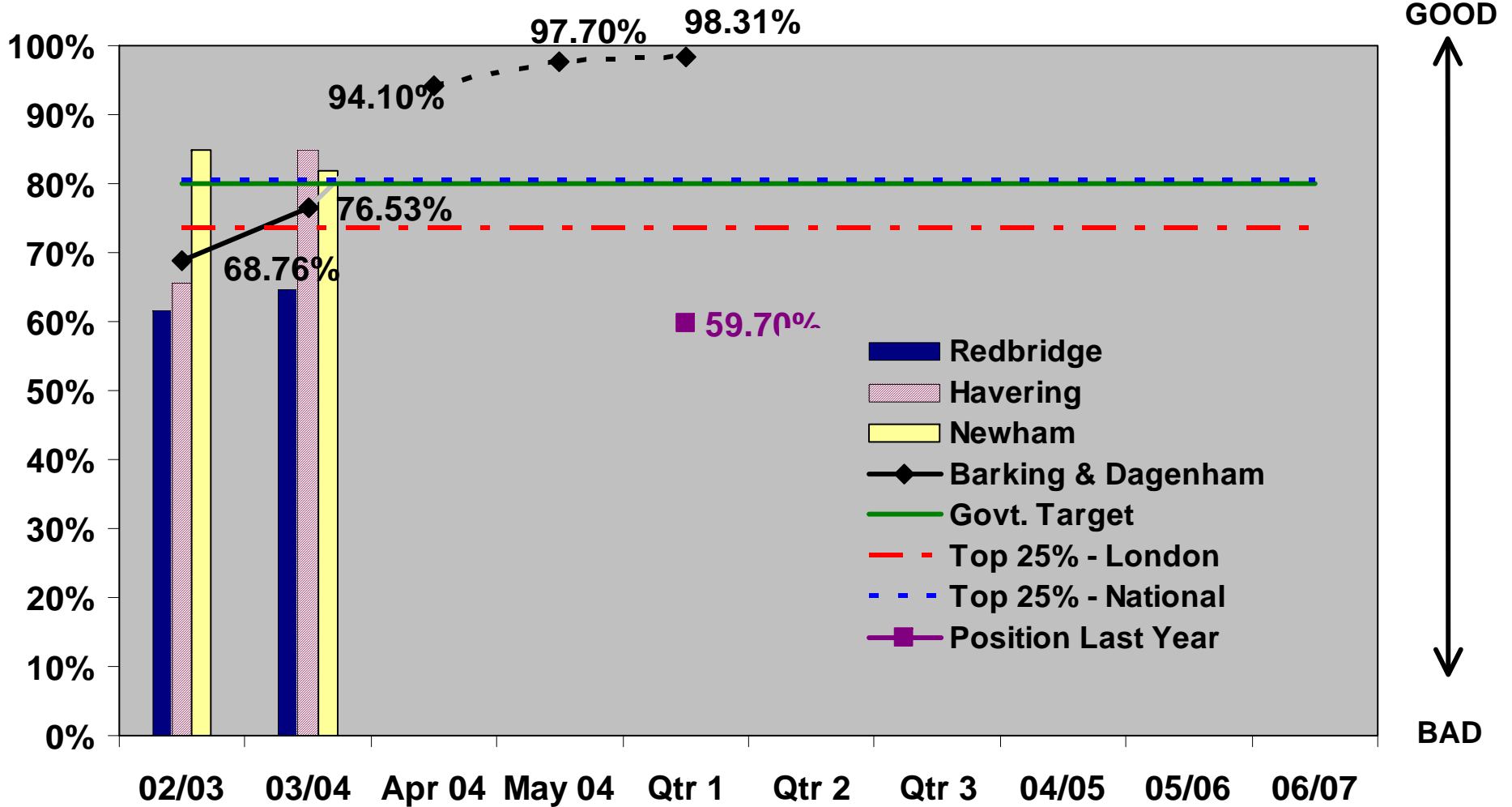
BV109b - The percentage of applications determined in line with the Government's new development control targets to determine: 65% of minor applications in 8 weeks (cumulative)



GOOD ↑
↓ BAD

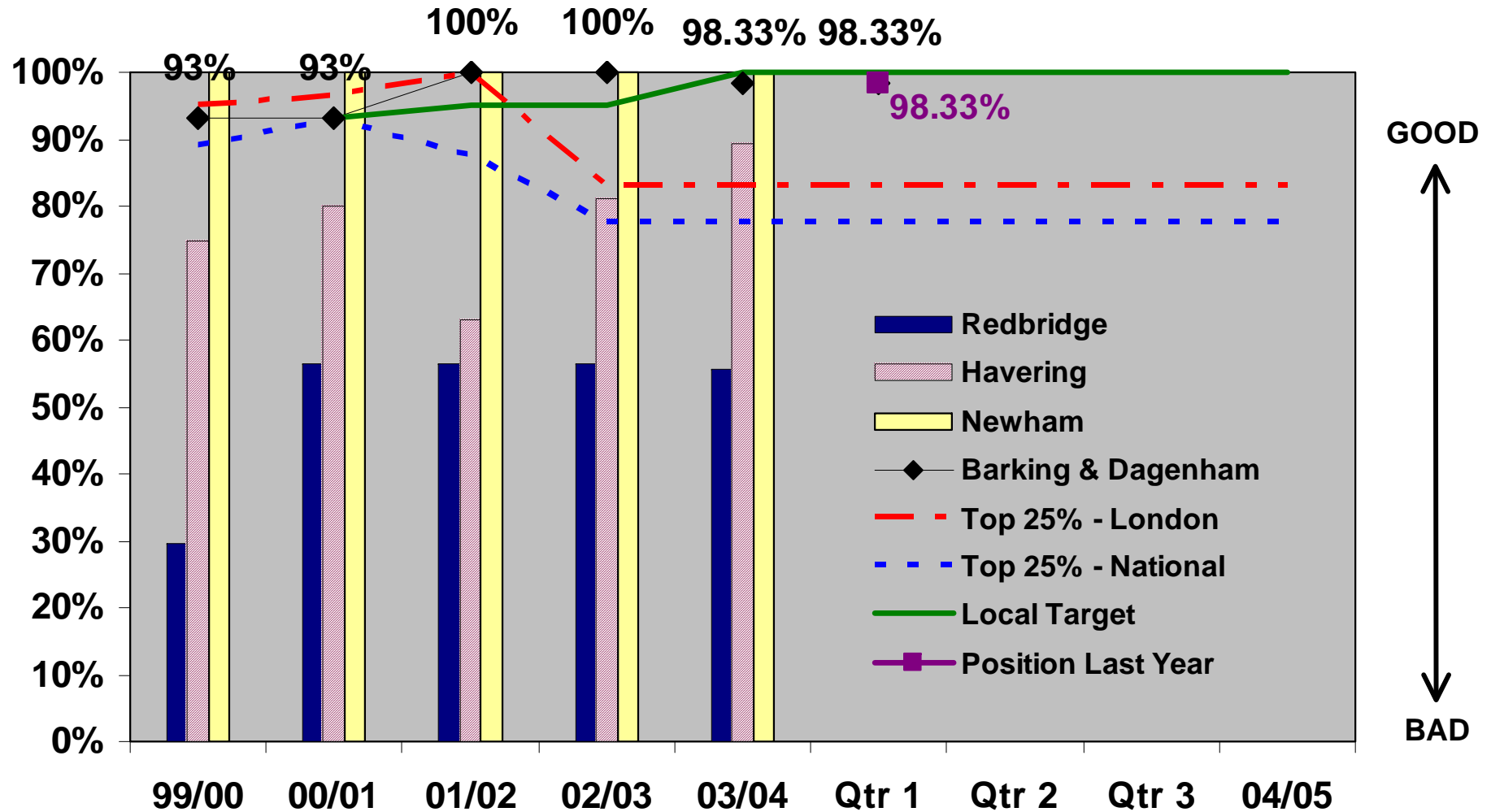
DRE - Planning & Building Control

BV109c - The percentage of applications determined in line with the Government's new development control targets to determine: 80% of other applications in 8 weeks (cumulative)



DRE - Street Scene

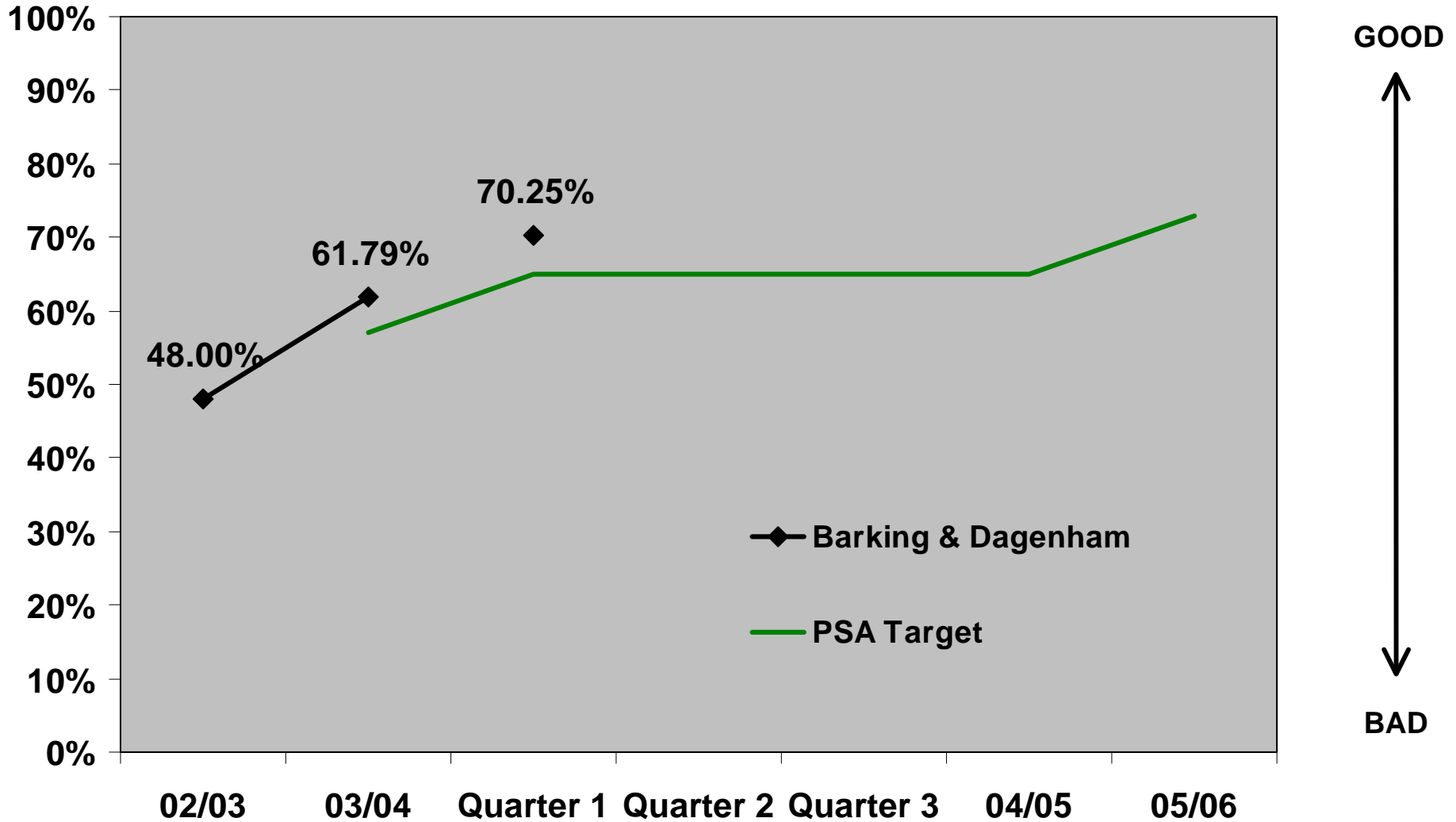
BV178 - Percentage of total length of footpaths and other rights of way that were easy to use by members of the public



PSA Targets

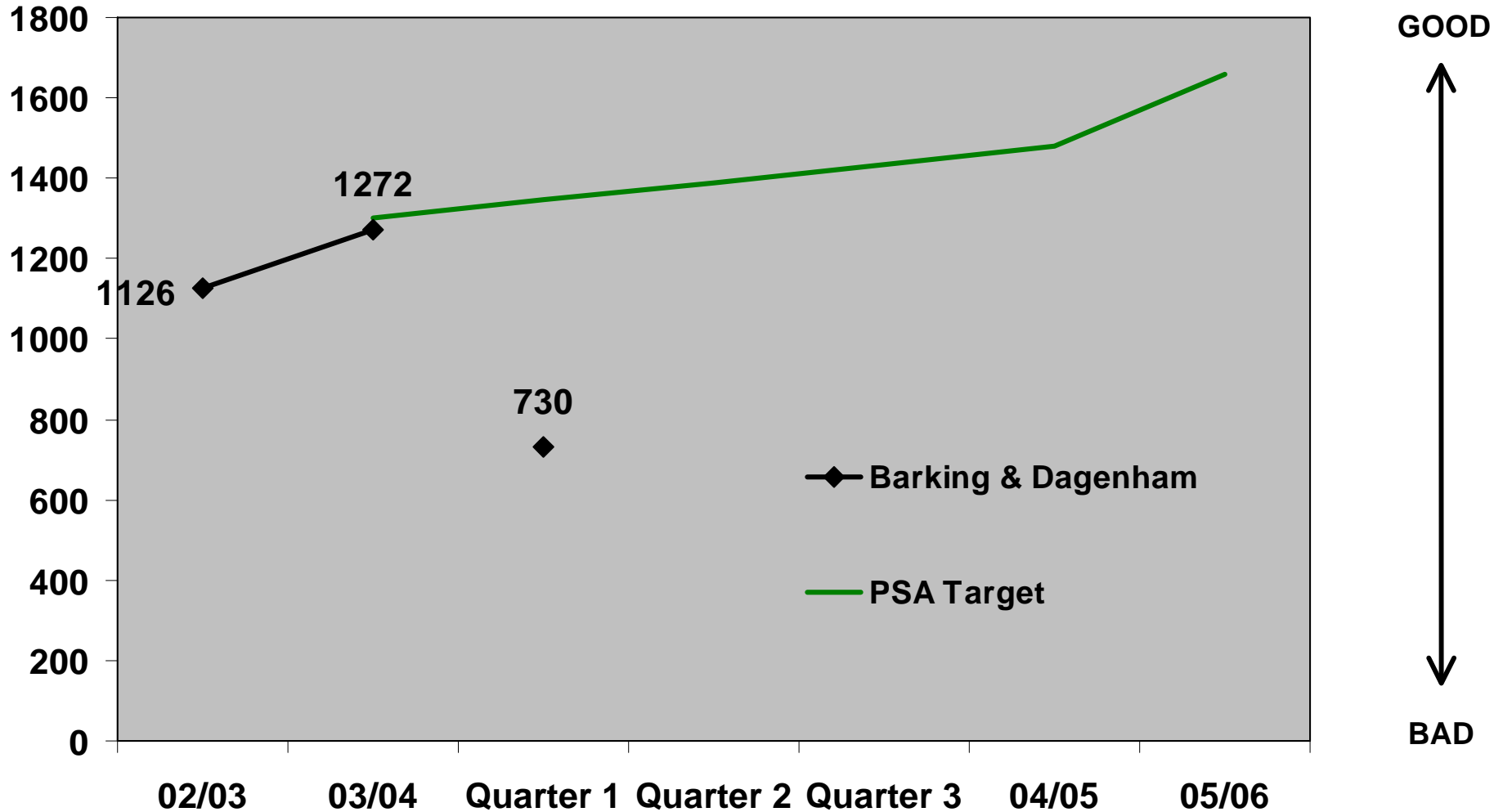
PSA

PSA Target 9 (1) - Percentage of abandoned vehicles removed within 5 working days of the report to the Council

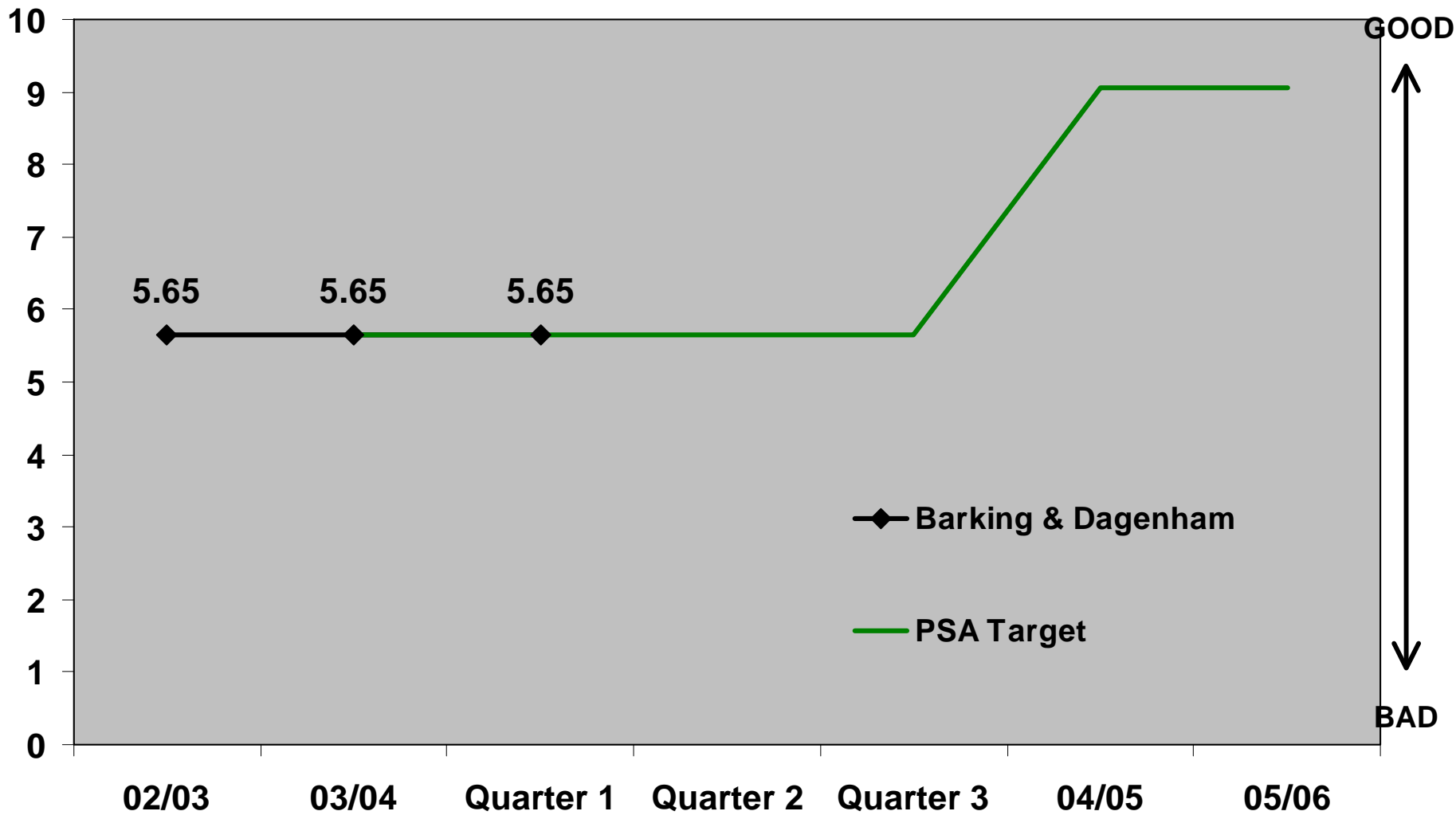


PSA

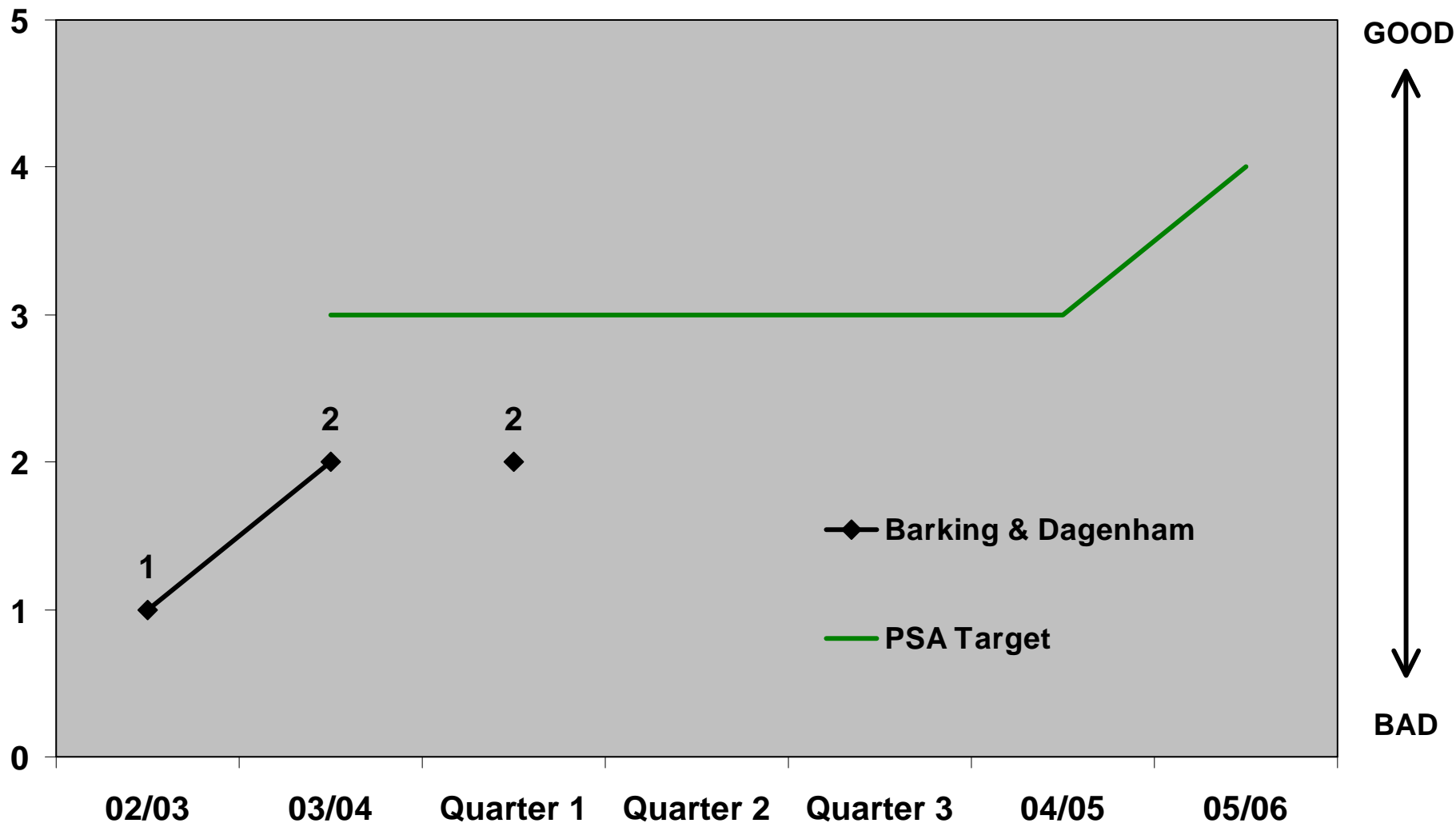
PSA Target 9 (2) - Number of unlicensed vehicles for which revenue is recovered by DVLA as a result of action by Barking & Dagenham Council



PSA Target 12 (1) - Improving the natural environment Number of hectares of woodland cover in the Borough

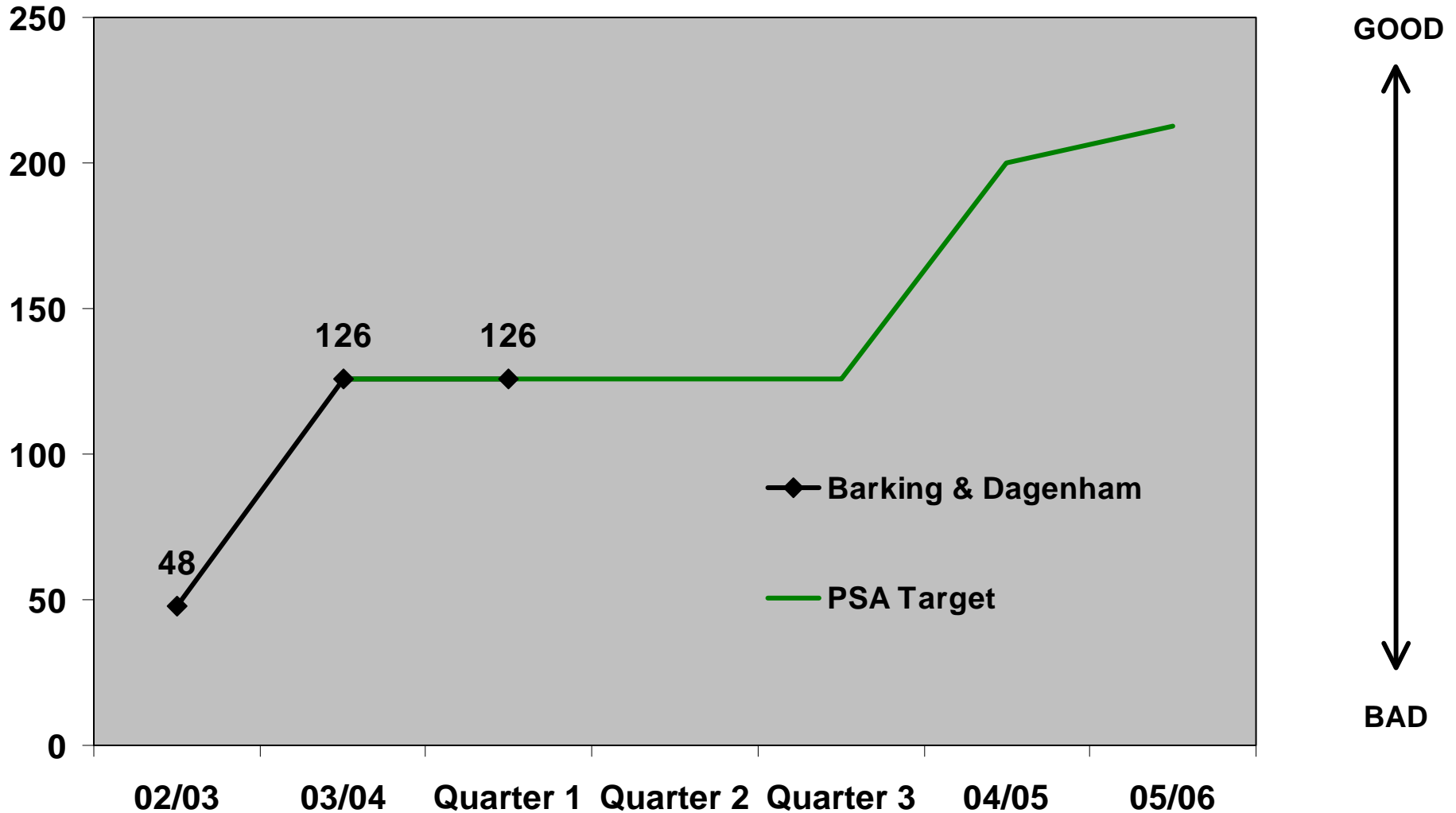


PSA Target 12 (2) - Improving the natural environment
Number of parks achieving the National Green Flag Park Standard



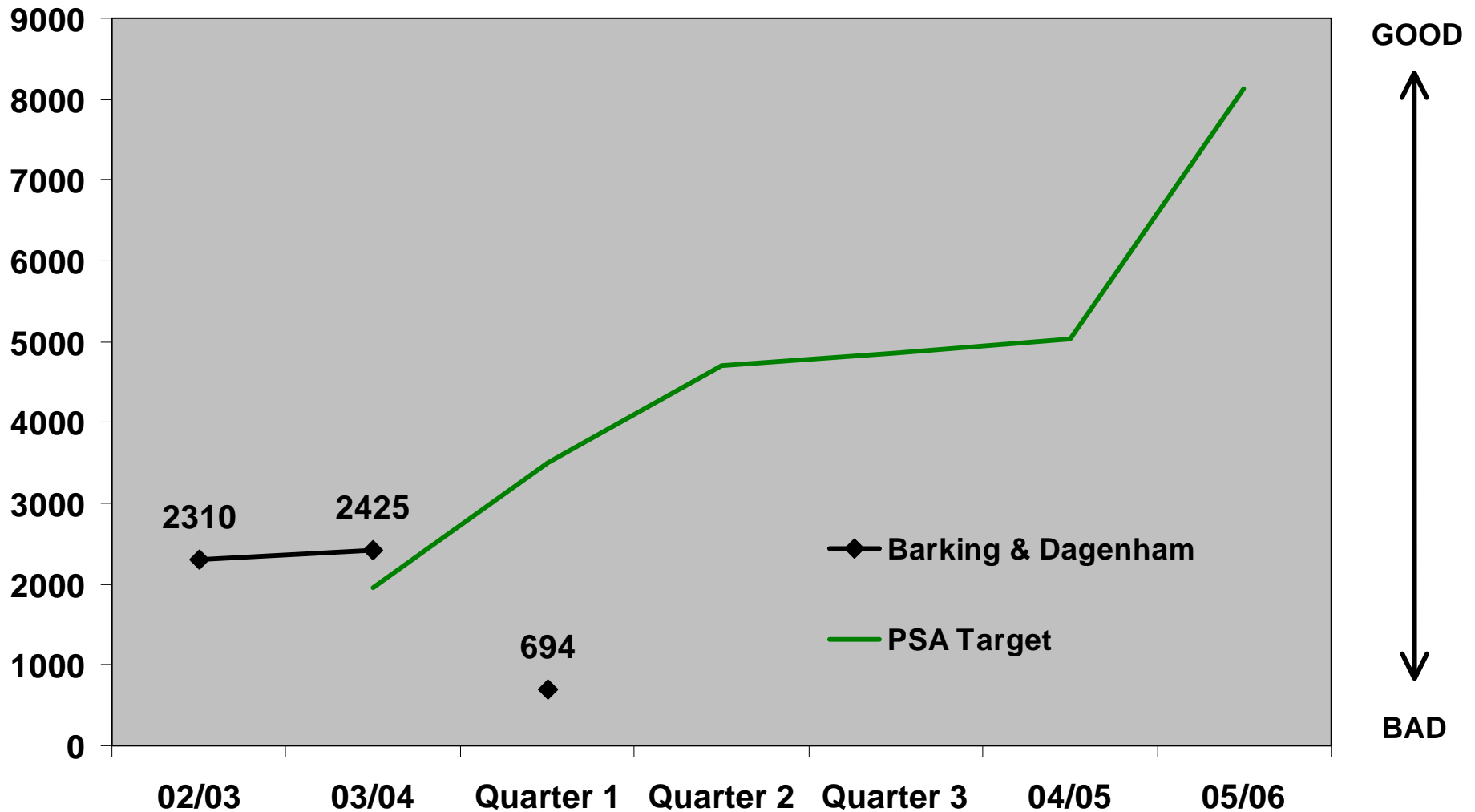
PSA

PSA Target 12 (3) - Improving the natural environment Number of hectares of Local Nature Reserves designated by English Nature



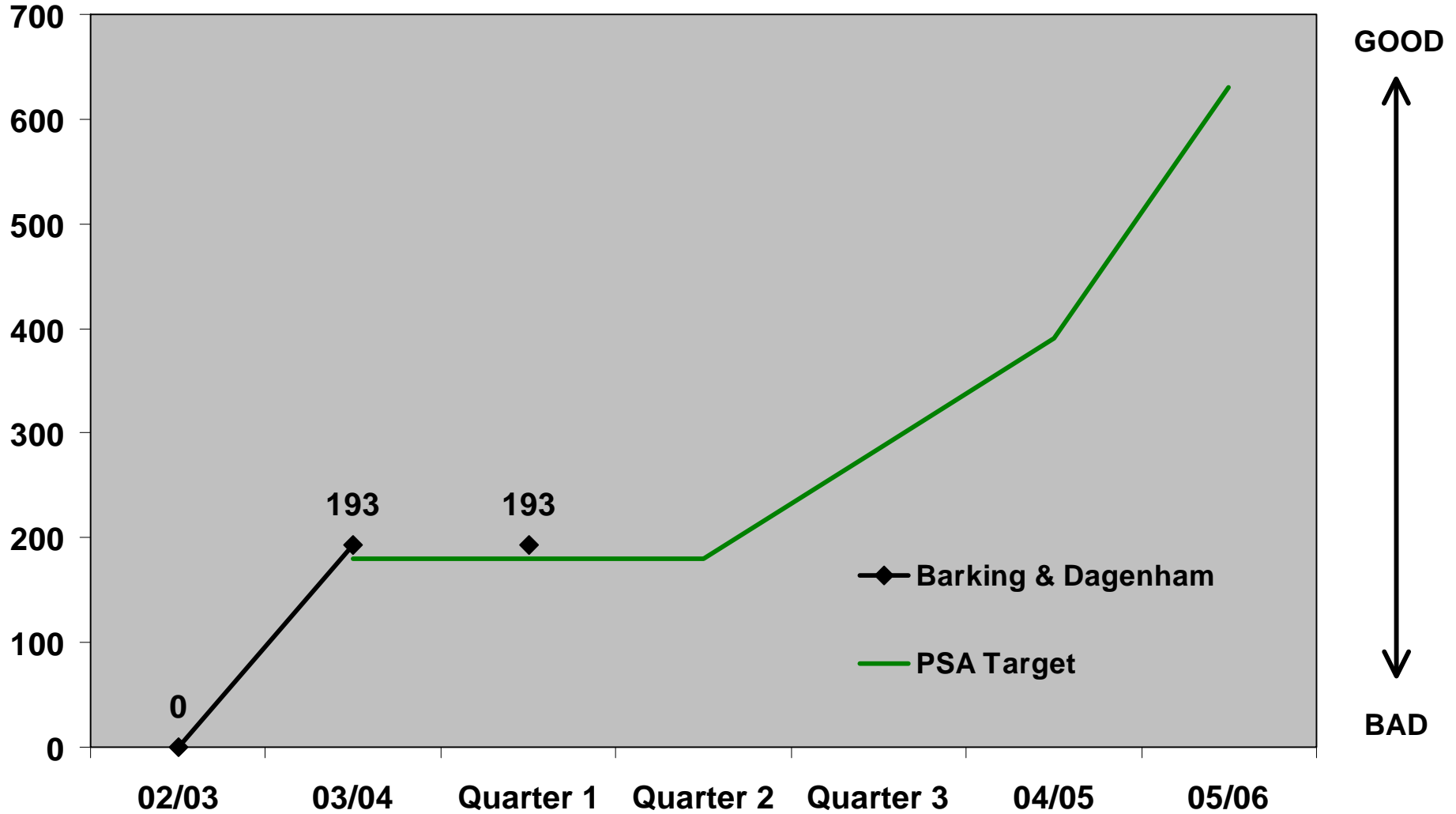
PSA

PSA Target 12 (4) - Increasing awareness & use of the natural environment - Number of pupils completing a study course at the Millennium Centre



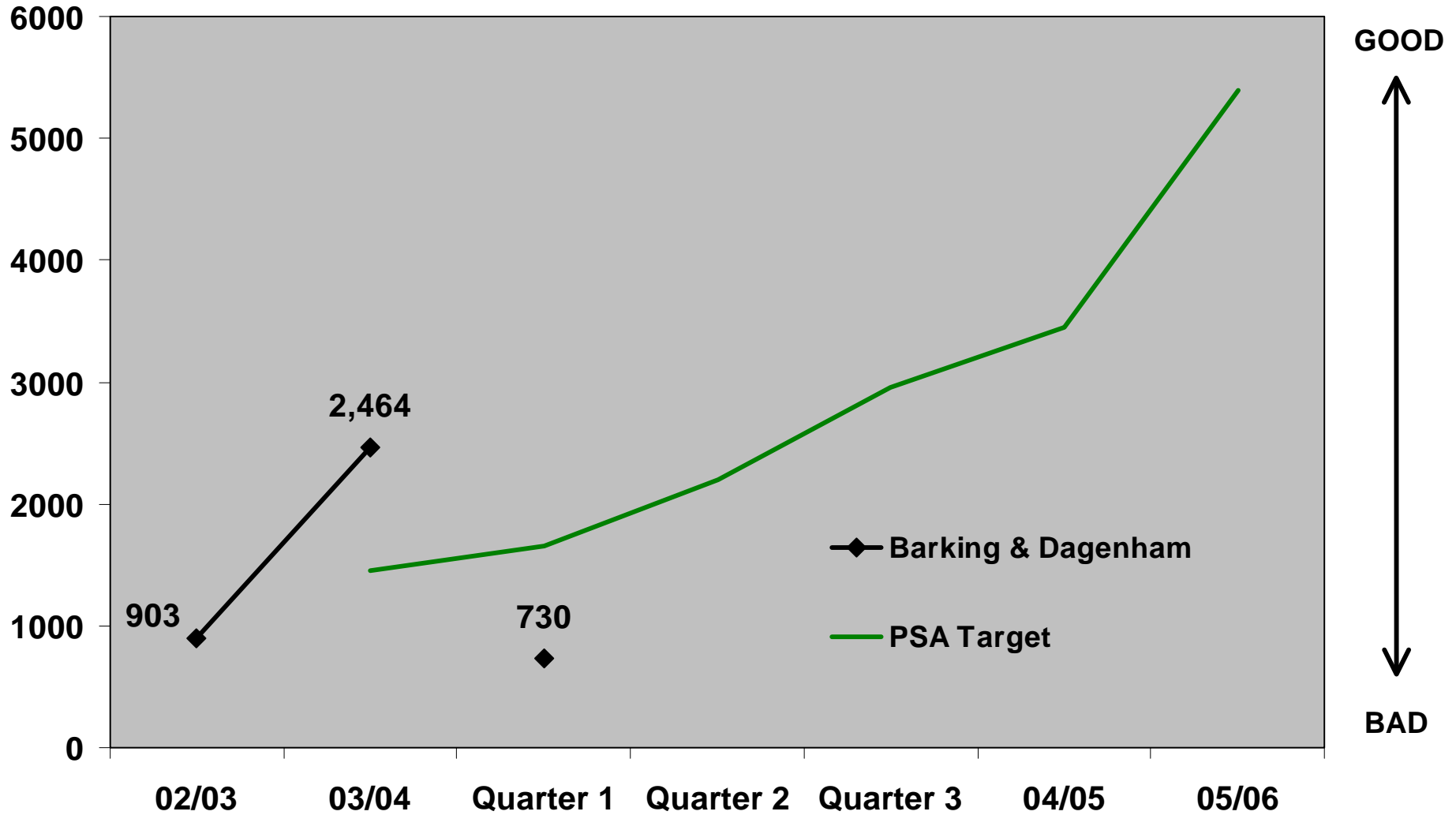
PSA

PSA Target 12 (5) - Increasing awareness & use of the natural environment - Number of pupils completing an educational course in Parks and Green Spaces



PSA

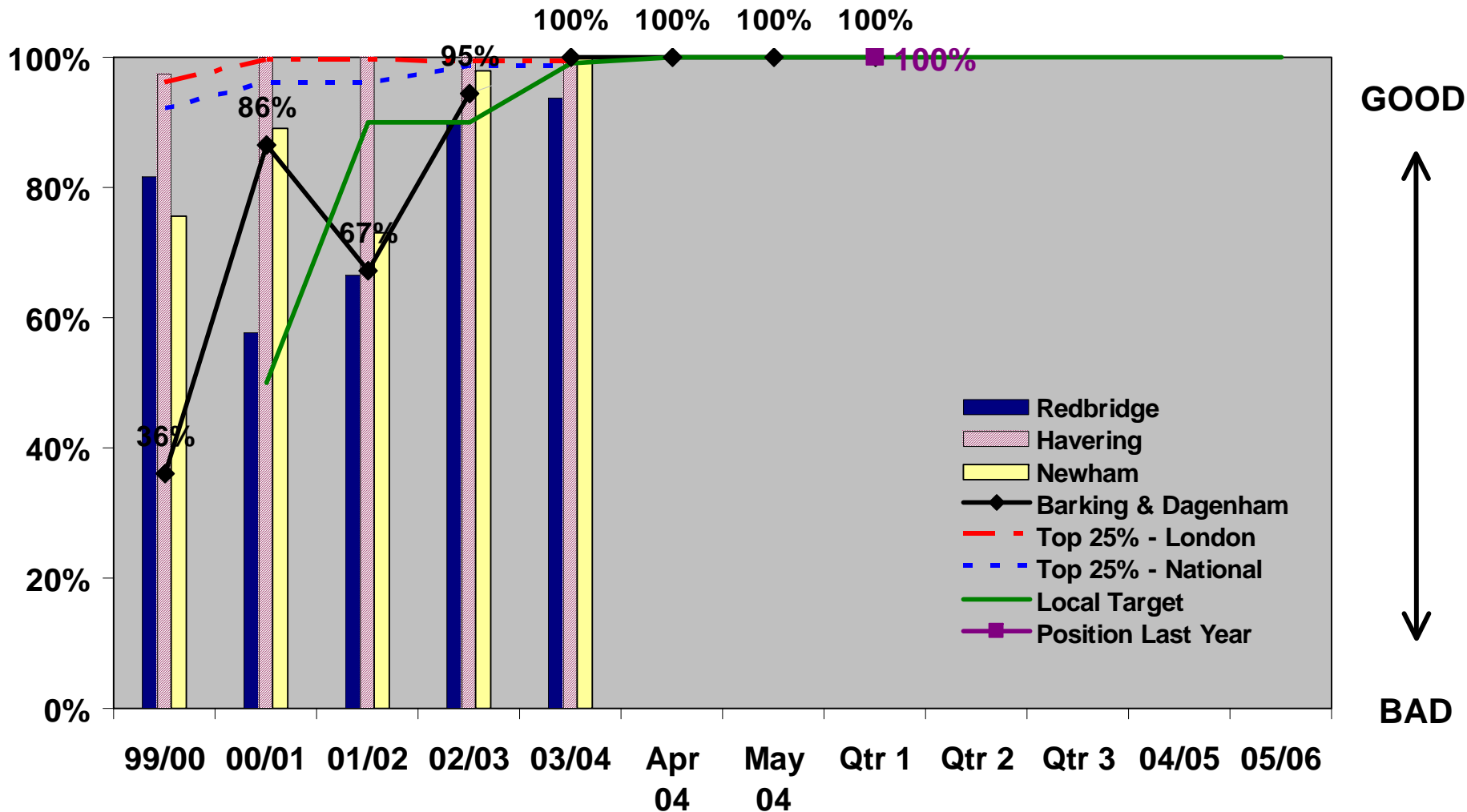
PSA Target 12 (6) - Increasing awareness & use of the natural environment - Number of participants in Healthy Lifestyle programmes and practical environmental projects in parks



Department of Education, Arts & Libraries Key PIs

High Risk

DEAL - Lifelong Learning and Inclusion BV 43a - Percentage of statements prepared within 18 weeks excluding those involving other agencies (cumulative)



GOOD

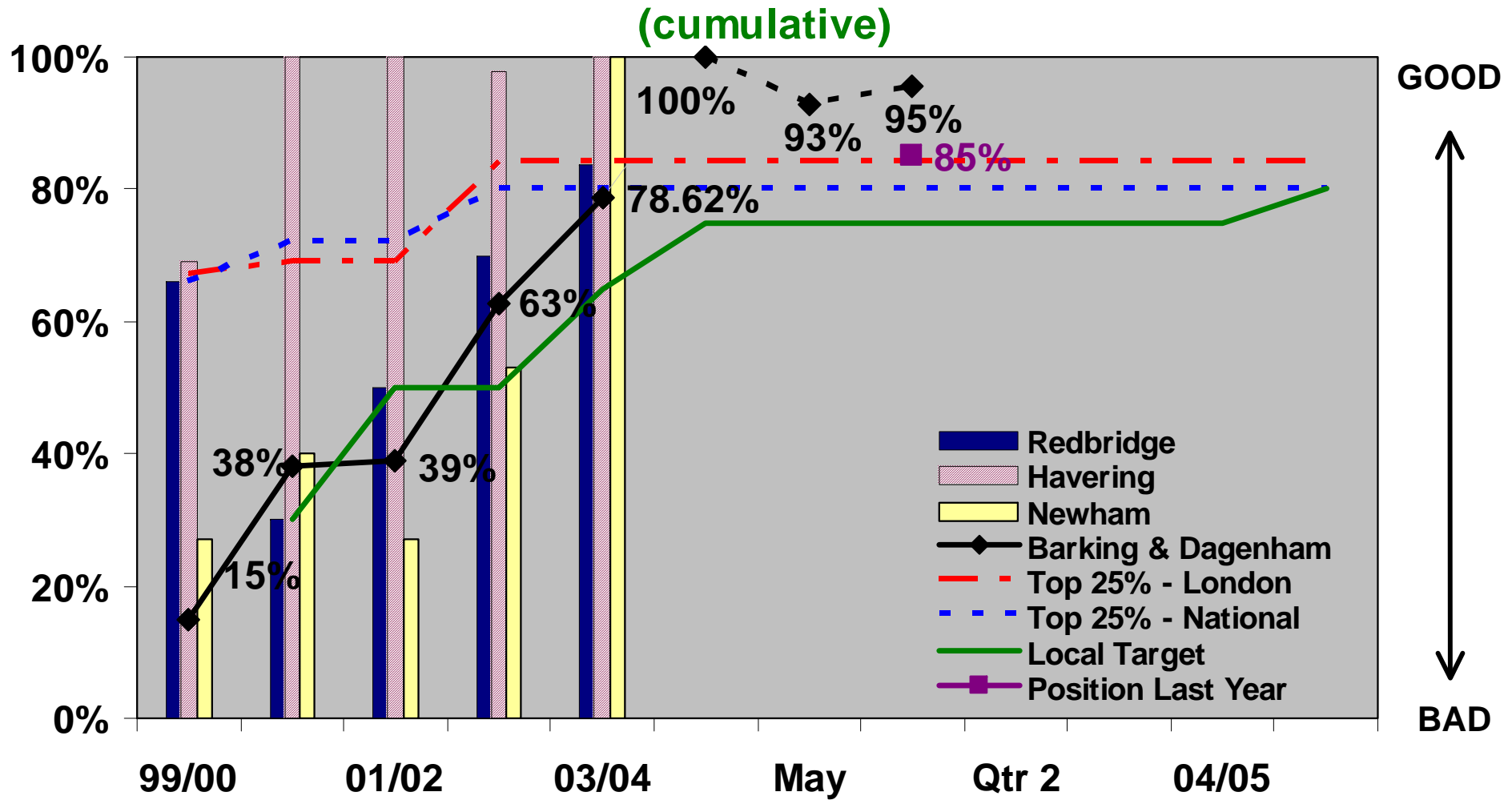


BAD

High Risk

DEAL - Lifelong Learning and Inclusion

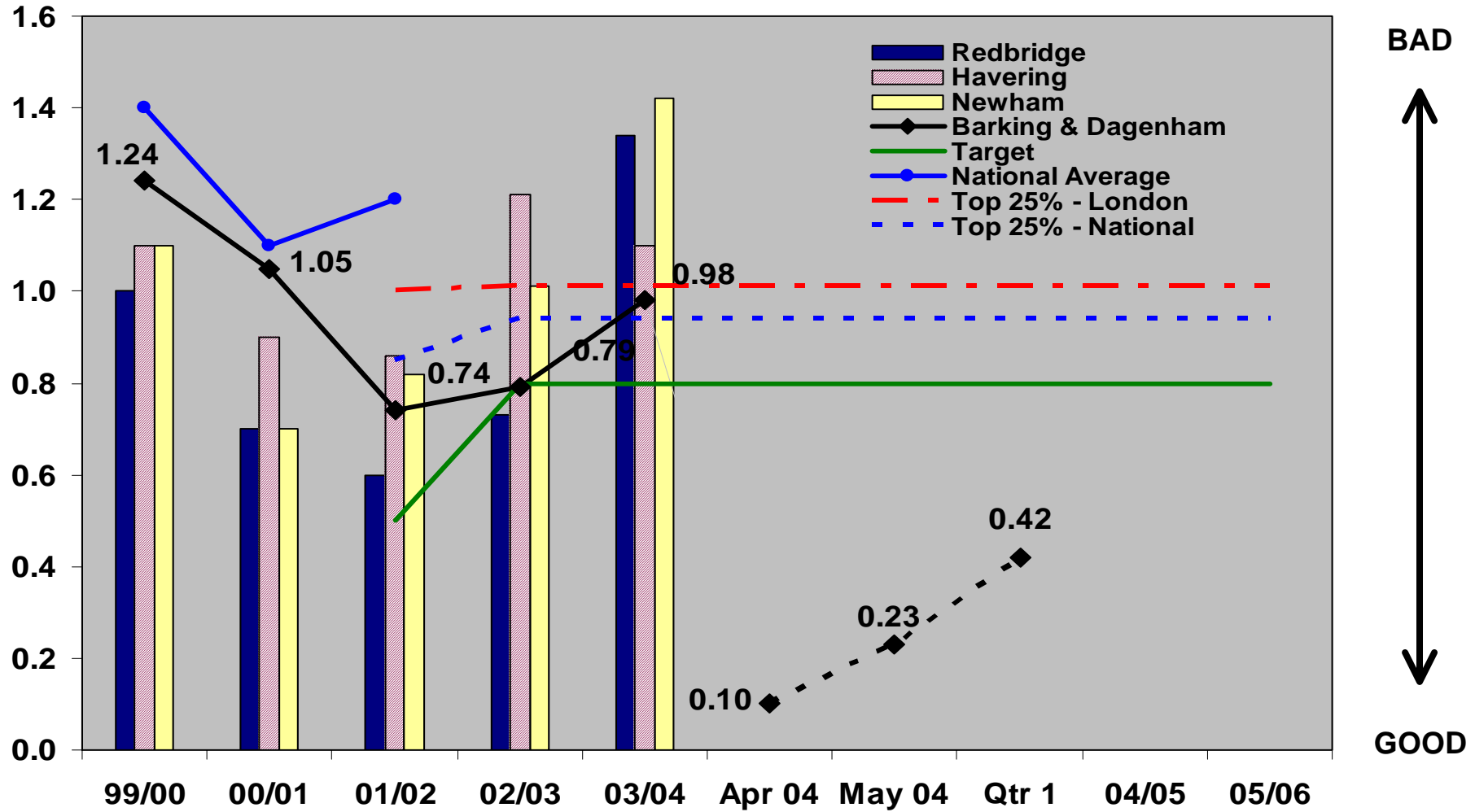
BV 43b - Percentage of statements prepared within 18 weeks including those involving other agencies



GOOD

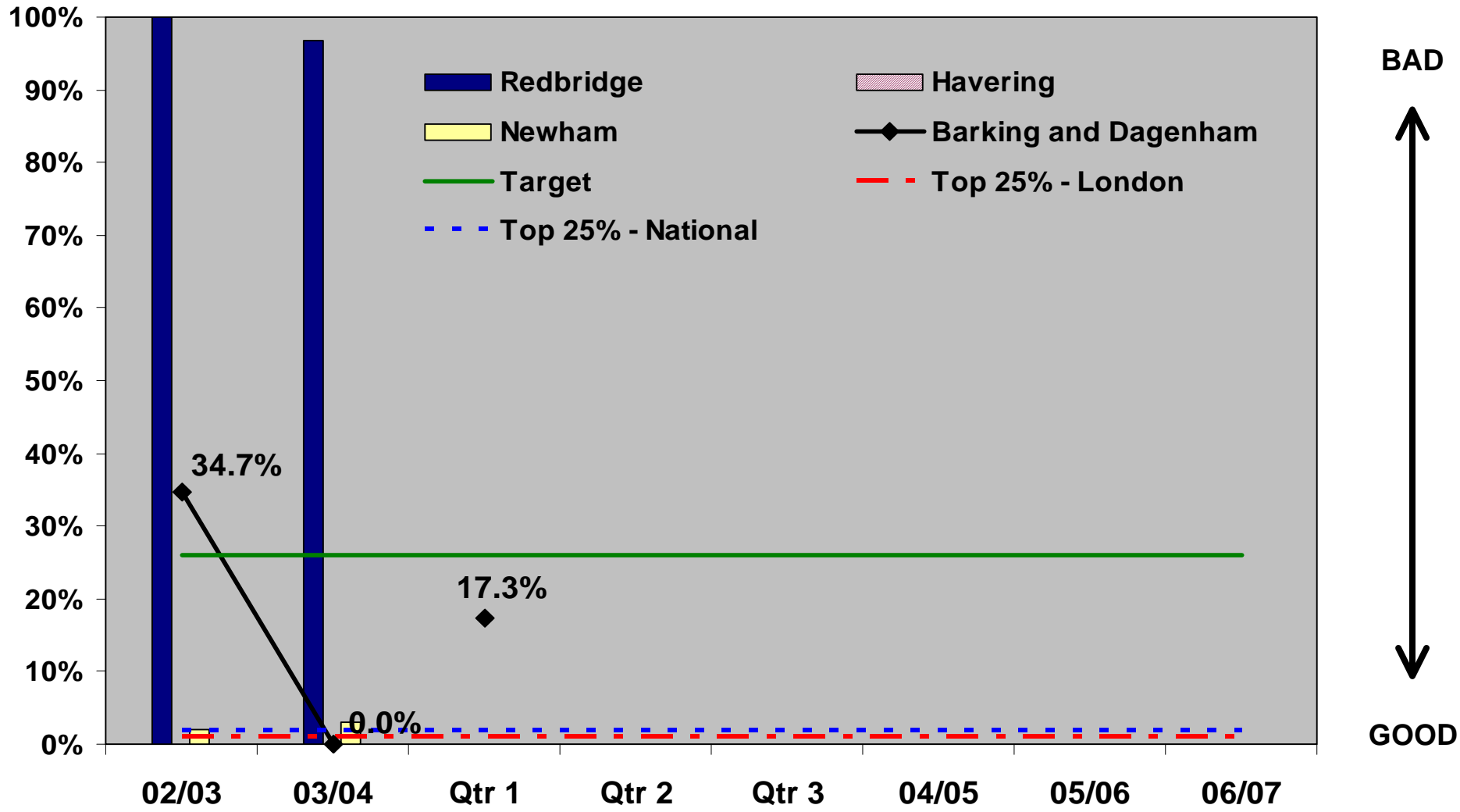
BAD

DEAL - Lifelong Learning and Inclusion
BV 44 - Number of pupils permanently excluded during the year from all schools maintained by the local education authority per 1,000 pupils at all maintained schools (cumulative)



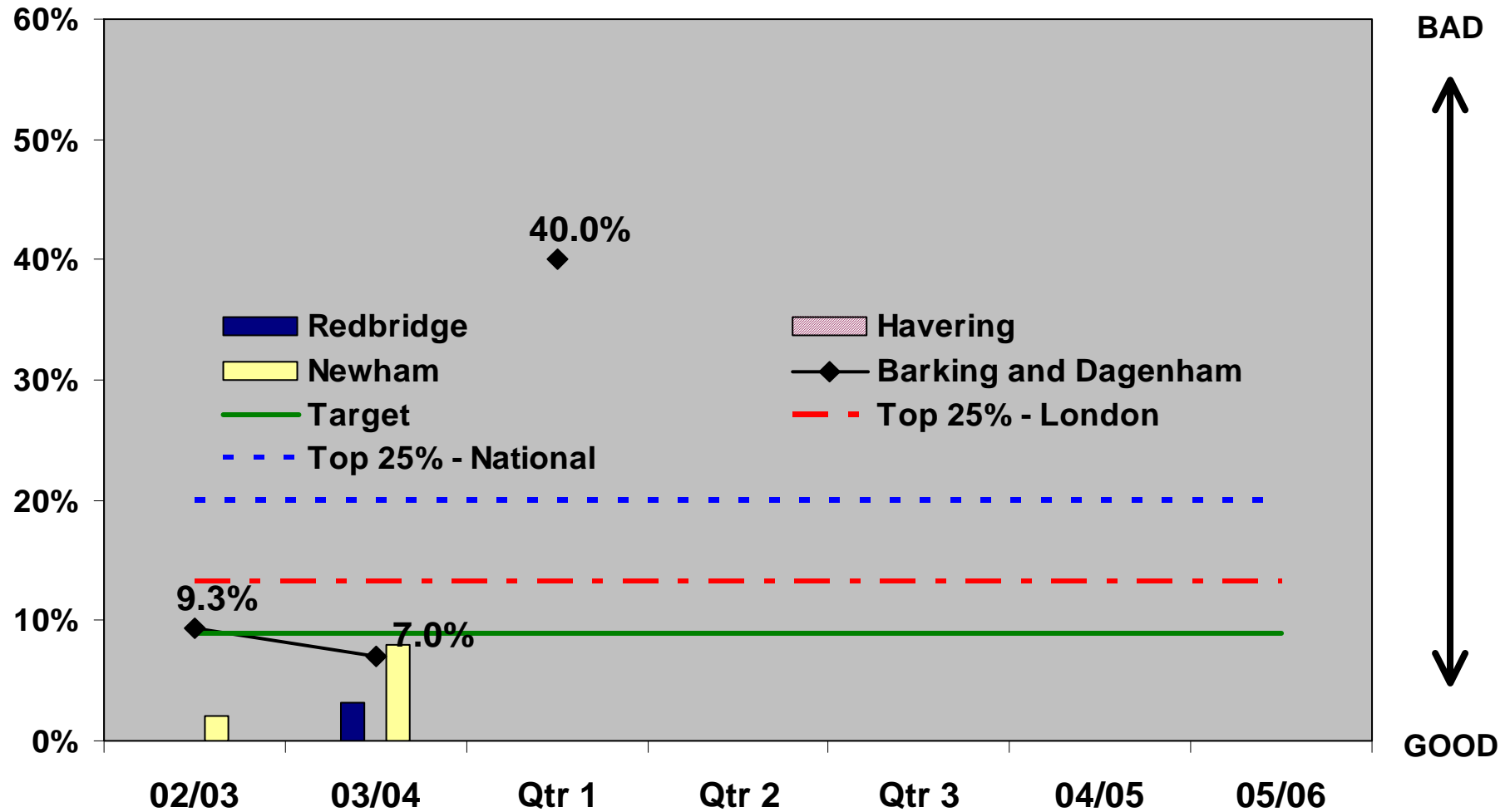
DEAL - Lifelong Learning and Inclusion

BV 159a - The Percentage of Permanently Excluded Pupils Provided with Alternative Tuition of 5 hours or less

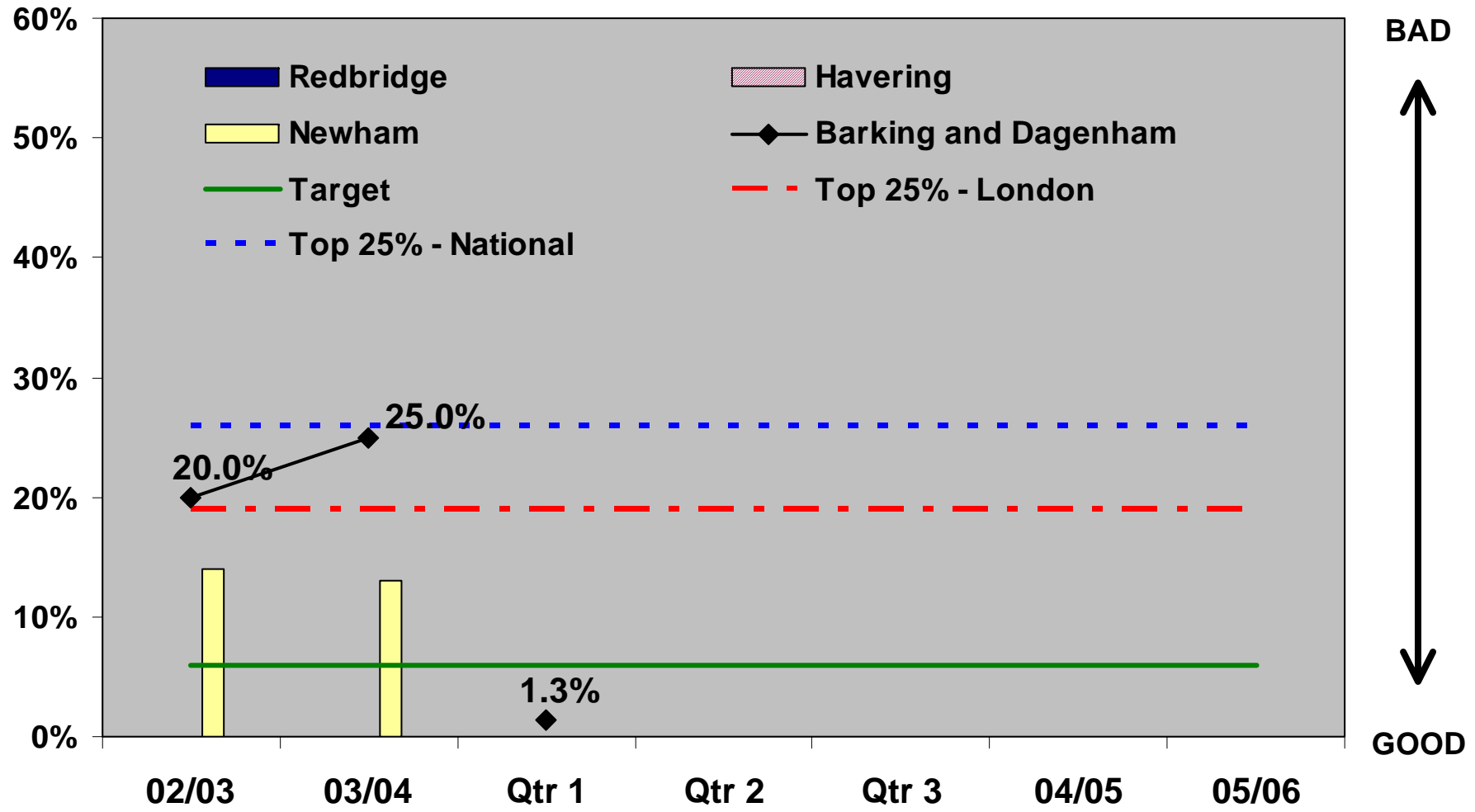


DEAL - Lifelong Learning and Inclusion

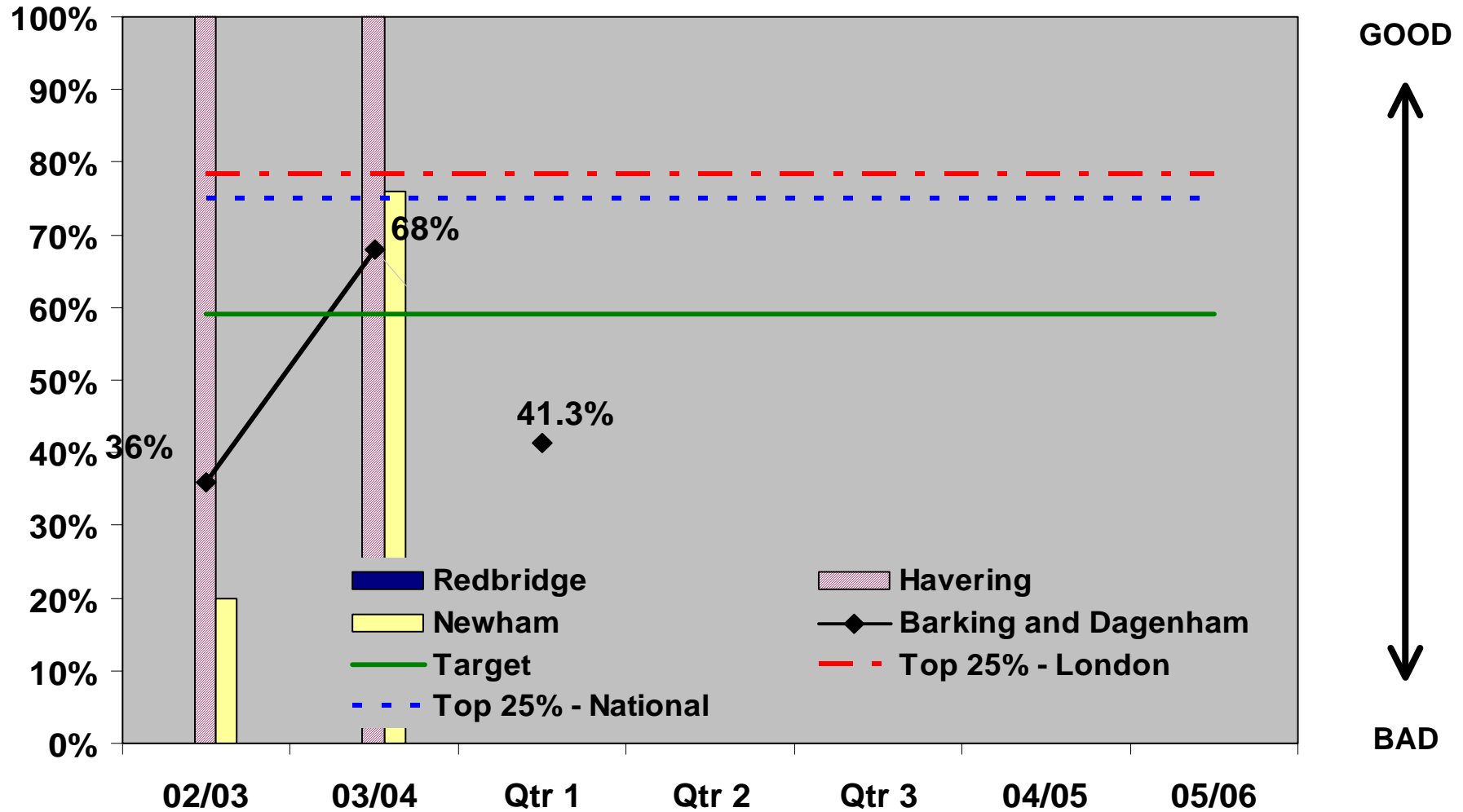
BV 159b - The Percentage of Permanently Excluded Pupils Provided with Alternative Tuition of 6 - 12 hours



DEAL - Lifelong Learning and Inclusion
BV 159c - The Percentage of Permanently Excluded Pupils
Provided with Alternative Tuition of 13 - 19 hours

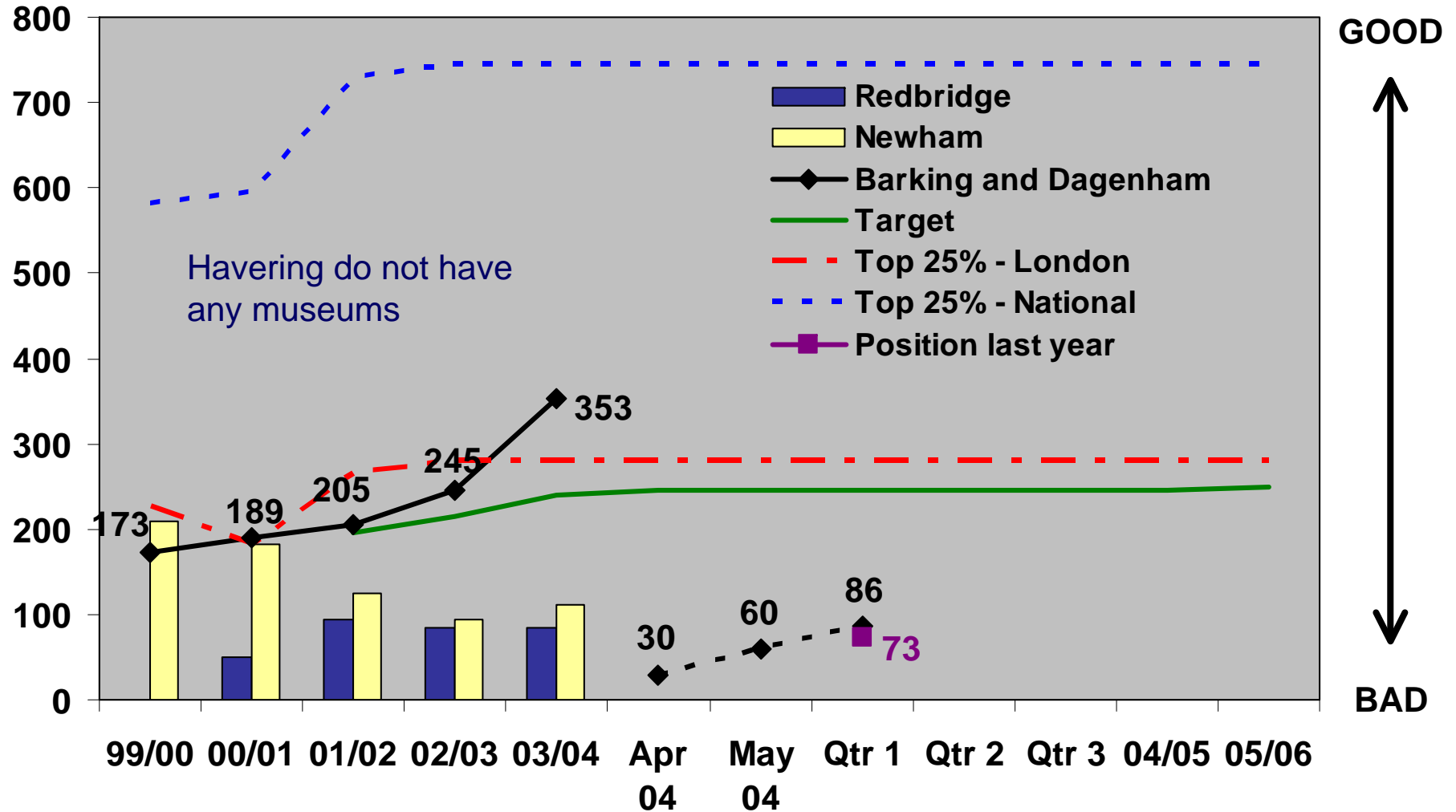


DEAL - Lifelong Learning and Inclusion
BV 159d - The Percentage of Permanently Excluded Pupils
Provided with Alternative Tuition of 20 hours or more



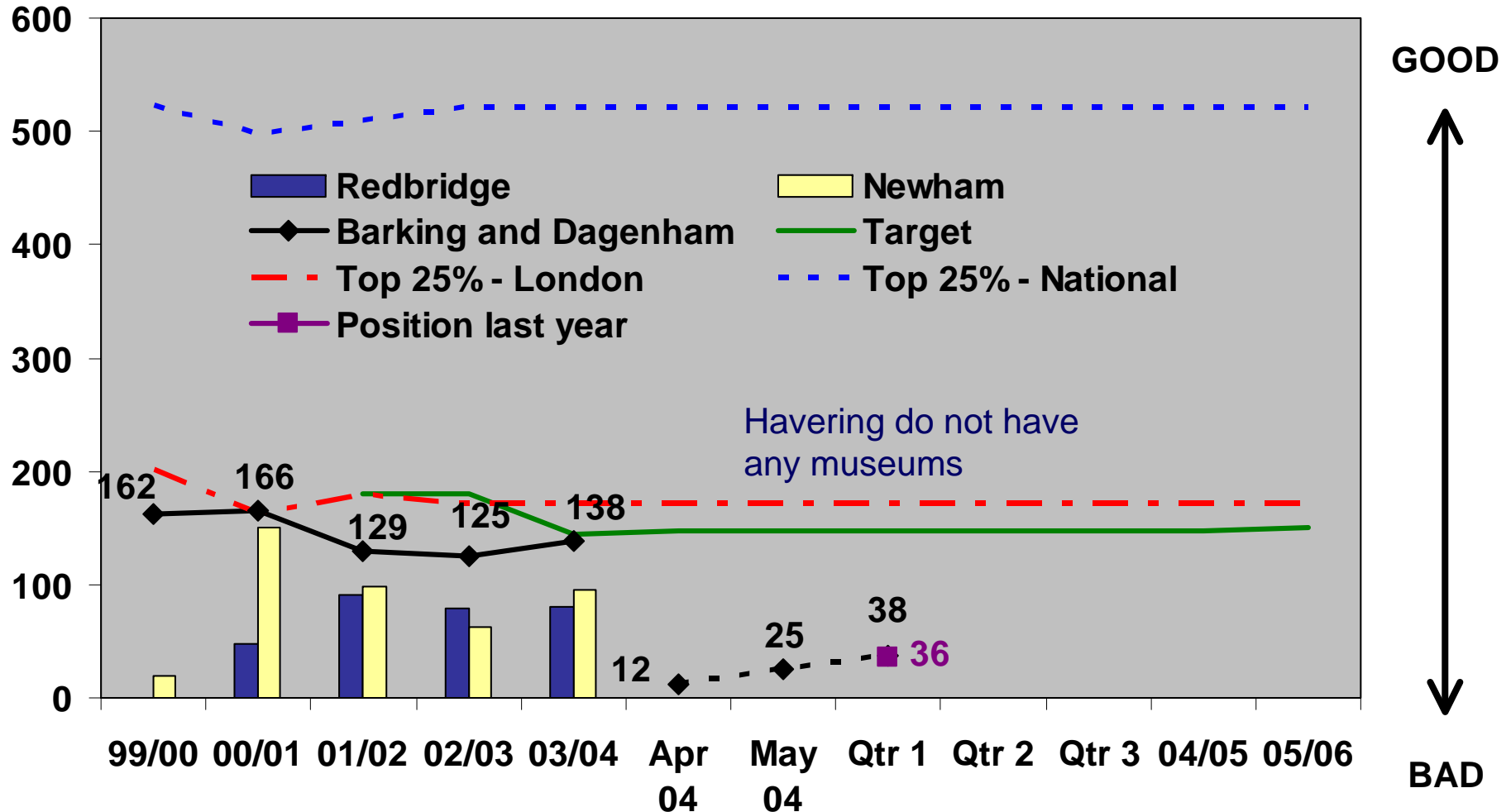
DEAL - Literacy and Cultural Services

BV 170a - Number of visits to/usage(s) of museums per 1,000 population (cumulative)



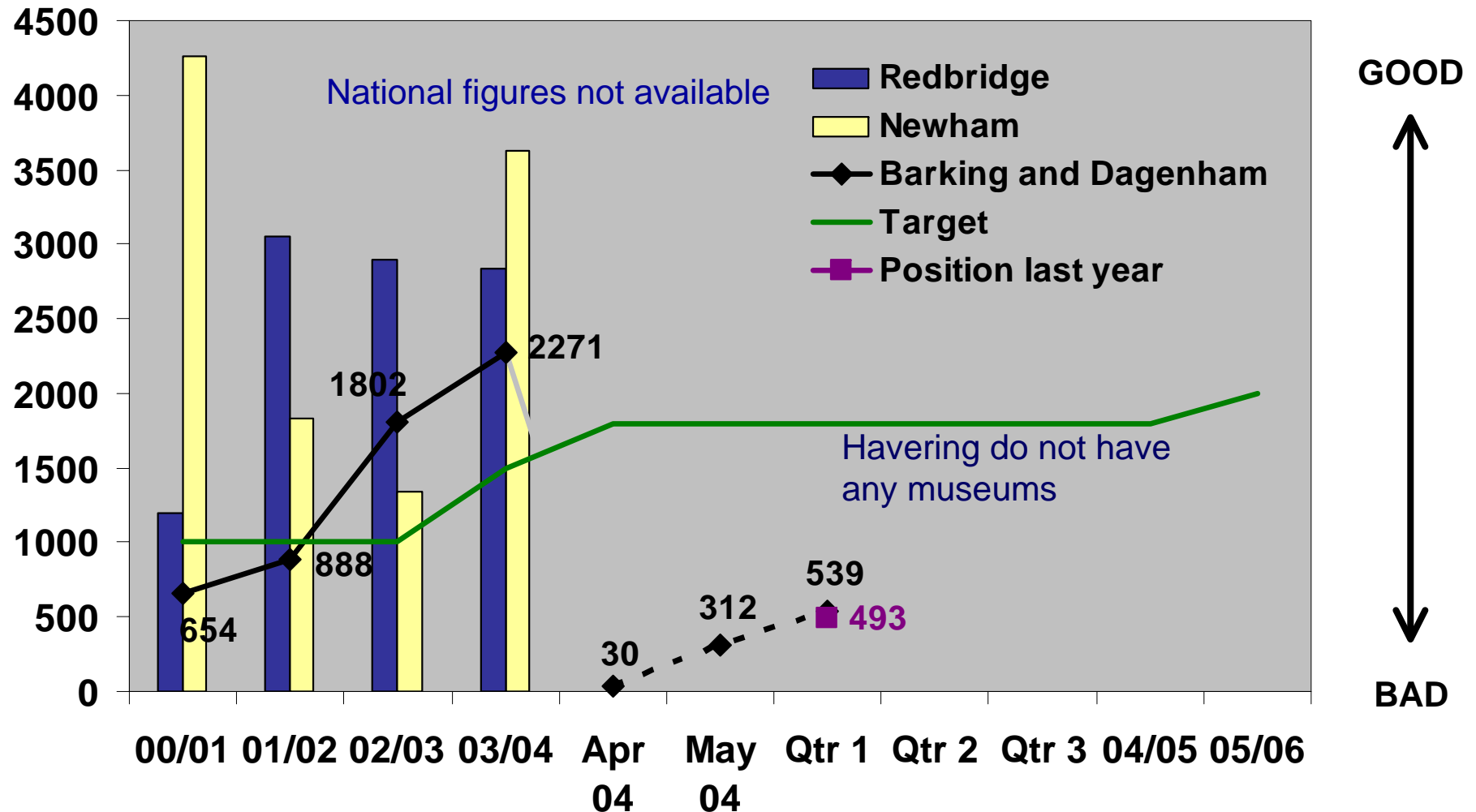
DEAL - Literacy and Cultural Services

BV 170b - Number of visits to/usage(s) of museums per 1,000 population that were in person (cumulative)



DEAL - Literacy and Cultural Services

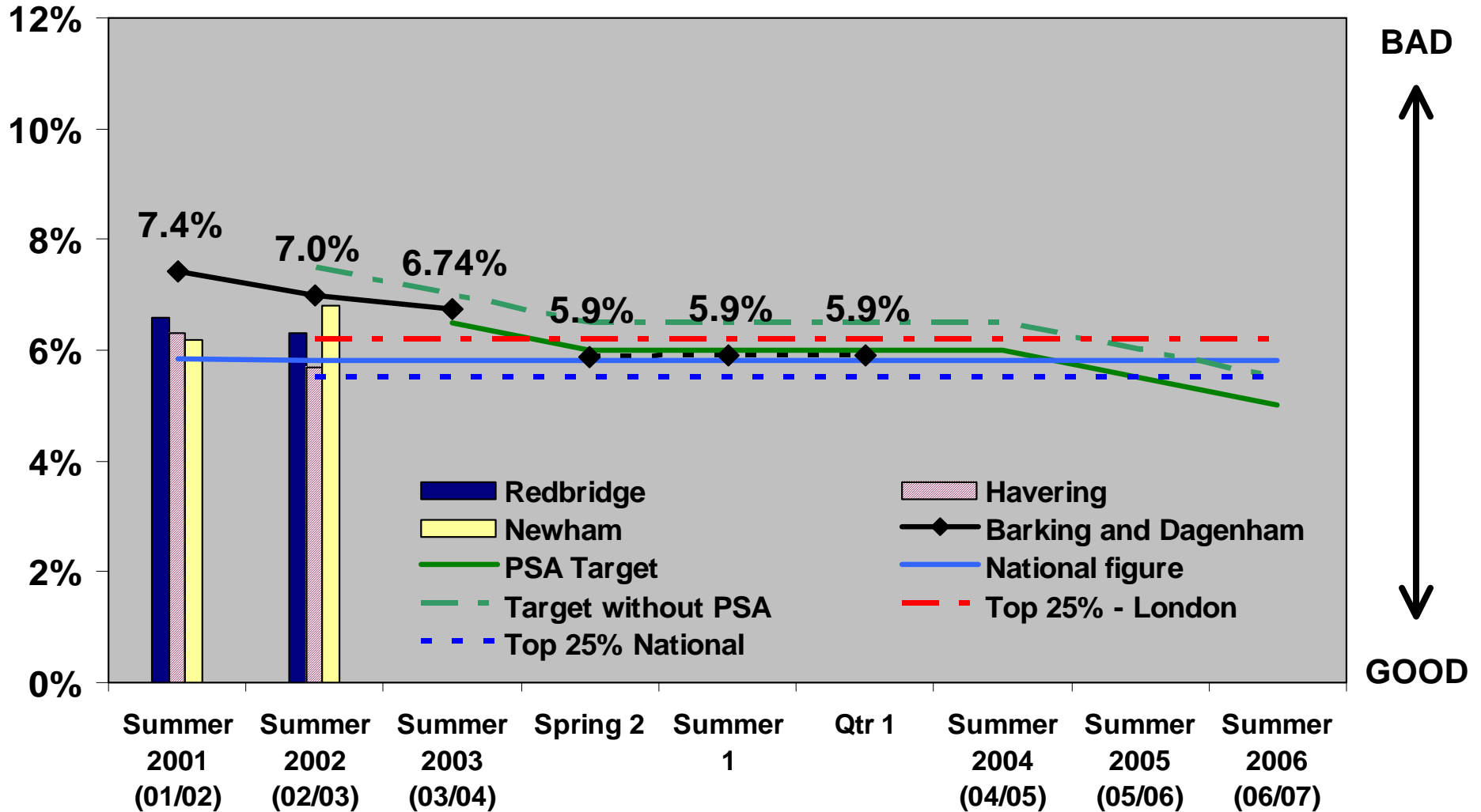
BV 170c - Number of pupils visiting museums and galleries in organised school groups (cumulative)



PSA Targets

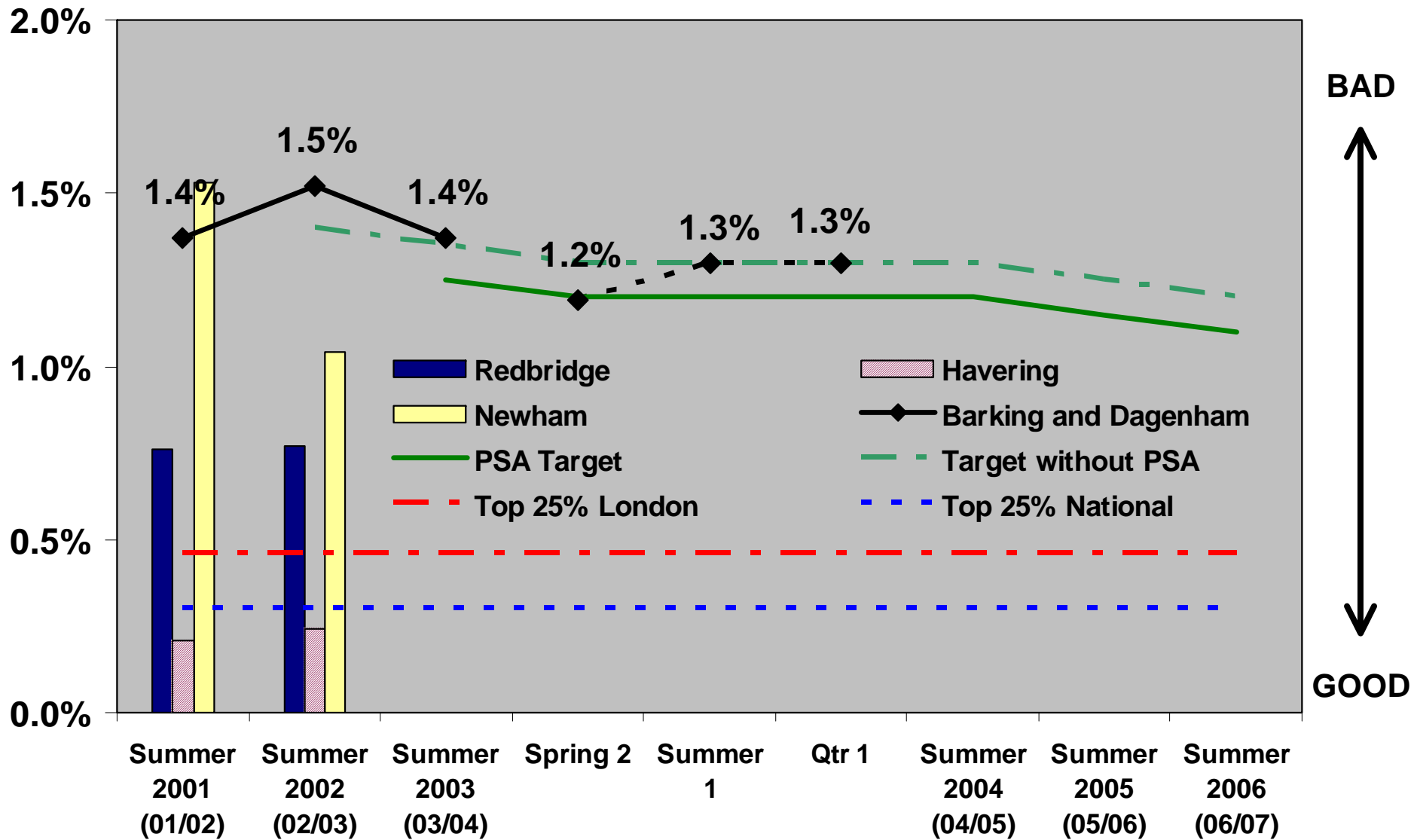
PSA

PSA Target 6 (i) [BVPI 46] - Percentage of half days missed due to total absence in primary schools



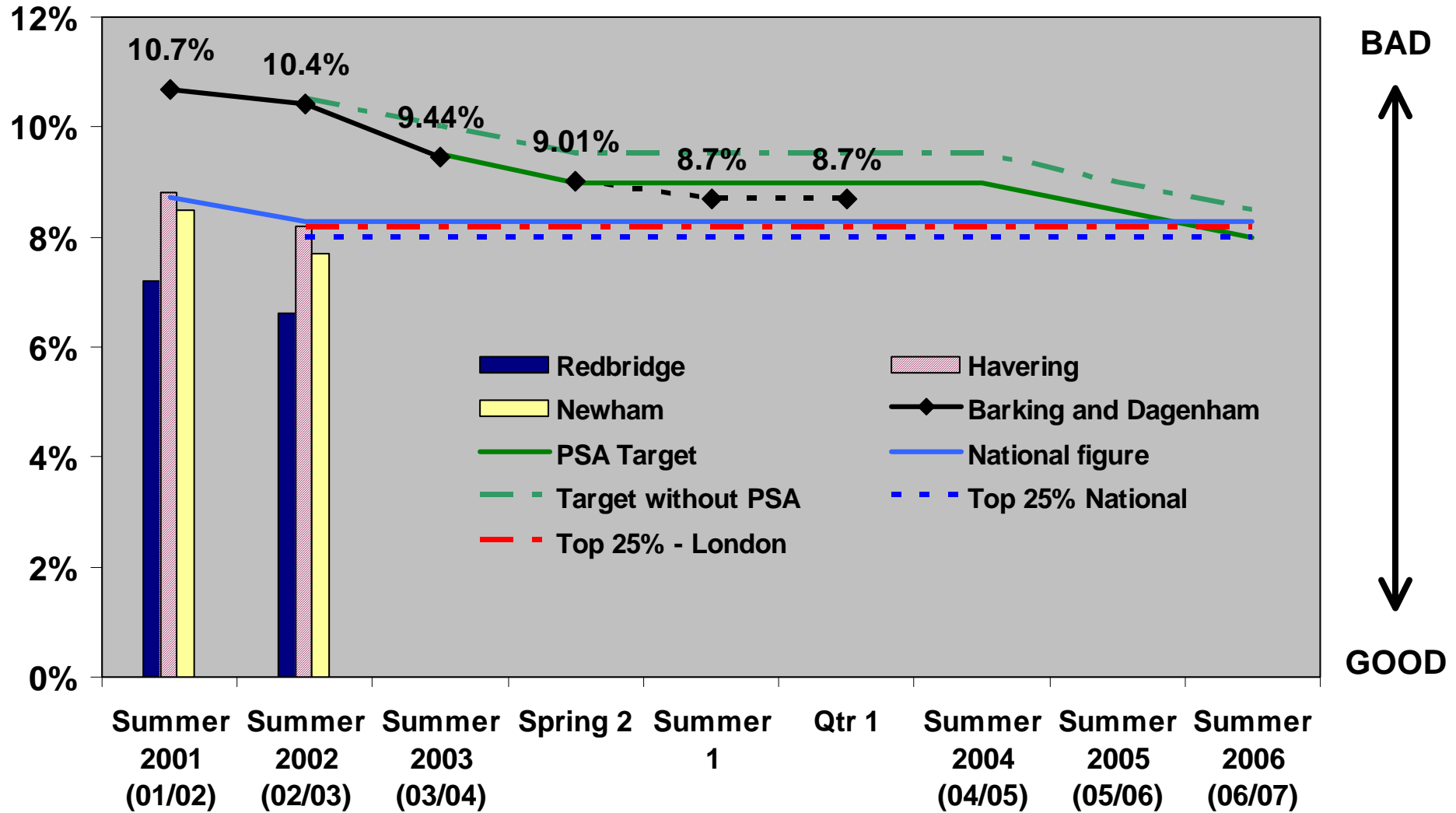
PSA

PSA Target 6 (ii) - Percentage of half days missed due to unauthorised absence in primary schools



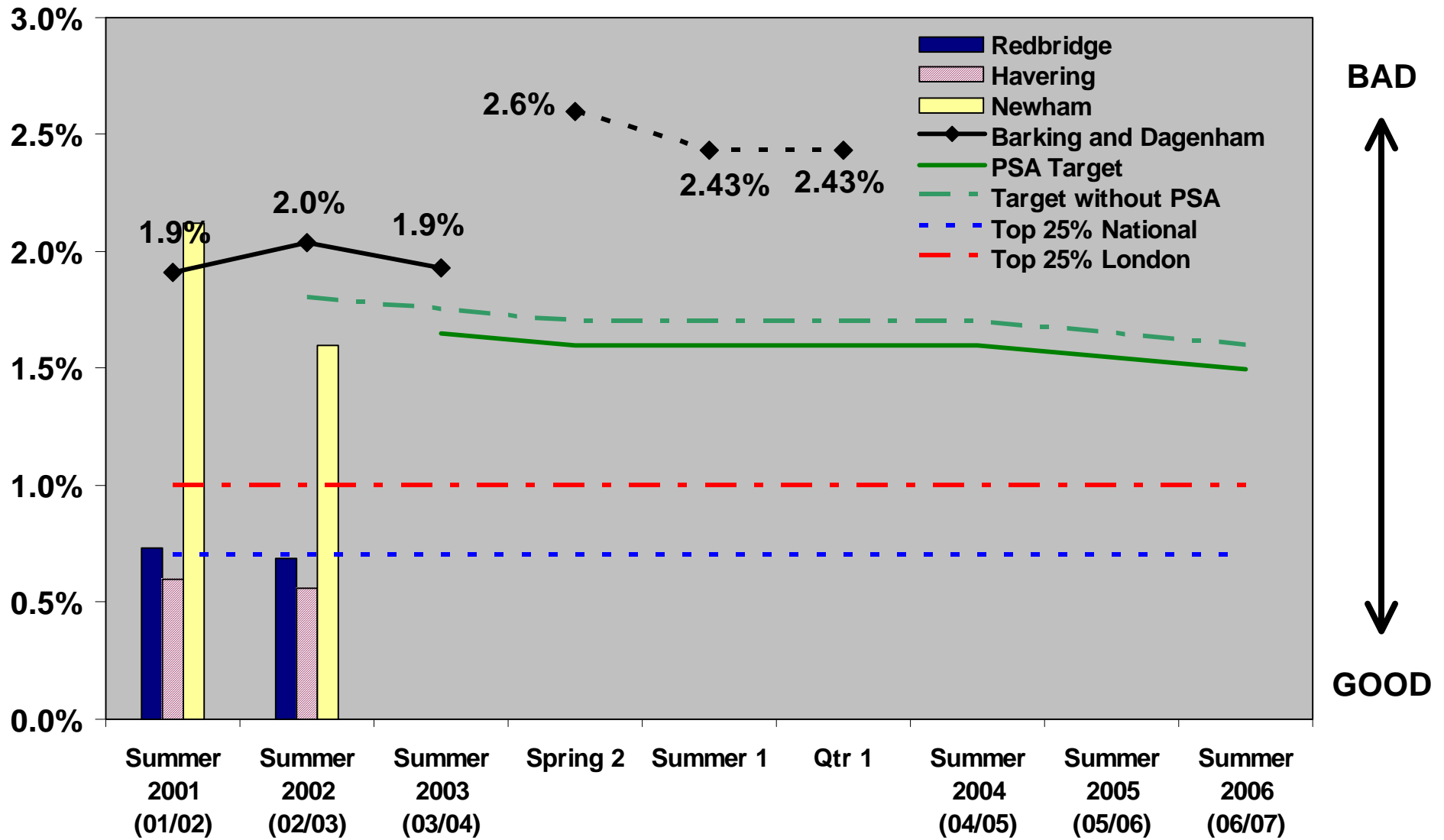
PSA

PSA Target 6 (iii) [BVPI 45] - Percentage of half days missed due to total absence in secondary schools



PSA

PSA Target 6 (iv) - Percentage of half days missed due to unauthorised absence in secondary schools



BAD

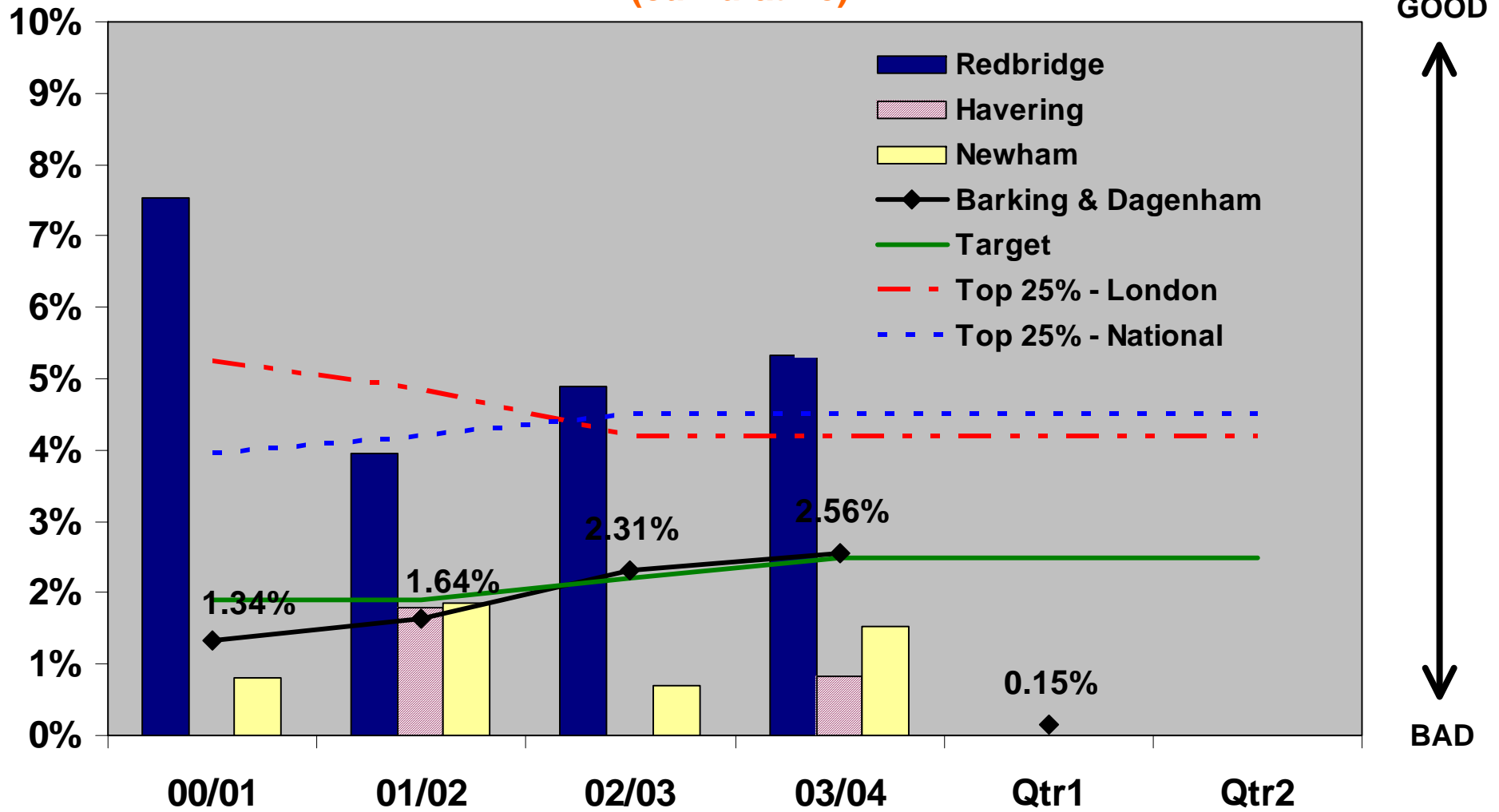
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GOOD



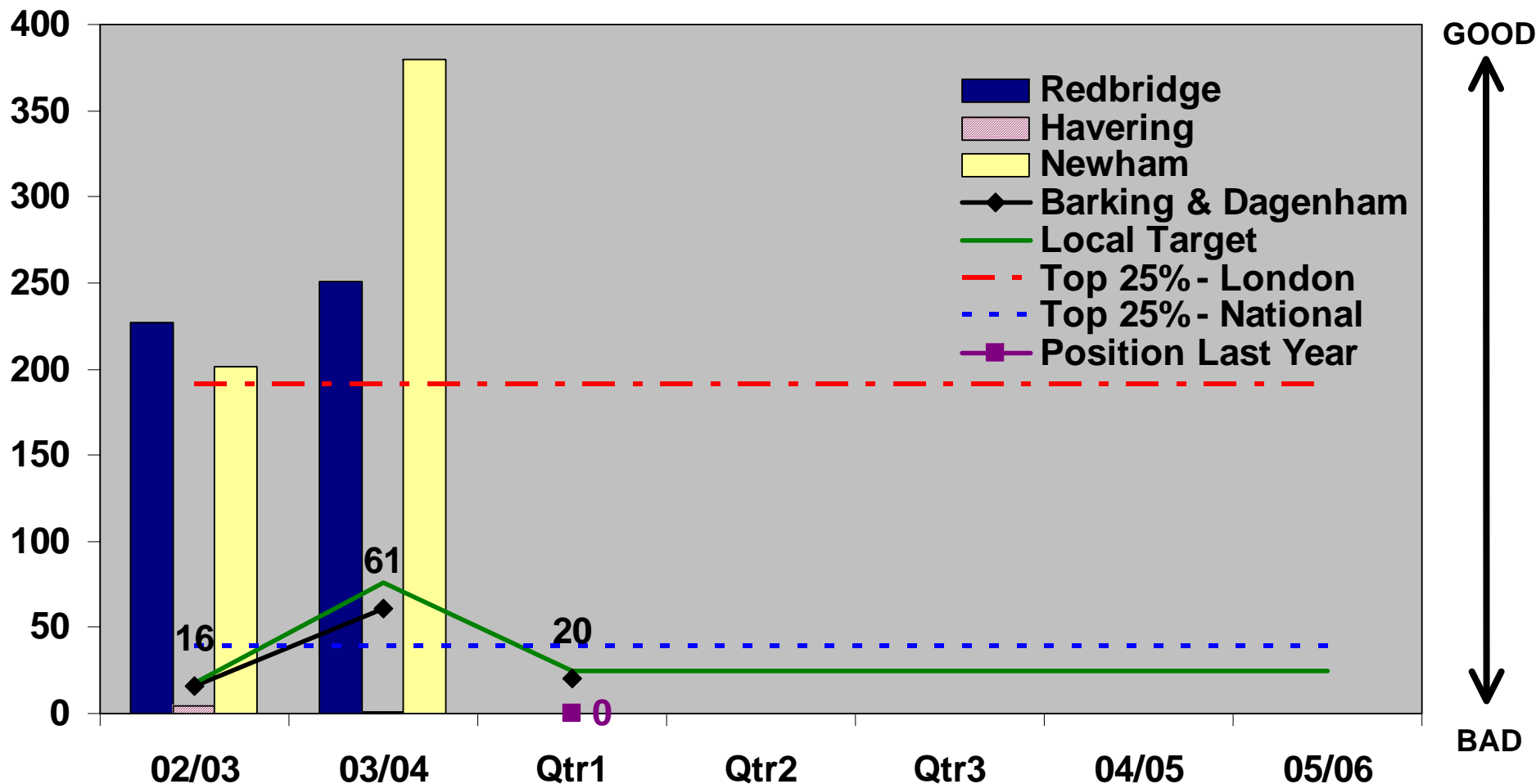
HOUSING & HEALTH - Housing Strategy
BV 62 - Proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the authority (cumulative)



GOOD
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 BAD

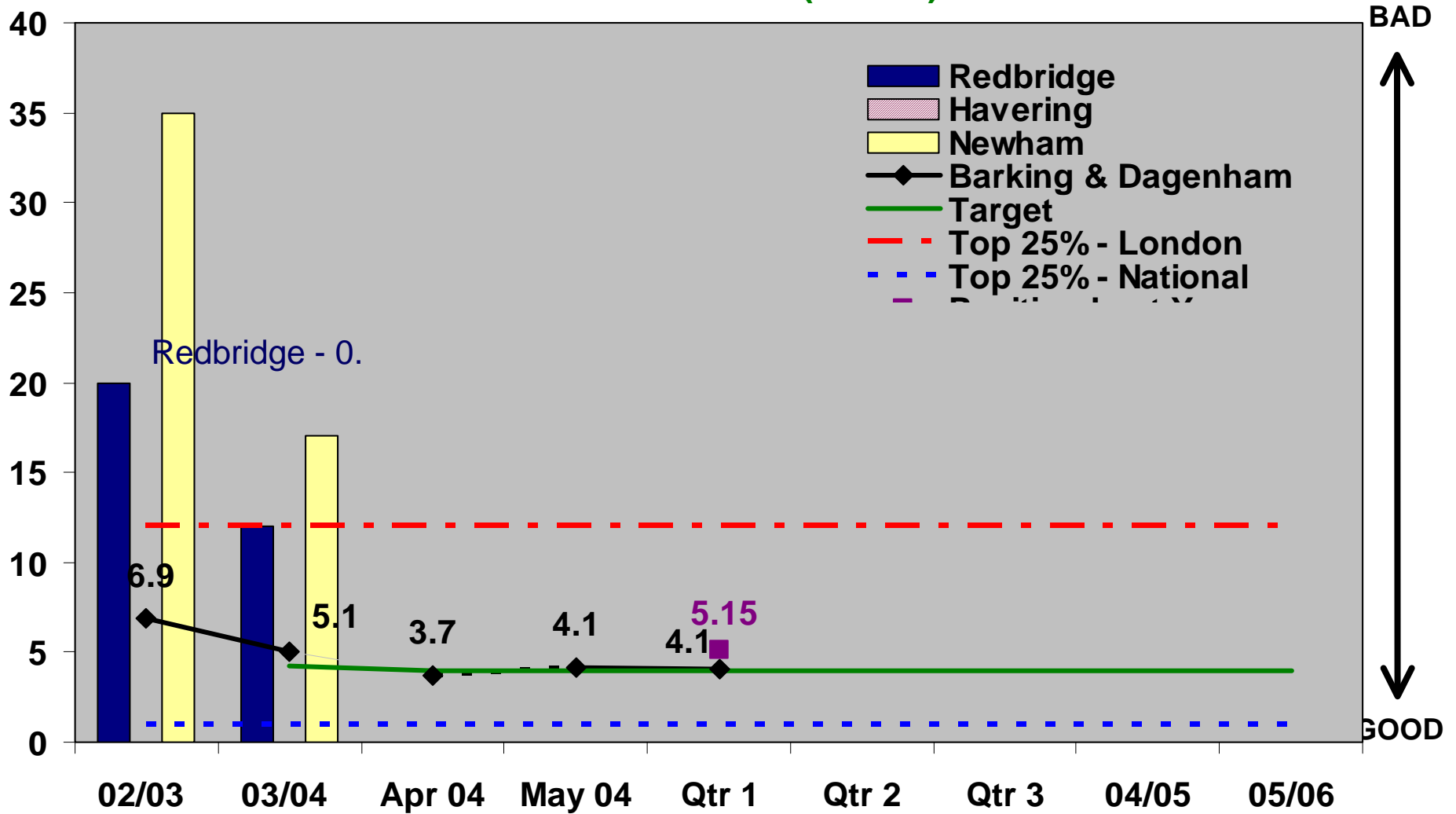
HOUSING & HEALTH - Housing Strategy

BV 64 - The number of private sector vacant dwellings that are returned into occupation or demolished during 2002/03 as a direct result of action by the local authority (cumulative)



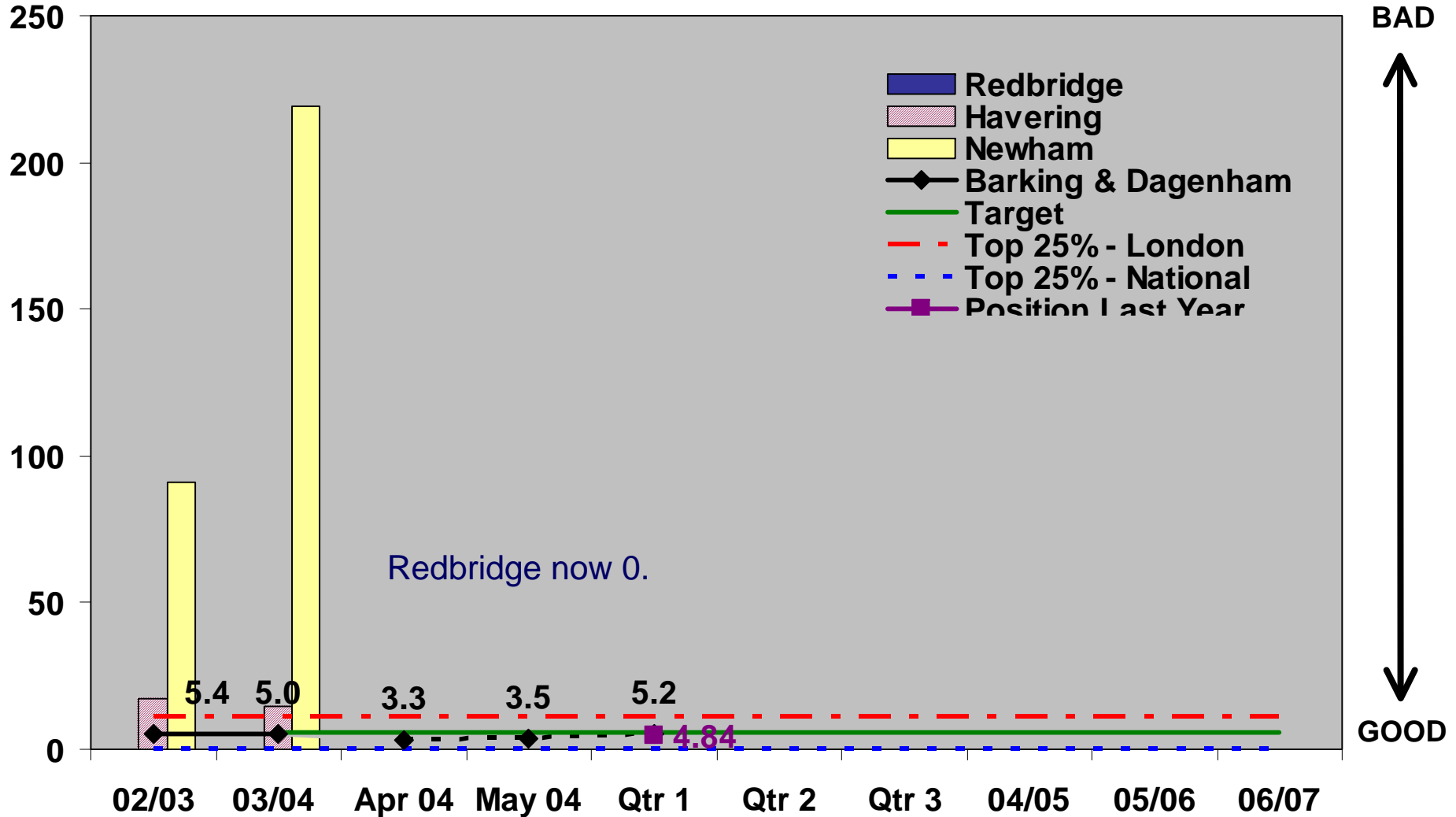
HOUSING & HEALTH - Housing Landlord Services

BV 183(a) - Average length of stay in bed and breakfast accommodation (weeks)

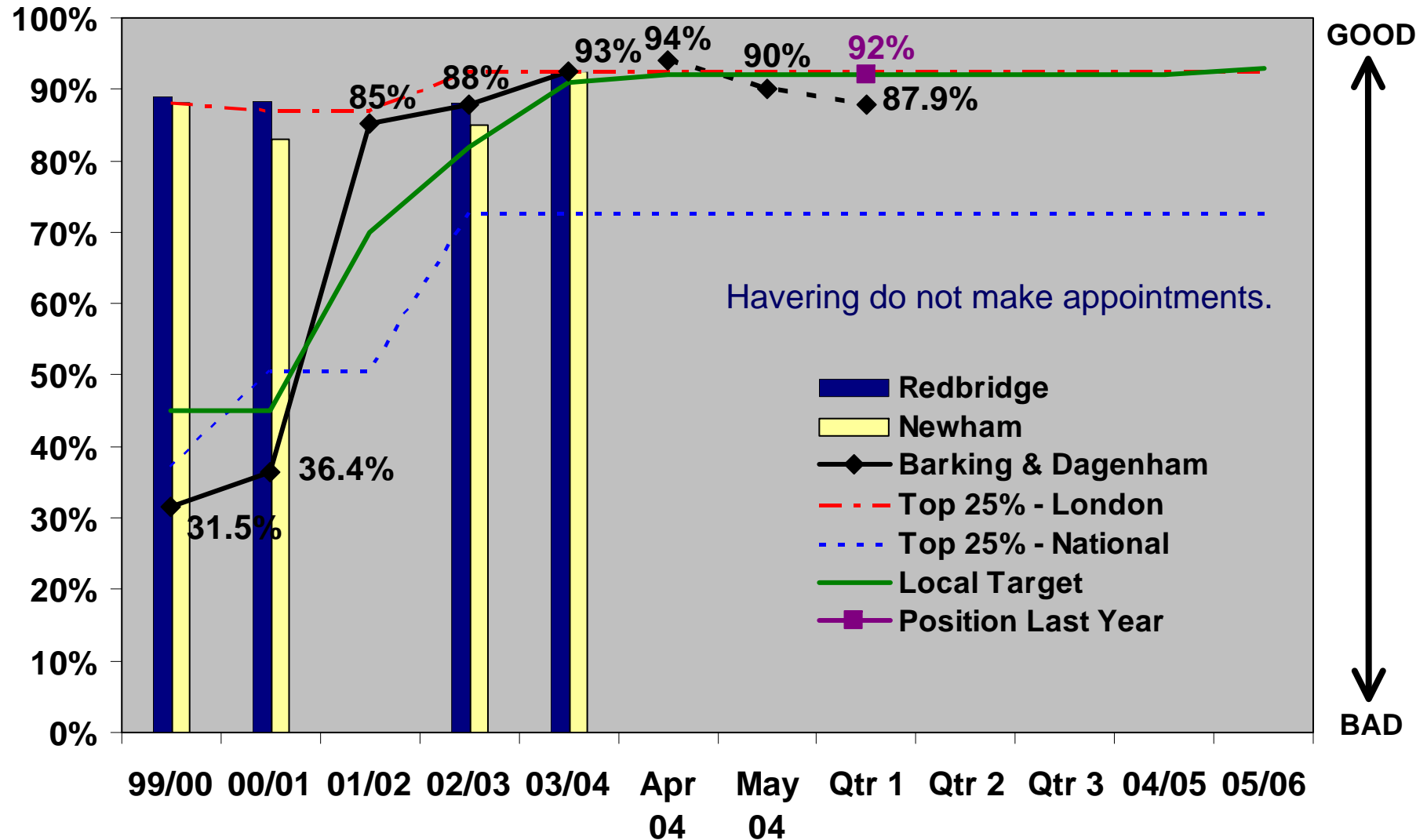


HOUSING & HEALTH - Housing Landlord Services

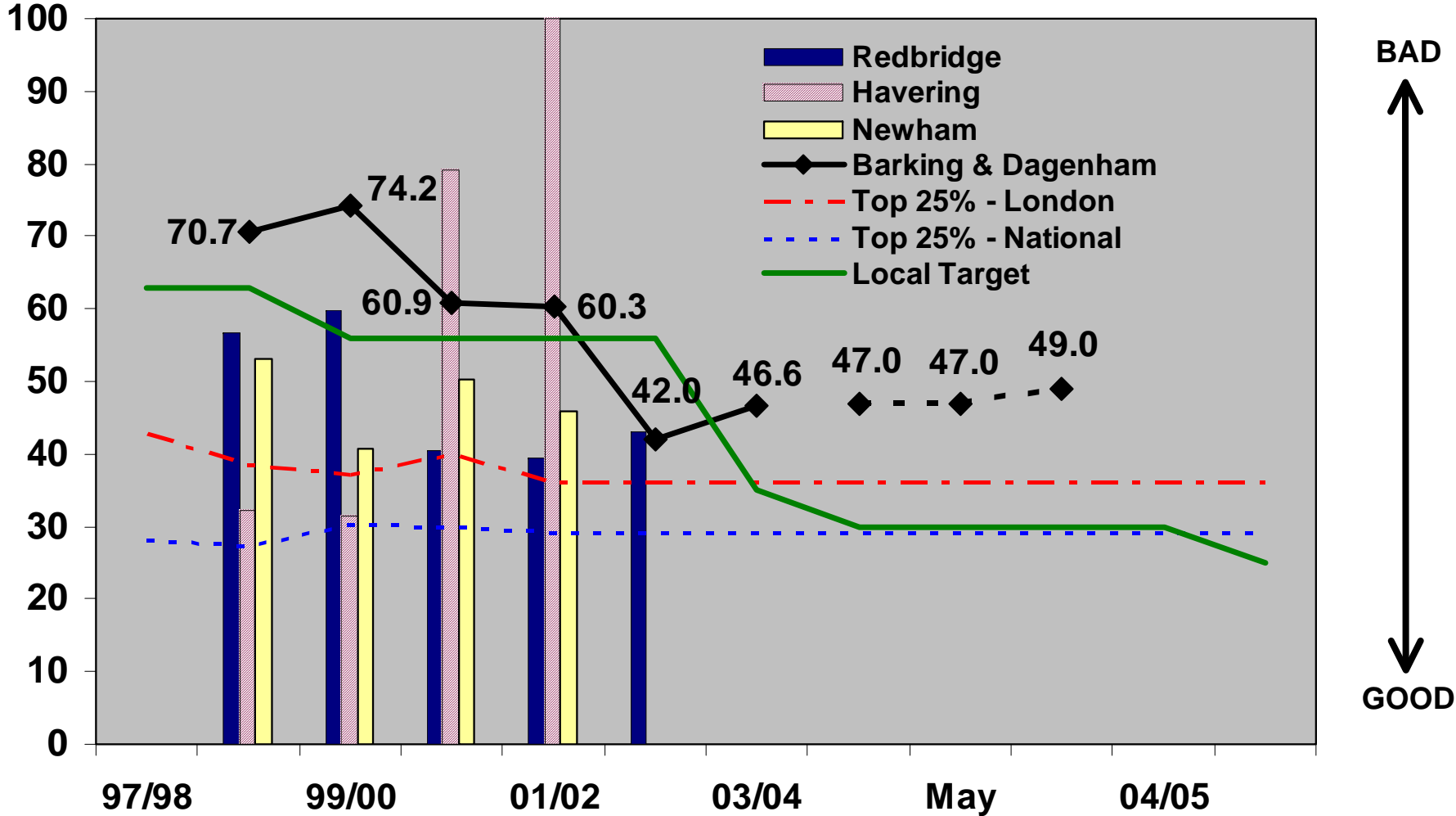
BV 183(b) - Average length of stay in hostel accommodation (weeks)



**HOUSING & HEALTH - Council House Maintenance & Improvement
BV 185 [AC-D2] - The percentage of repair appointments made and kept
by the authority**

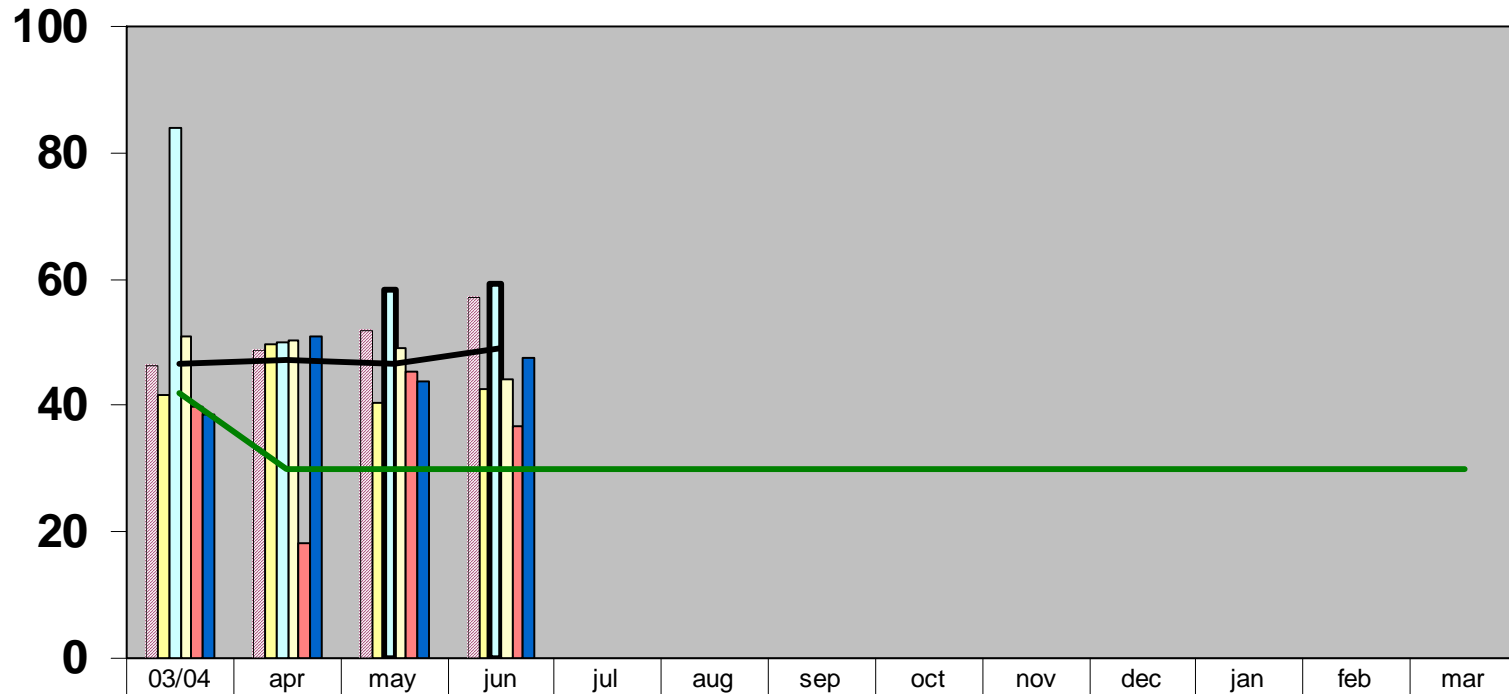


HOUSING & HEALTH - Housing Needs & Advice
PSA Target 10 - Average time taken to relet dwellings available for letting or awaiting minor repairs (calendar days) [cumulative]



HOUSING & HEALTH - Allocations

Average relet times in calendar days - YTD performance

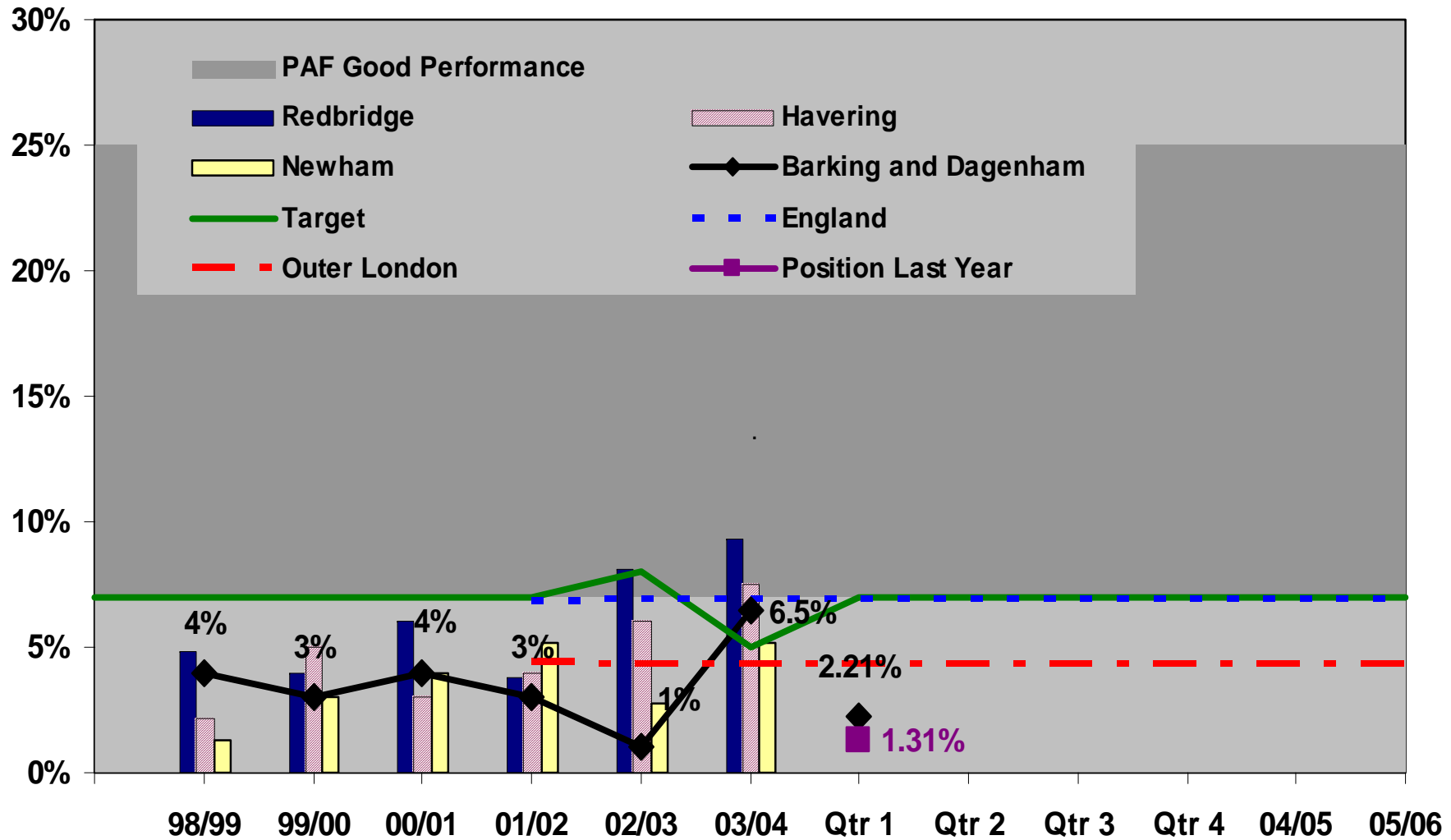


	03/04	apr	may	jun	jul	aug	sep	oct	nov	dec	jan	feb	mar
HAE	46	49	52	57									
Abb Gasg Tham	42	50	40	43									
Wellgate	84	50	58	59									
ELM	51	50	49	44									
Bec Pars Val	40	18	45	37									
Dagenham Gateway	38	51	44	48									
Overall	47	47	47	49									
Target	42	30	30	30	30	30	30	30	30	30	30	30	30

Department of Social Services Key PIs

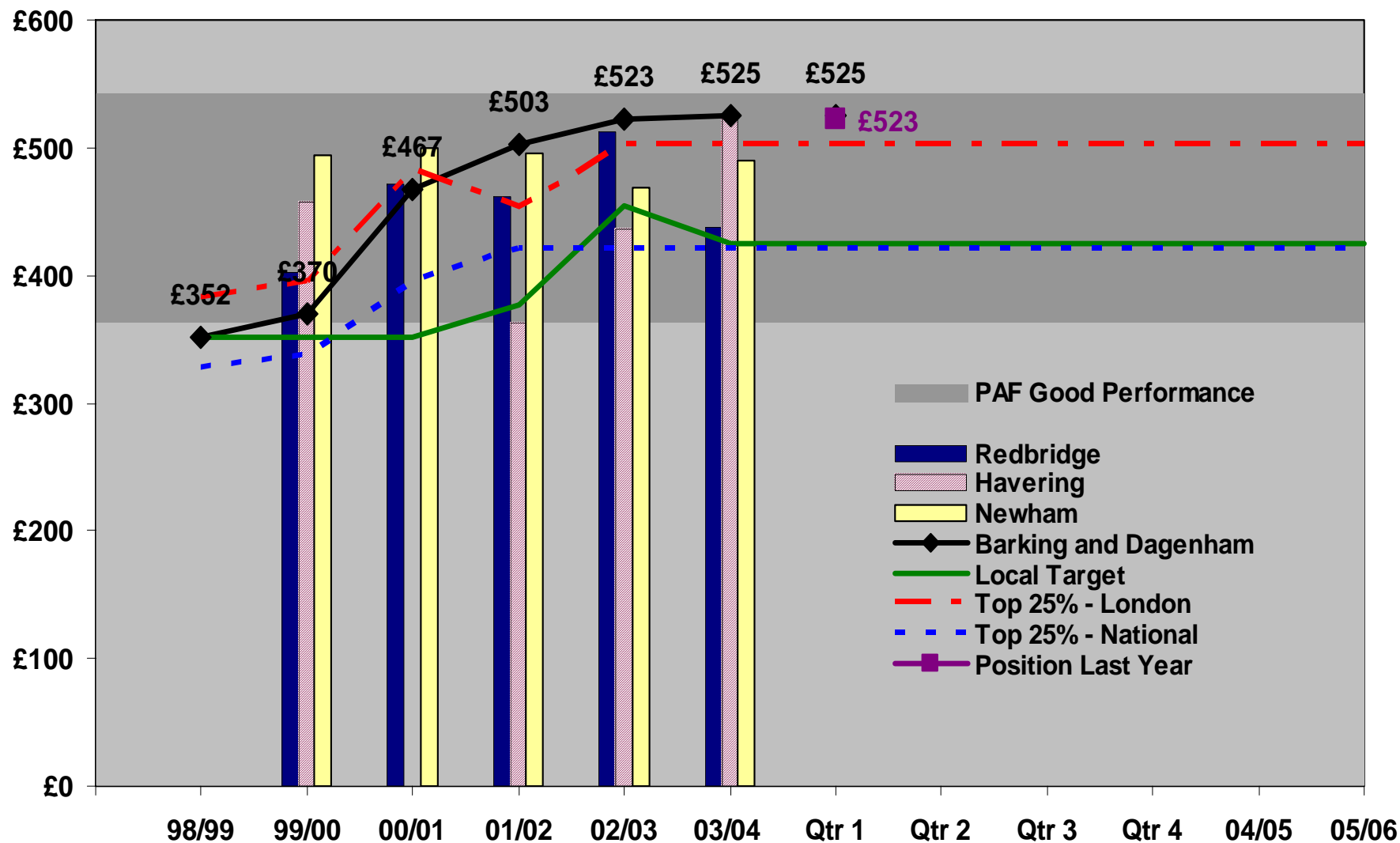
High Risk

SOCIAL SERVICES - Children & Families Services BV 163 [PAF C23] - Adoptions of children looked after (cumulative)



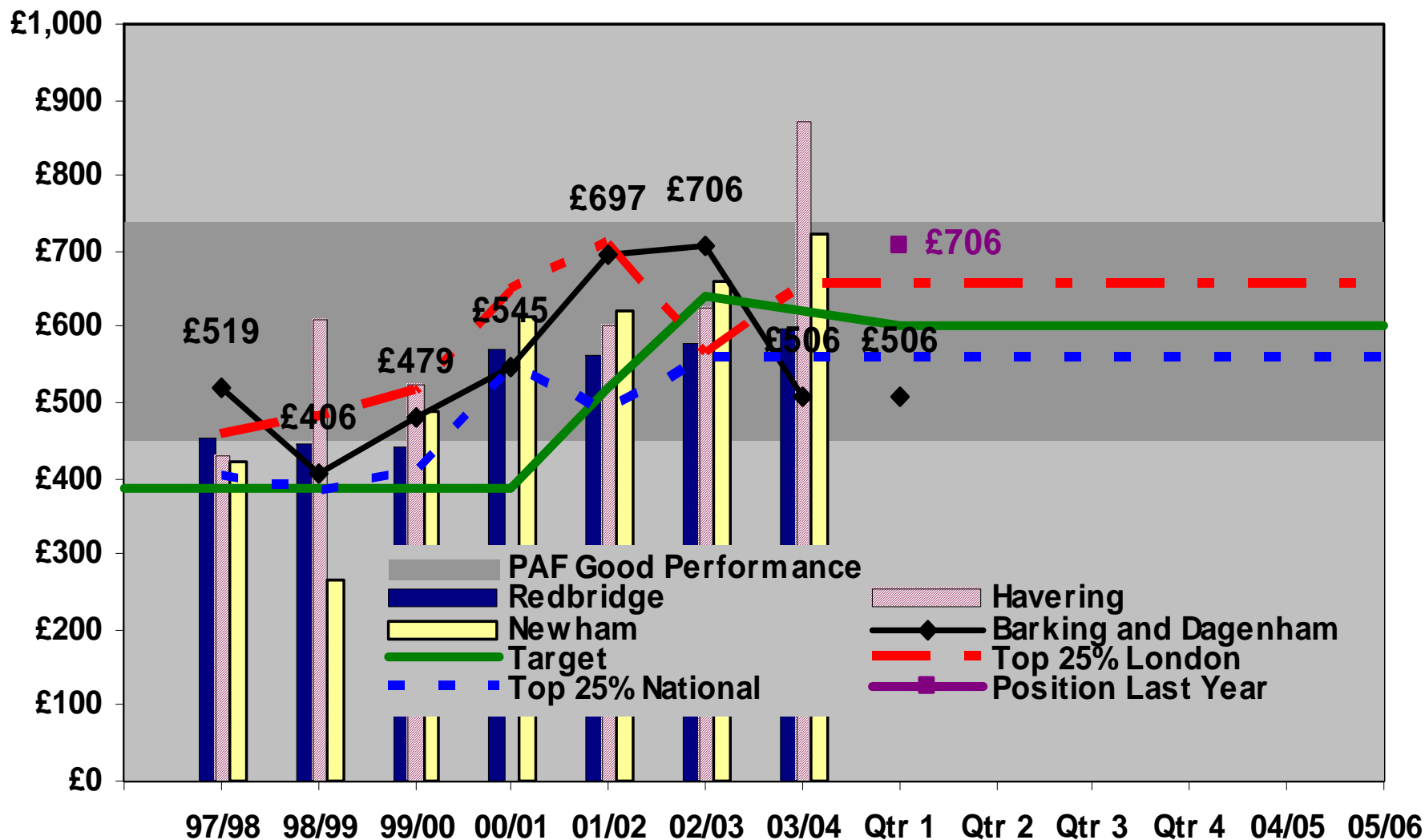
SOCIAL SERVICES - Adults & Older People's Services

BV 52 [PAF B12] - Cost of intensive social care for adults and older people



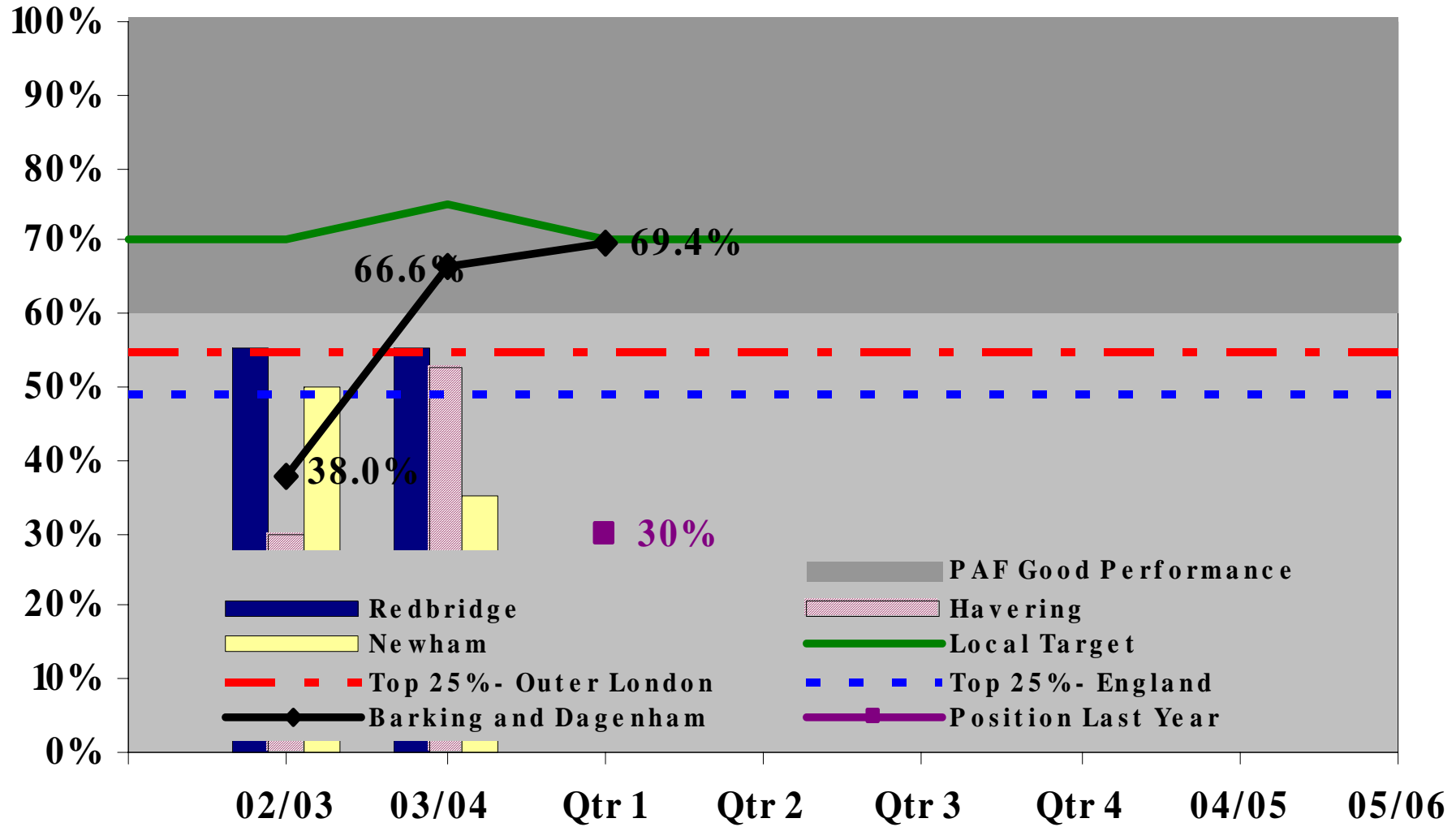
SOCIAL SERVICES - Children & Families Services

BV 51 [PAF B8] - Cost of services for children looked after



SOCIAL SERVICES - Children & Families Services

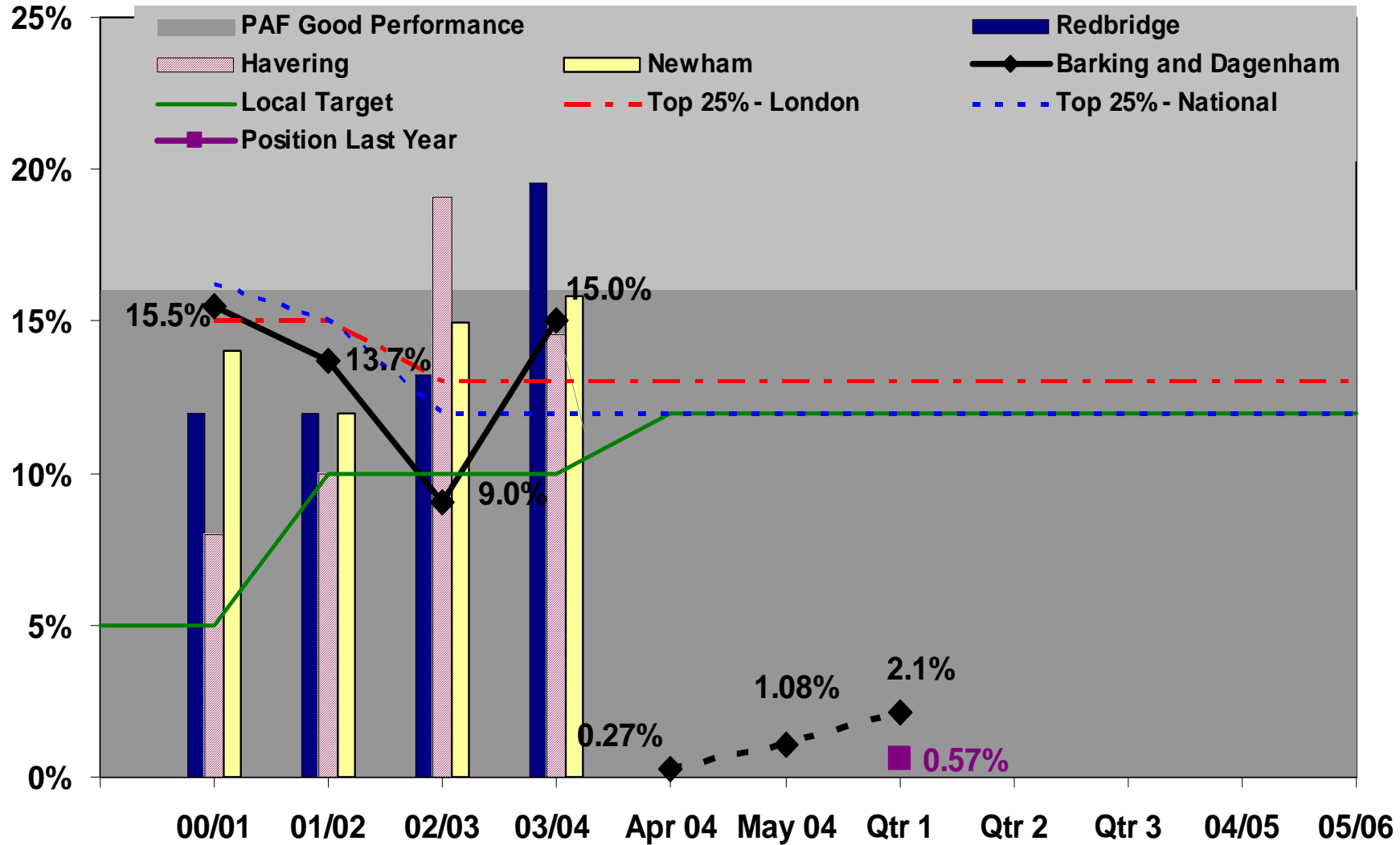
BV 161 [PAF A4] - Employment, Education and training for care leavers [joint working]





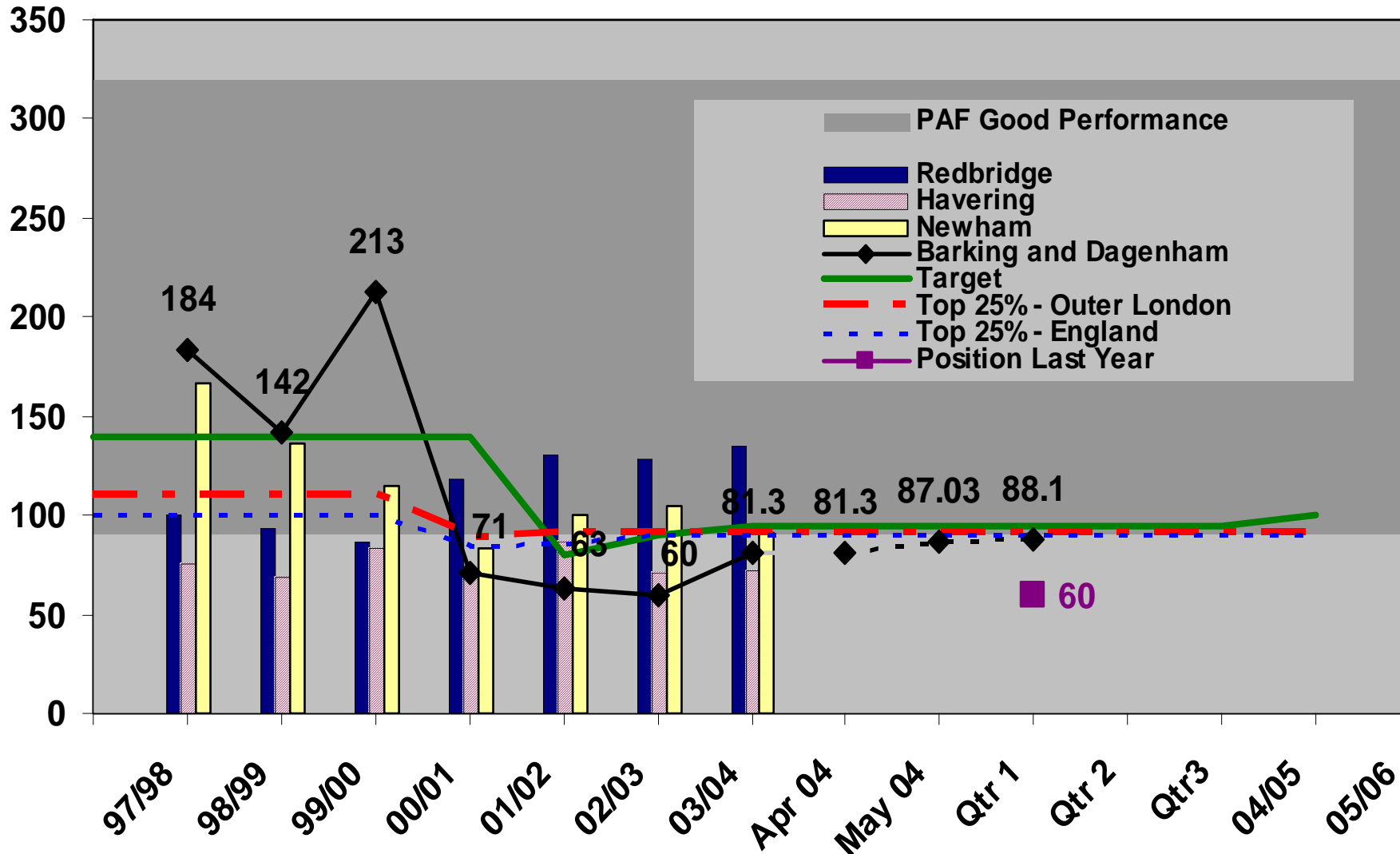
SOCIAL SERVICES - Children & Families Services

BV 49 [PAF A1] - Stability of placements of children looked after (cumulative)



SOCIAL SERVICES - Older People's Services

BV 54 [PAF C32] - Older people helped to live at home per 1,000 population aged 65 or over (cumulative)

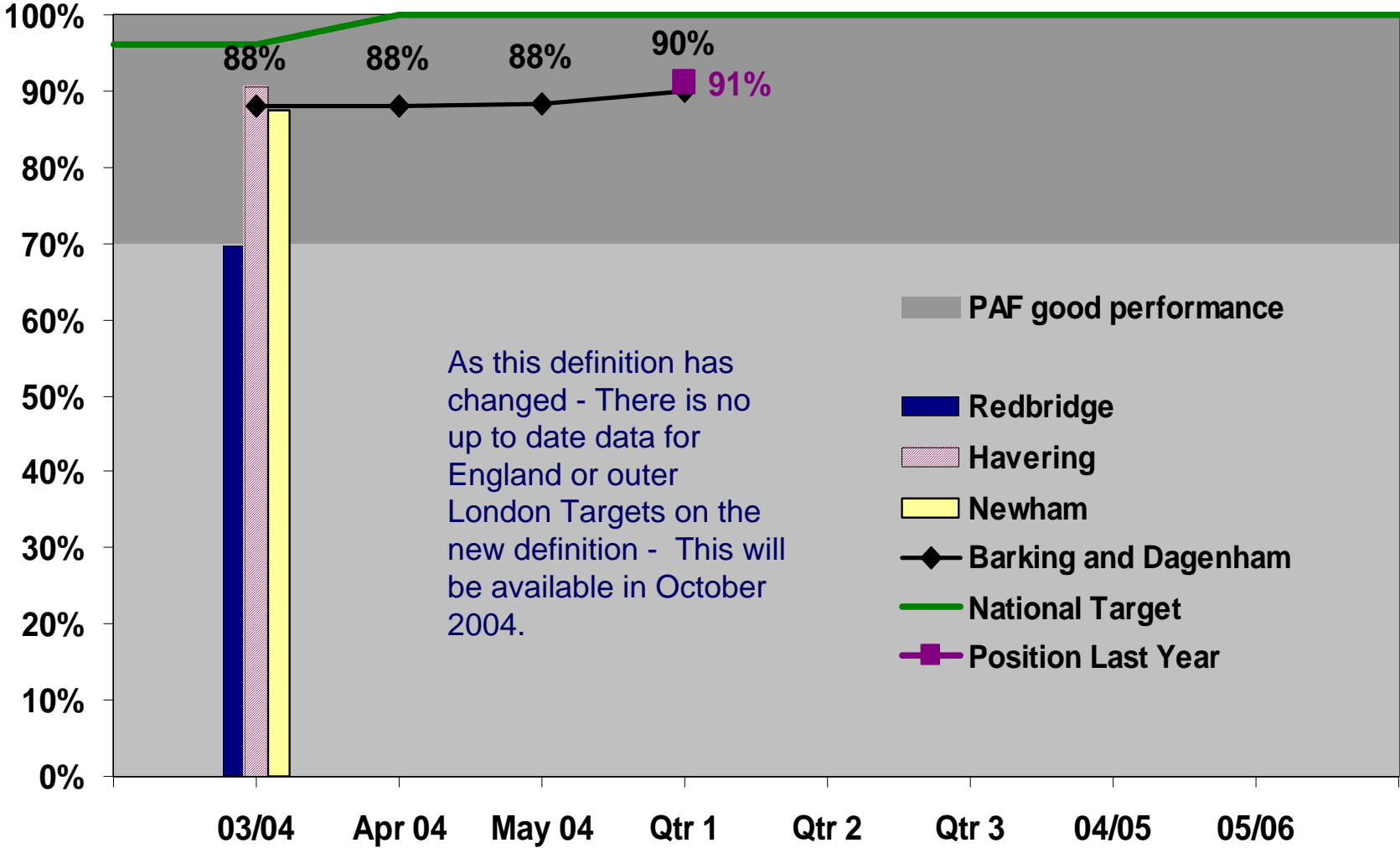


High Risk



SOCIAL SERVICES - Adult & Older Peoples Services

BV56 [PAF D54] - Percentage of items of equipment delivered within 7 working days (cumulative)



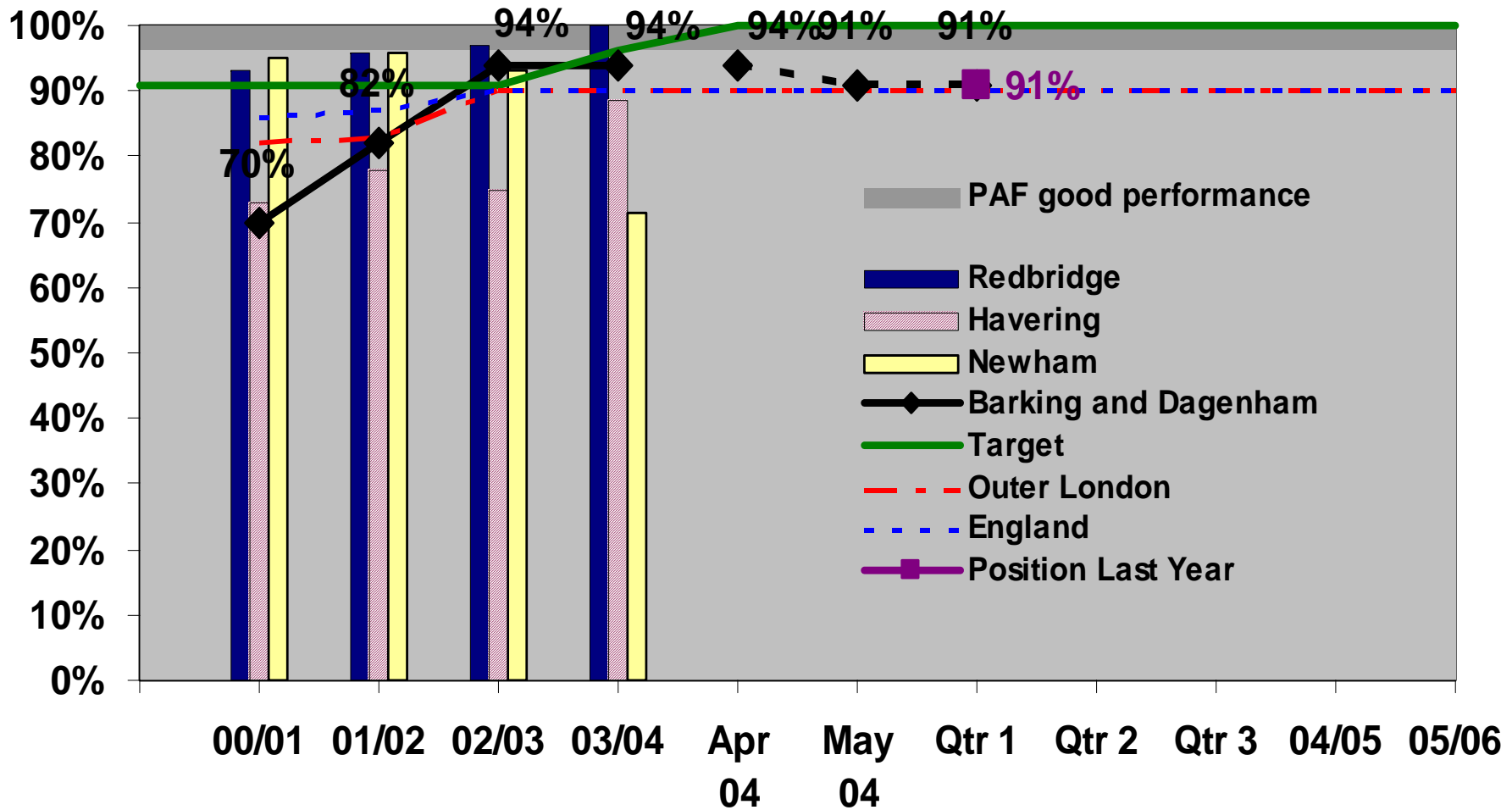
As this definition has changed - There is no up to date data for England or outer London Targets on the new definition - This will be available in October 2004.

- PAF good performance
- Redbridge
- Havering
- Newham
- Barking and Dagenham
- National Target
- Position Last Year

High Risk

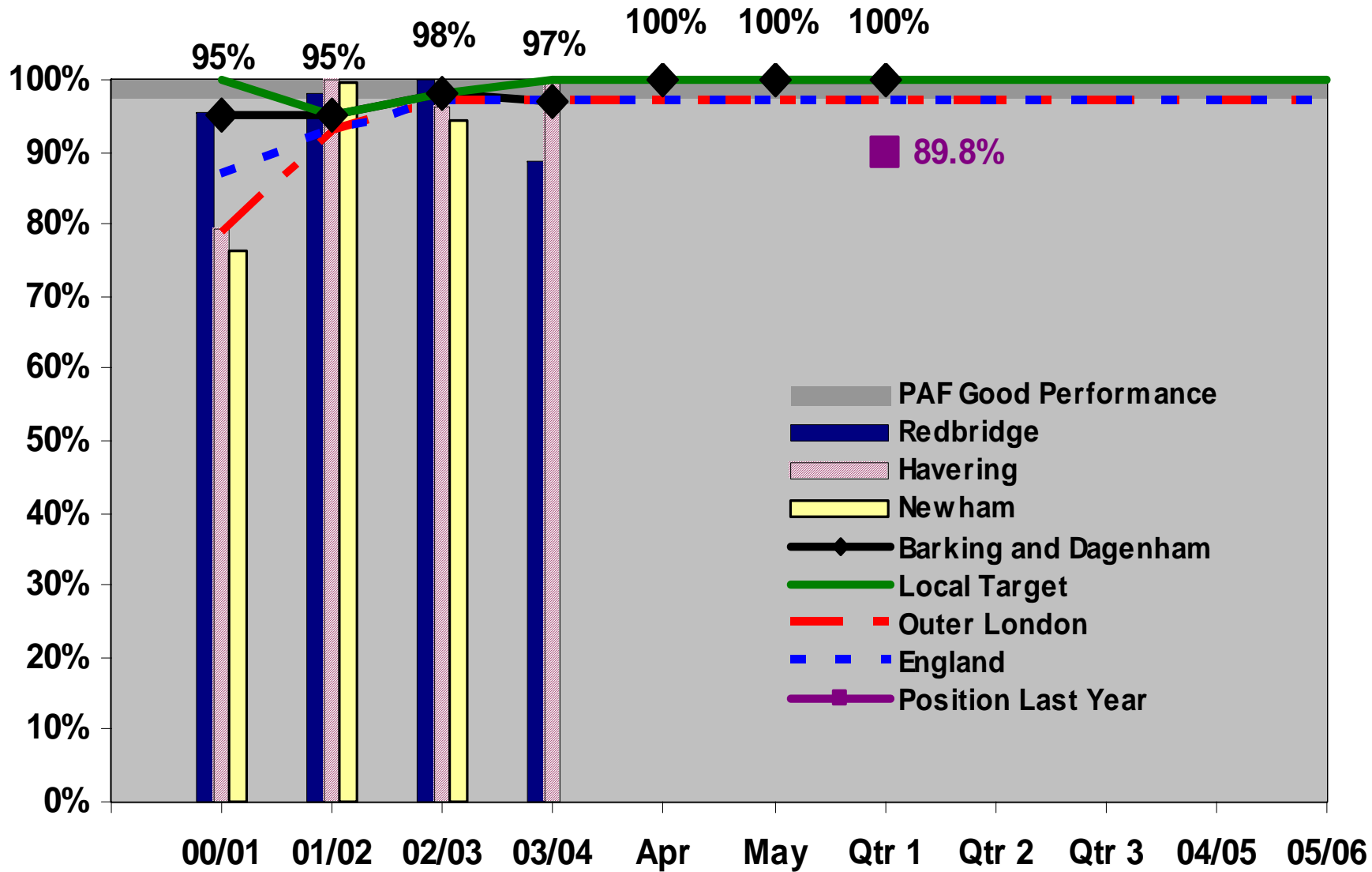


SOCIAL SERVICES - Adult & Older Peoples Services
BV58 [PAF D39] - Percentage of people receiving a statement of their needs and how they will be met (aged 65 or over) (cumulative)



SOCIAL SERVICES - Children & Families Services

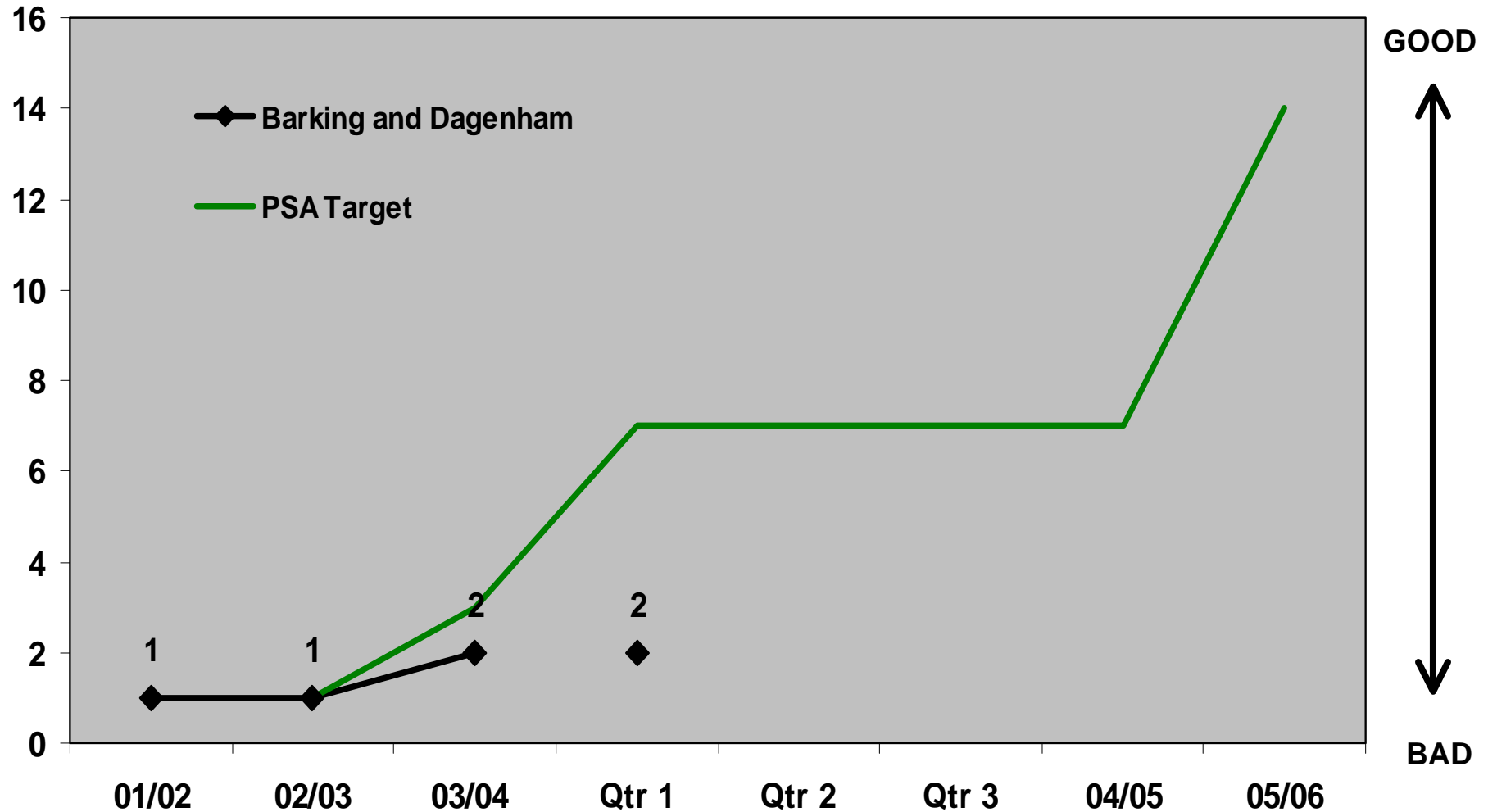
BV 162 [PAF C20] - Reviews of child protection cases (cumulative)



PSA Targets

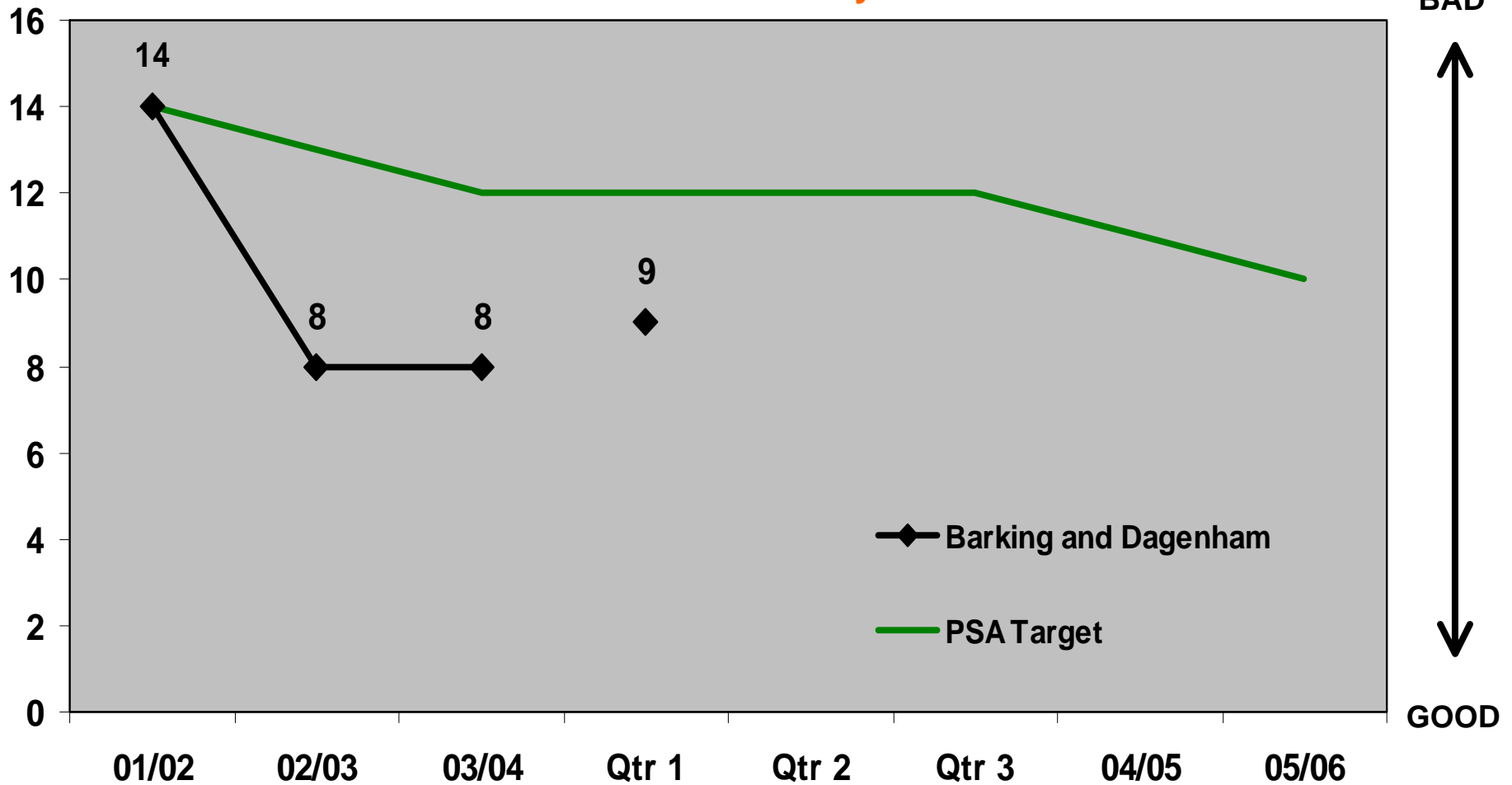
PSA

PSA Target 1 - The number of children leaving care aged 16 or over achieving 5 or more passes at GCSE grades A* to C, or GNVQ equivalent (cumulative over the three years)



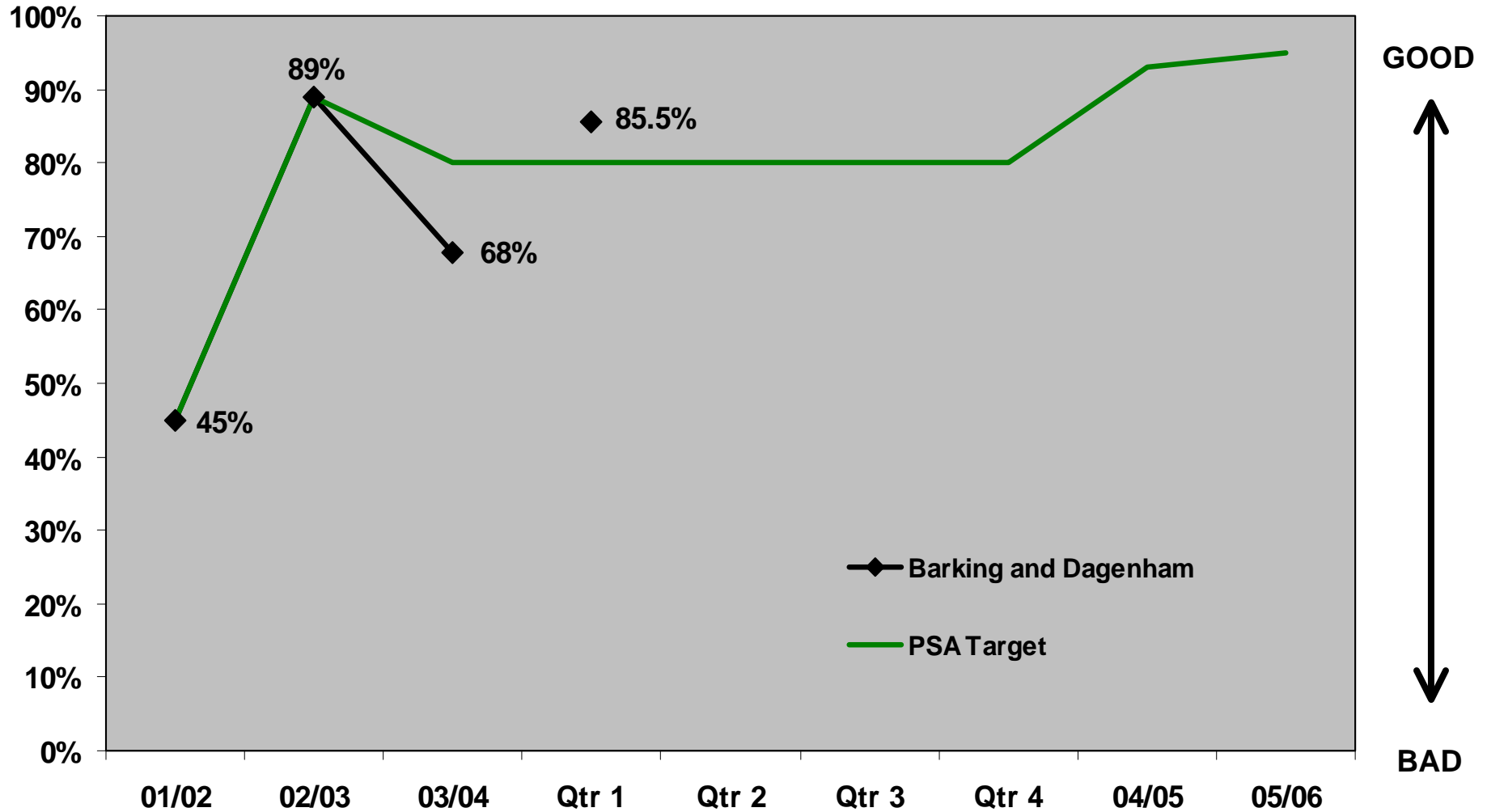
PSA

PSA Target 7(i) - The number of children aged 10 or over who had been looked after continuously for at least 12 months, who were given a final warning / caution or convicted during the year for an offence committed whilst they were looked after



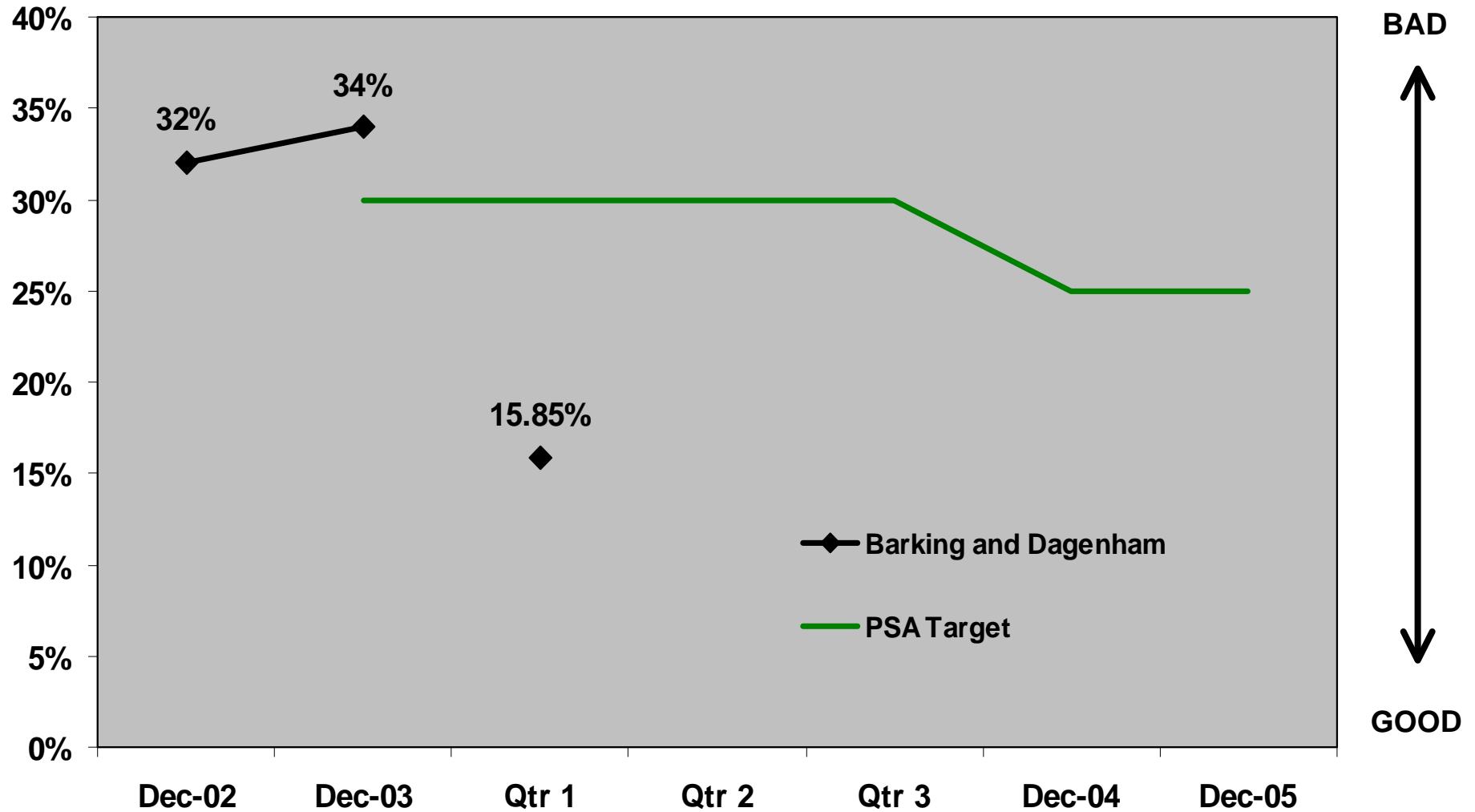
PSA

PSA Target 7(ii) - The average of the %'s of children looked after at 30 Sept. who had been looked after continuously for at least 12 months, had their teeth checked by a dentist, had an annual health assessment during the previous 12 months (cumulative)



PSA

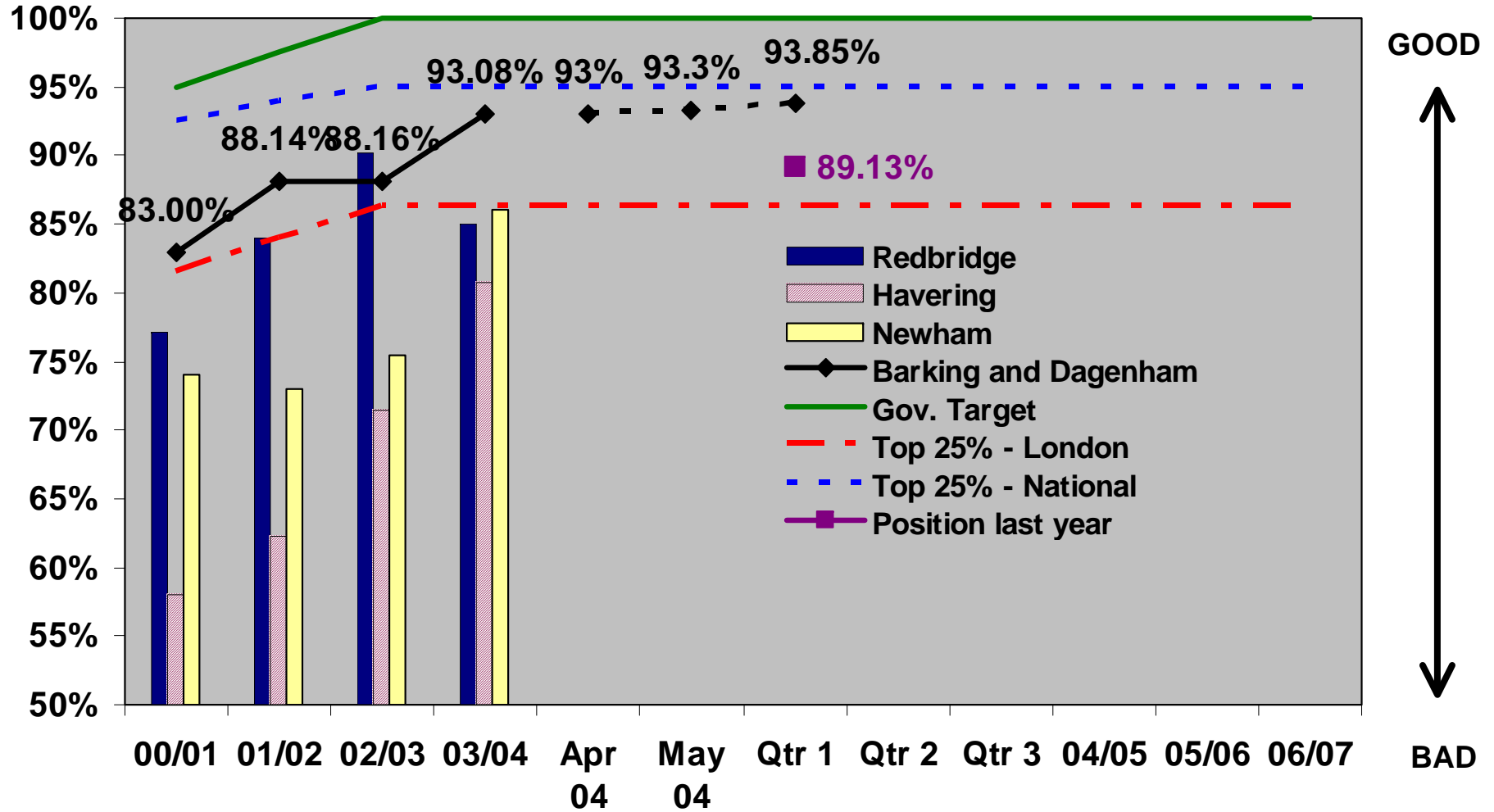
PSA Target 11 - The rate of re-offending of young offenders aged 10 to 17, as measured by data specified by the Youth Justice Board and collected by the Youth Offending Team (cumulative)



Finance Key PIs

FINANCE - Business Services

BV 8 - The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority - time is calculated in calendar days (cumulative)



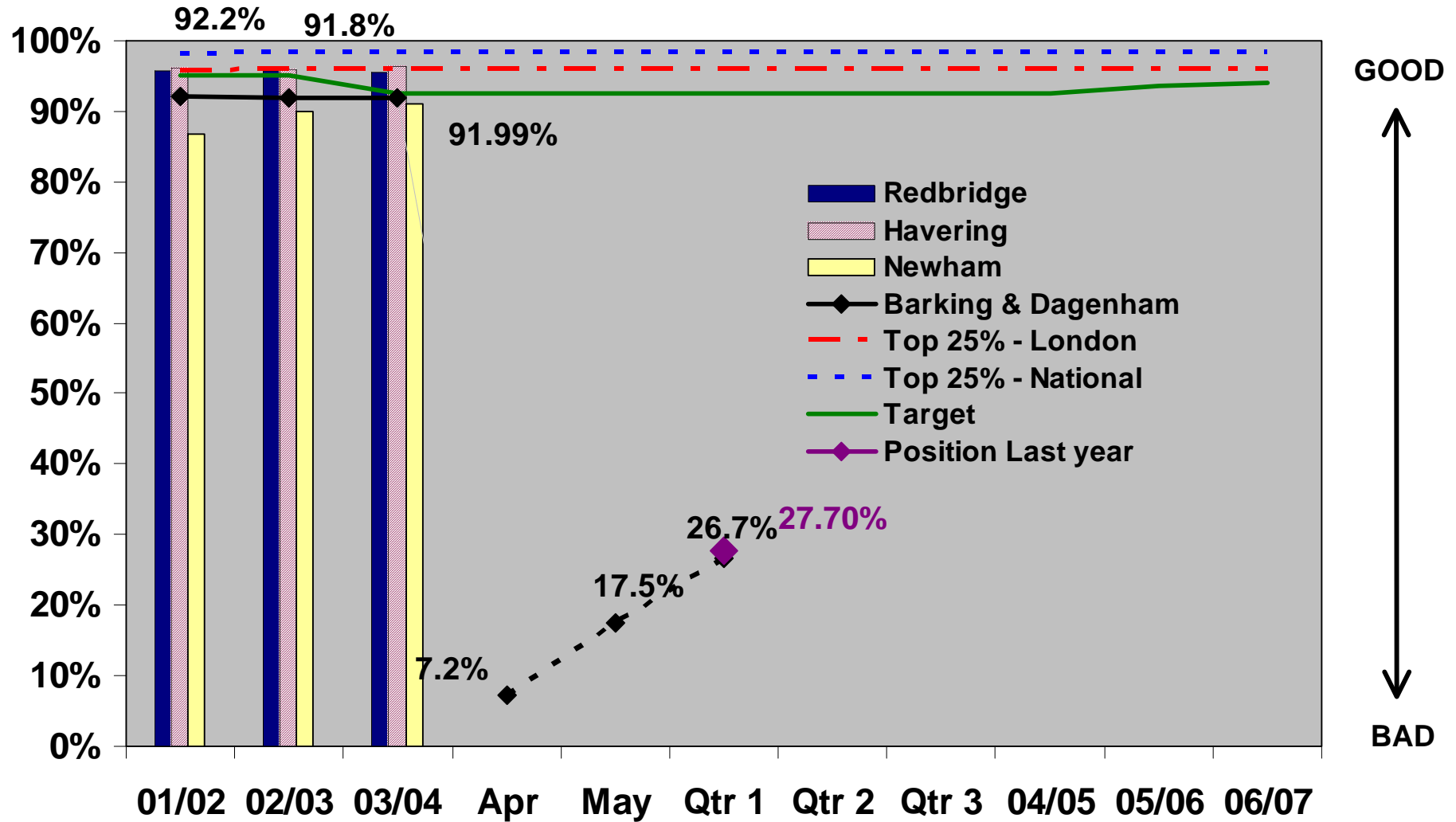
DEPARTMENTAL INVOICE PAYMENT PERFORMANCE APRIL 2004 TO JUNE 2004								
2003/04	FINANCE	CORPORATE STRATEGY	EDUCATION, ARTS & LIBRARIES	HOUSING & HEALTH	REGENERATION & ENVIRONMENT	SOCIAL SERVICES	AUTOMATED	TOTAL
	%	%	%	%	%	%	%	%
0-30 DAYS	97.9	90.6	87.5	94.5	78.3	90.3	100.0	93.0
31-60 DAYS	1.2	6.9	9.5	4.4	14.6	7.4	0.0	5.1
61-90 DAYS	0.5	1.4	1.4	0.6	4.3	1.4	0.0	1.1
> 90 DAYS	0.4	1.1	1.6	0.6	2.8	0.9	0.0	0.8
	100%	100%	100%	100%	100%	100%	100%	100%

DEPARTMENTAL INVOICE PAYMENT PERFORMANCE APRIL 2004 TO JUNE 2004

2004/05	FINANCE	CORPORATE STRATEGY	EDUCATION, ARTS & LIBRARIES	HOUSING & HEALTH	REGENERATION & ENVIRONMENT	SOCIAL SERVICES	AUTOMATED	TOTAL
31-40 DAYS	72	70	675	32	693	570	0	2110
41-50 DAYS	40	50	261	19	378	223	0	971
51-60 DAYS	38	21	143	3	174	126	0	505
	150	141	1079	54	1245	919	0	3588

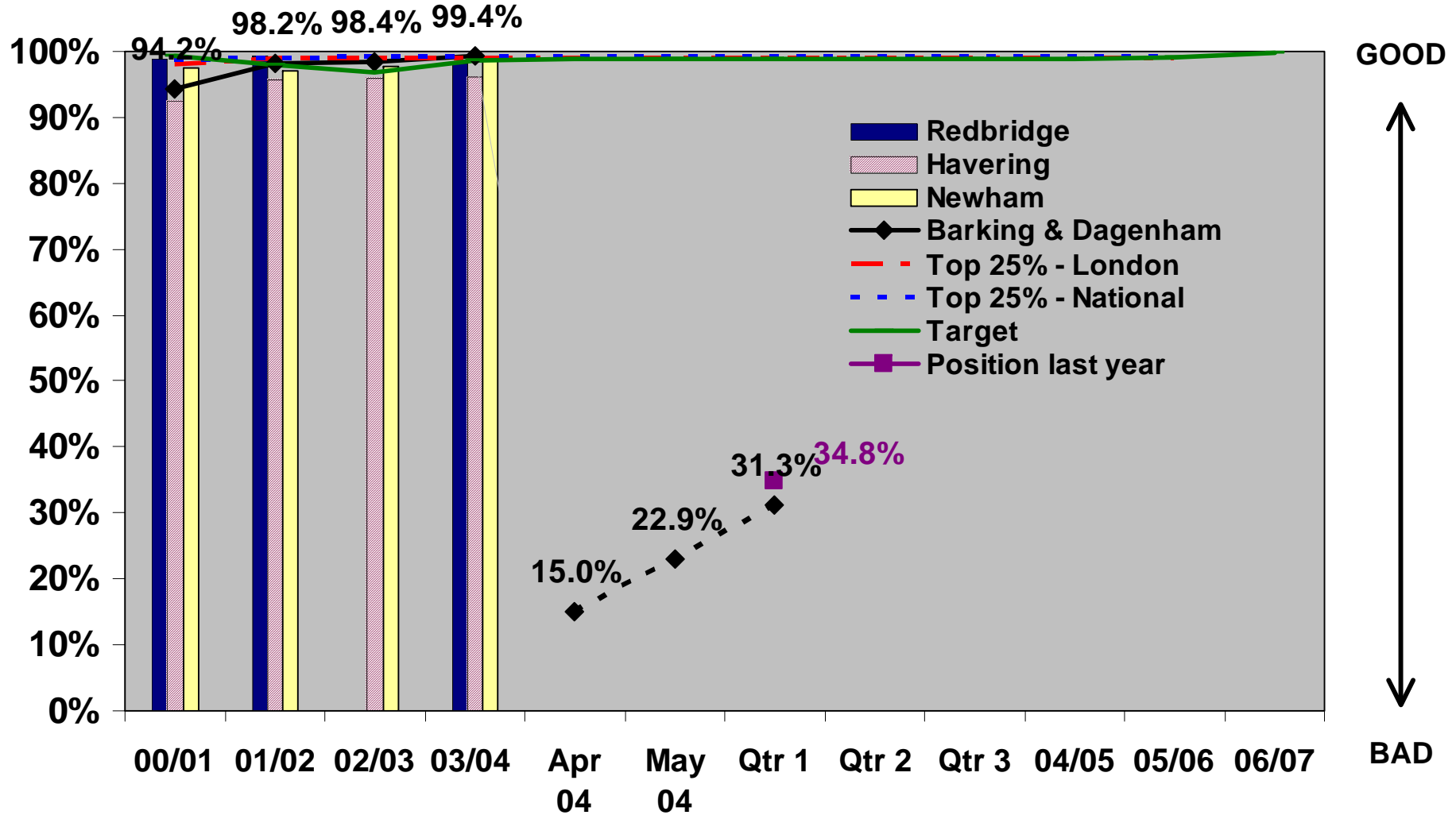
FINANCE - Council Tax

BV 9 - Percentage of Council Tax collected (cumulative) ☹️



FINANCE - National Non-Domestic Rates

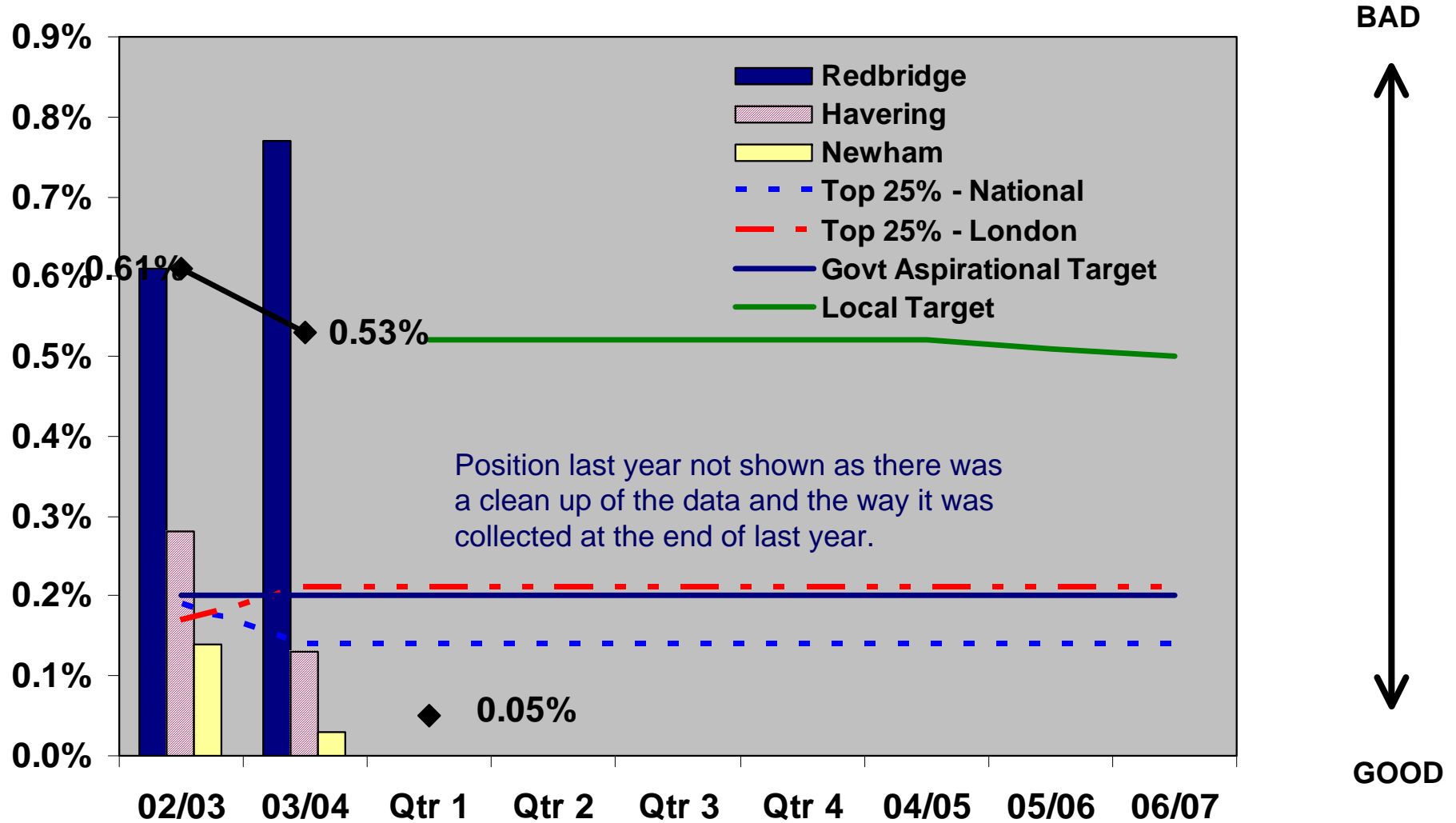
BV 10 - The percentage of business rates which should have been received during the year that were received (cumulative)



FINANCE - Business Services



BV 14 - The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force



FINANCE - Business Services

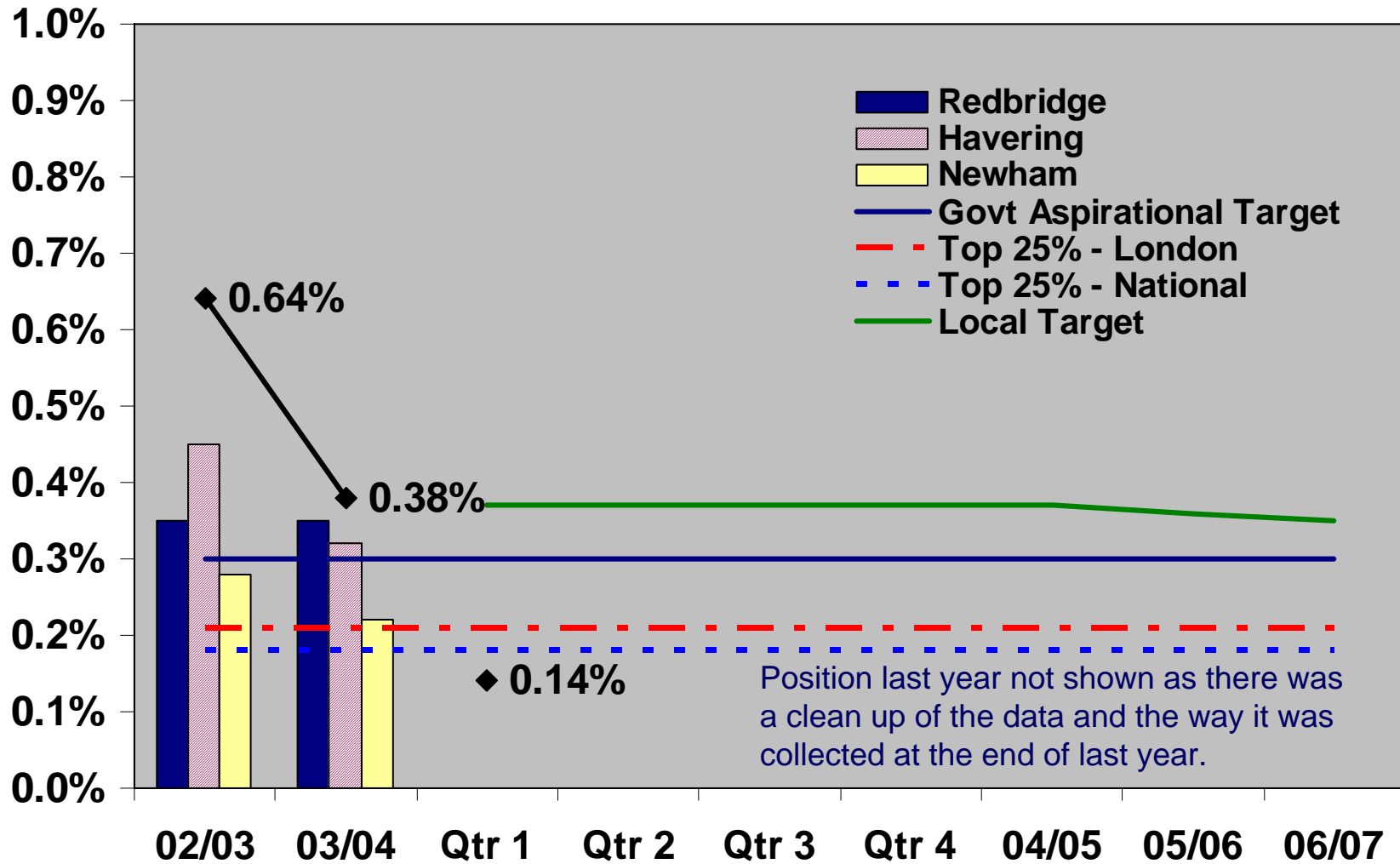
BV 15 - The percentage of employees retiring on grounds of ill health as a percentage of the total workforce



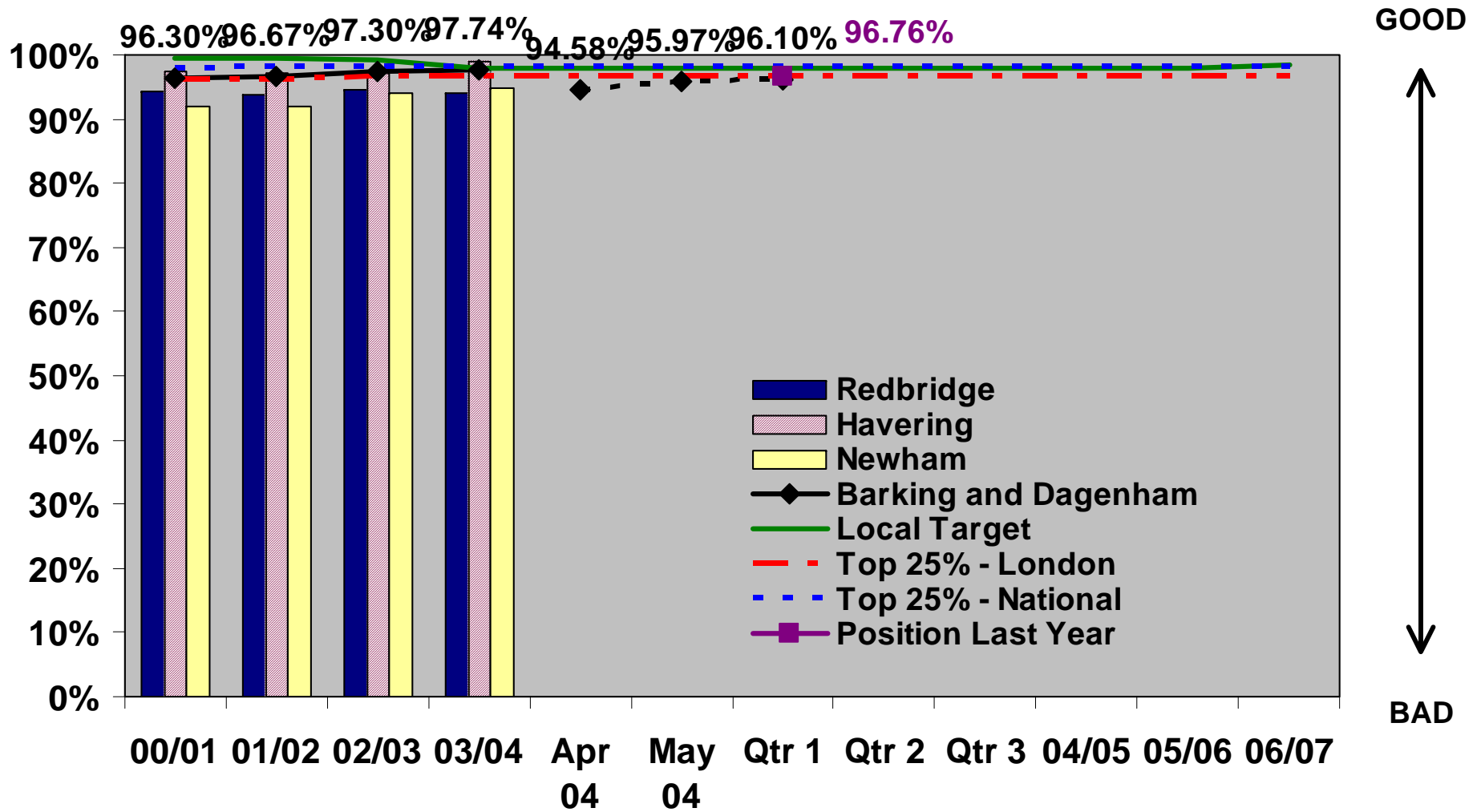
BAD



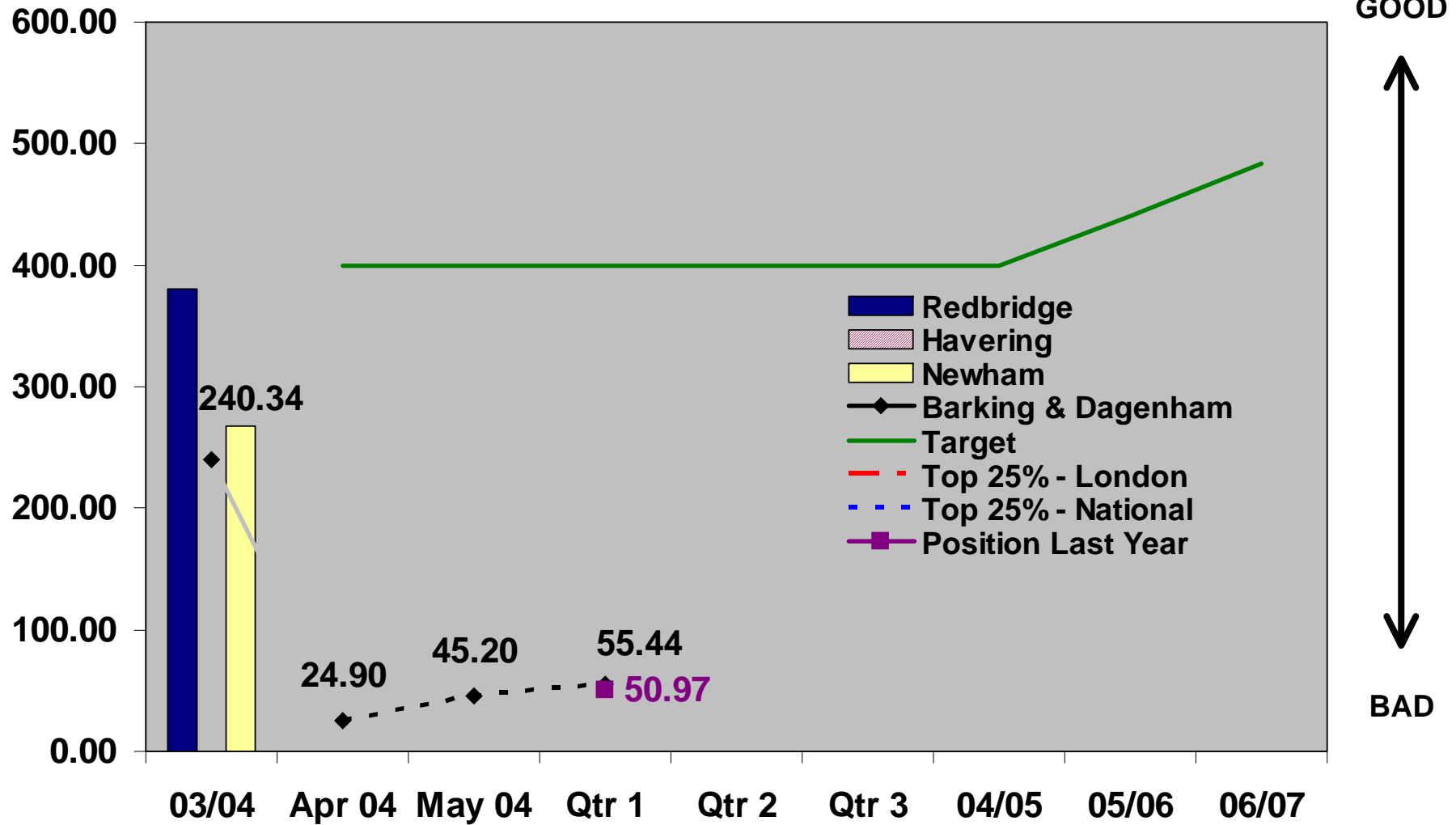
GOOD



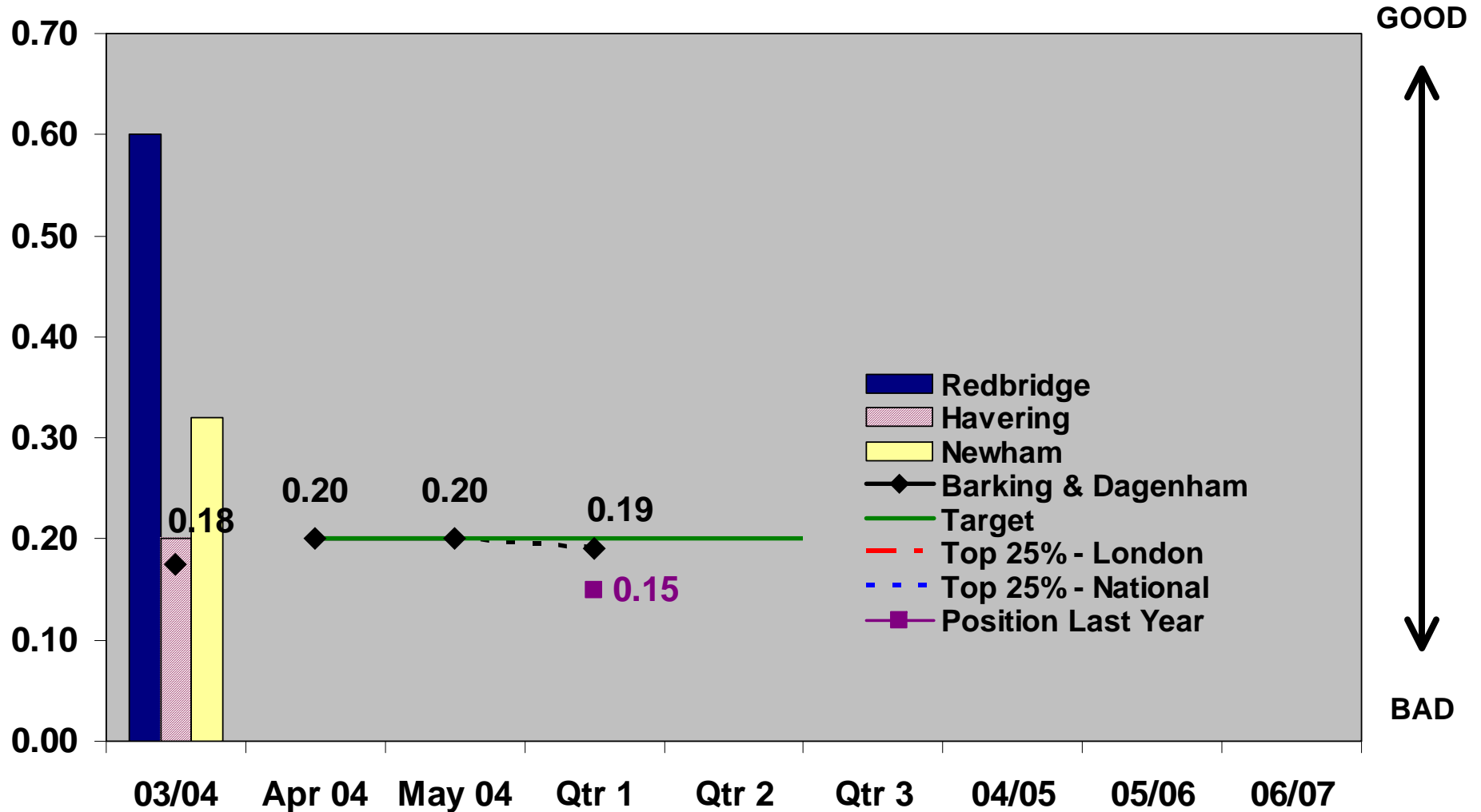
FINANCE - Rent Accounting & Recovery
**BV 66a - Local authority rent collection and arrears :
 proportion of rent collected (cumulative)**



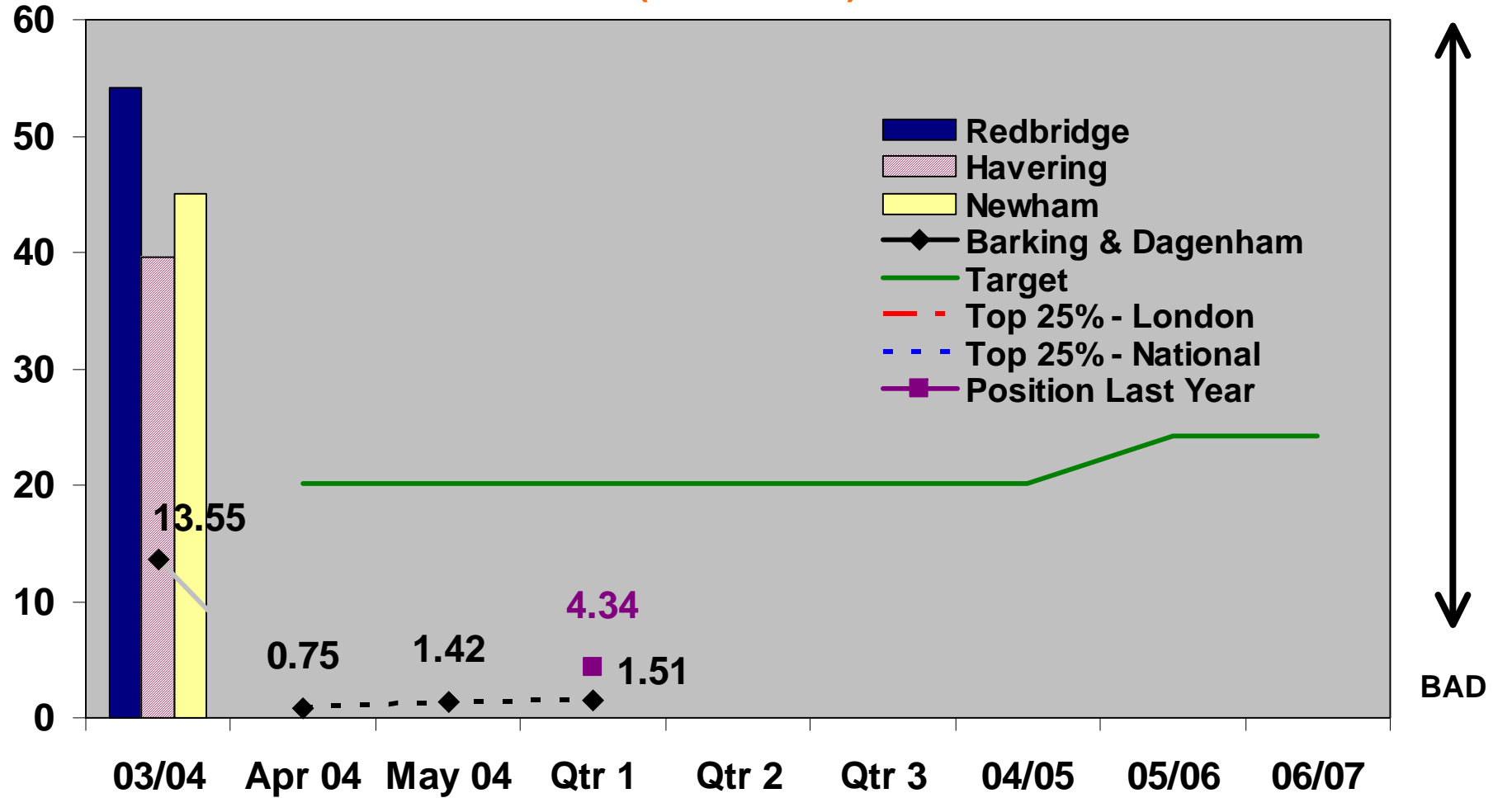
FINANCE - Housing Benefit & Council Tax
BV 76(1) - The number of claimants visted per 1,000 case load
(cumulative)



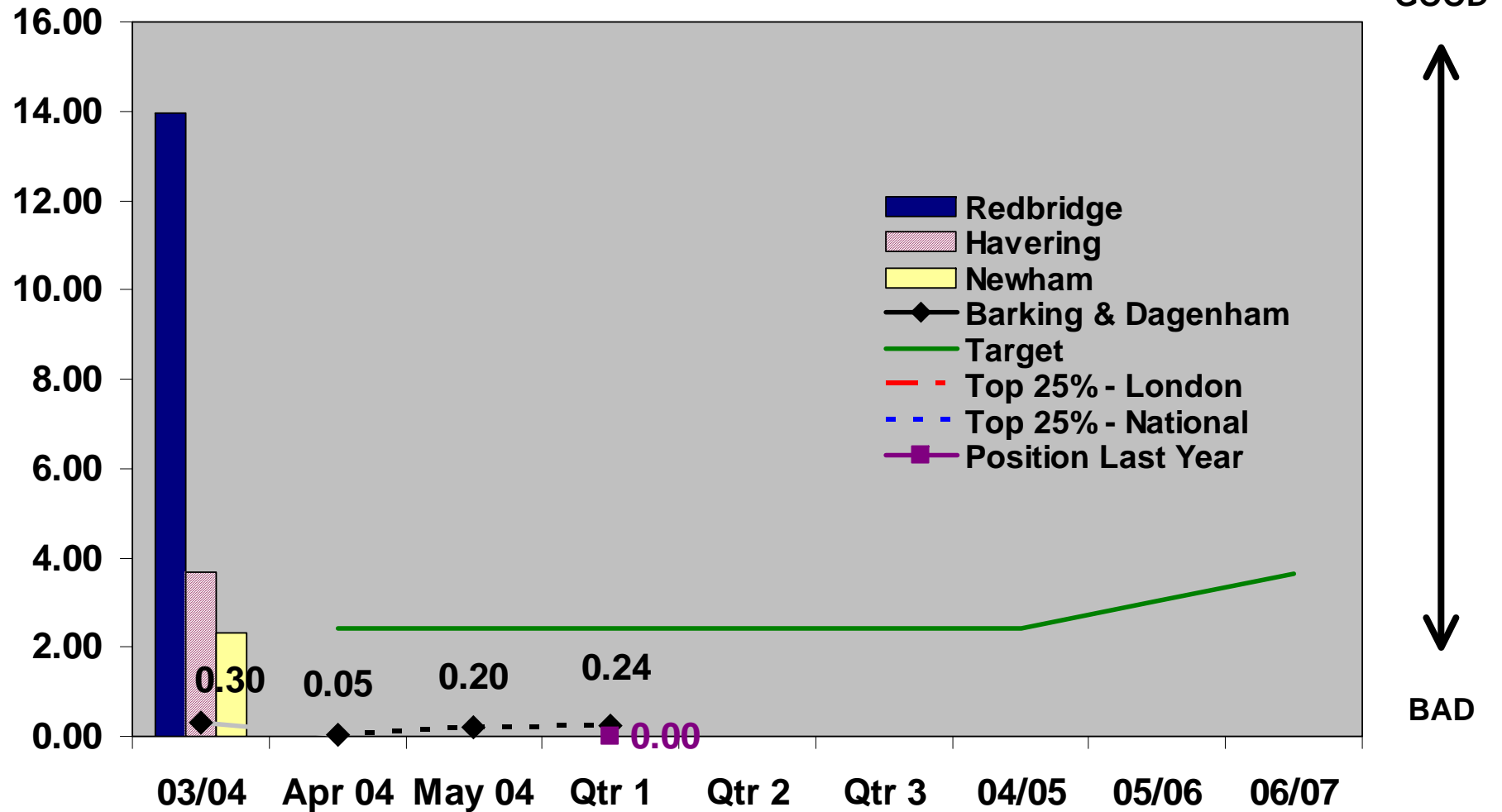
FINANCE - Housing Benefit & Council Tax
BV 76(2) - The number of fraud investigators employed per 1000 caseload (cumulative)



FINANCE - Housing Benefit & Council Tax
BV 76(3) - The number of fraud investigations, per 1000 caseload
(cumulative)



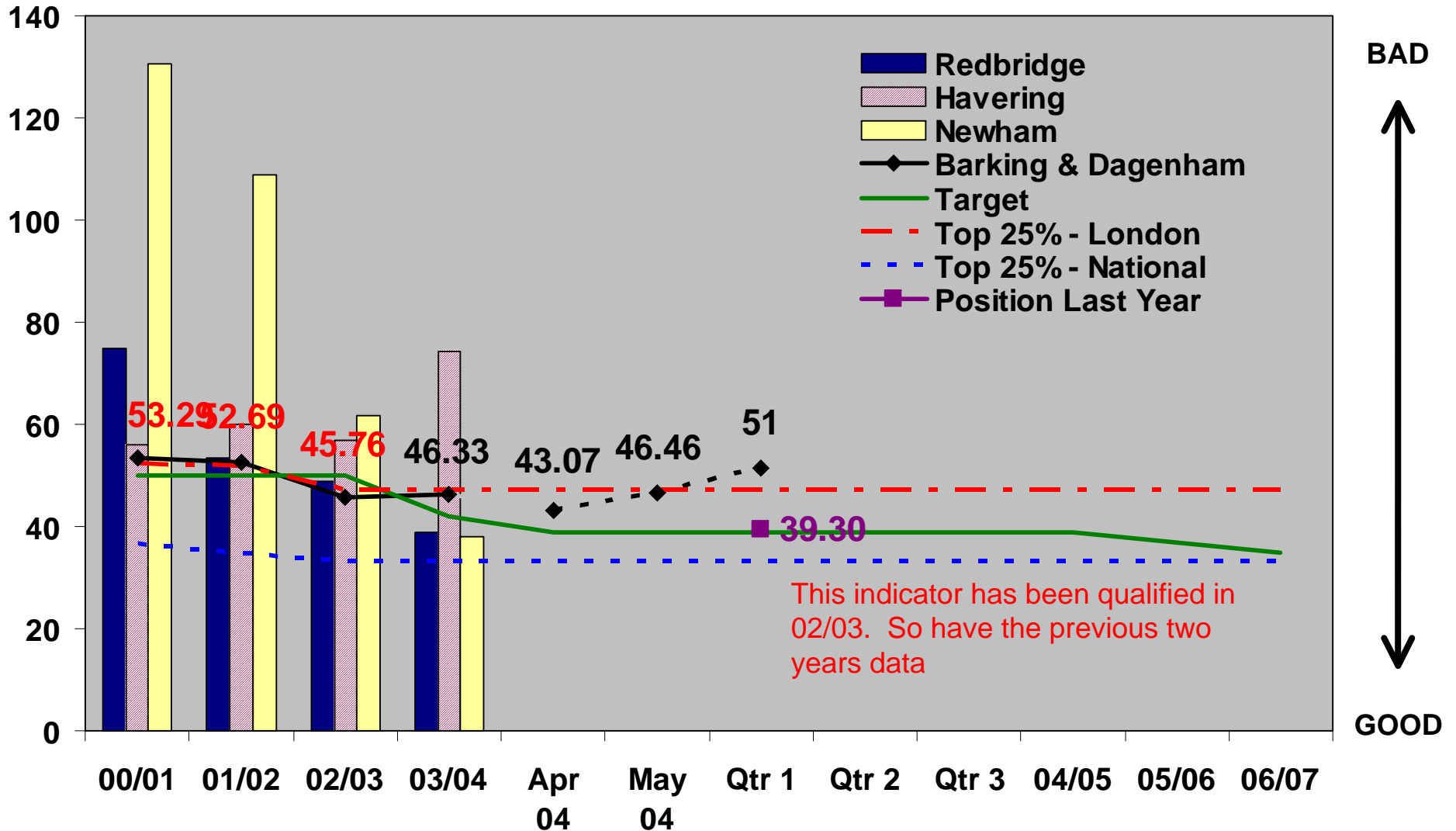
FINANCE - Housing Benefit & Council Tax
BV 76(4) - The number of Prosecutions and sanctions per 1000 caseload (cumulative)



High Risk

FINANCE - Housing & Council Tax Benefit

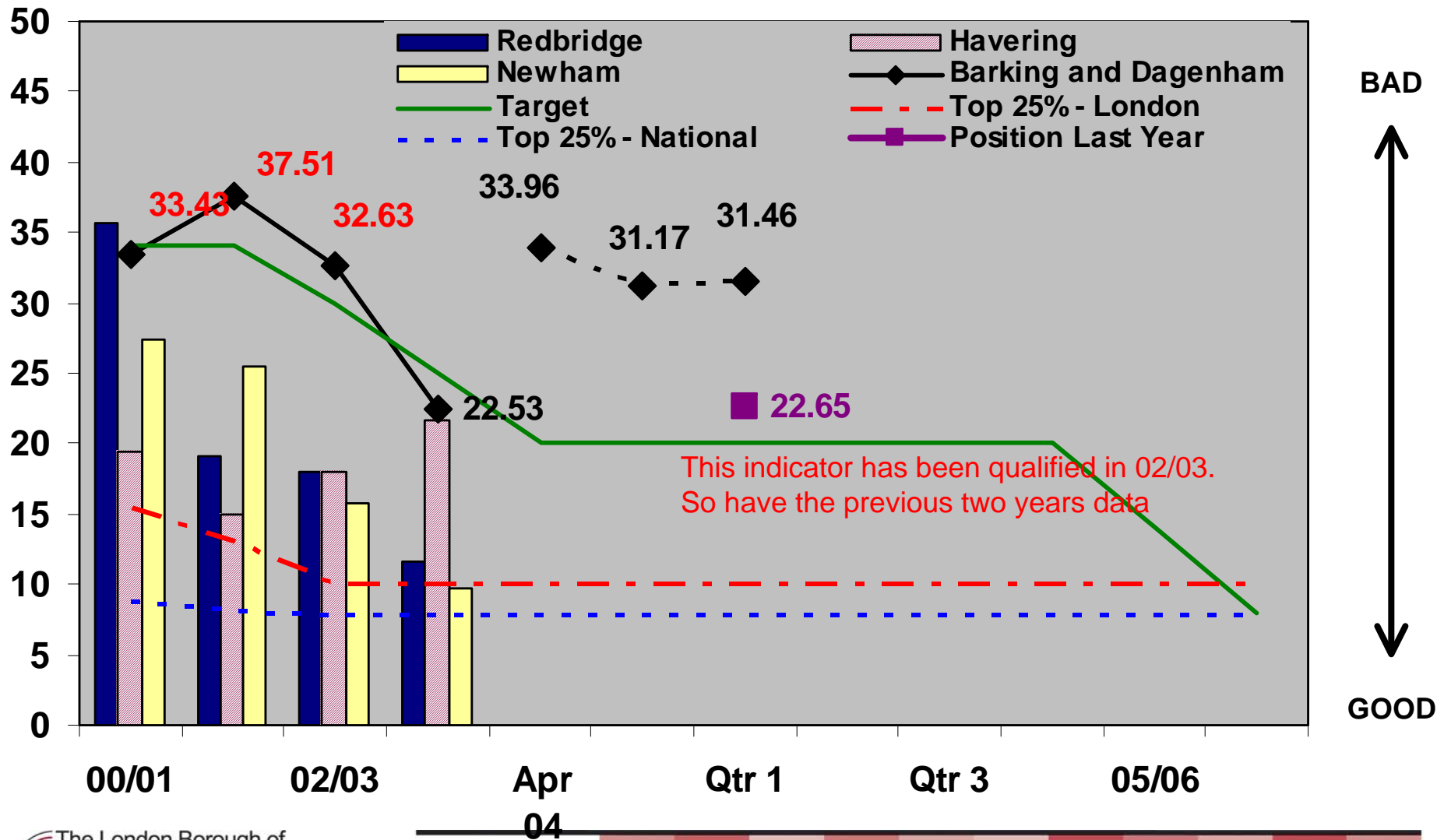
BV 78a - Average time for processing new claims (cumulative)



This indicator has been qualified in 02/03. So have the previous two years data

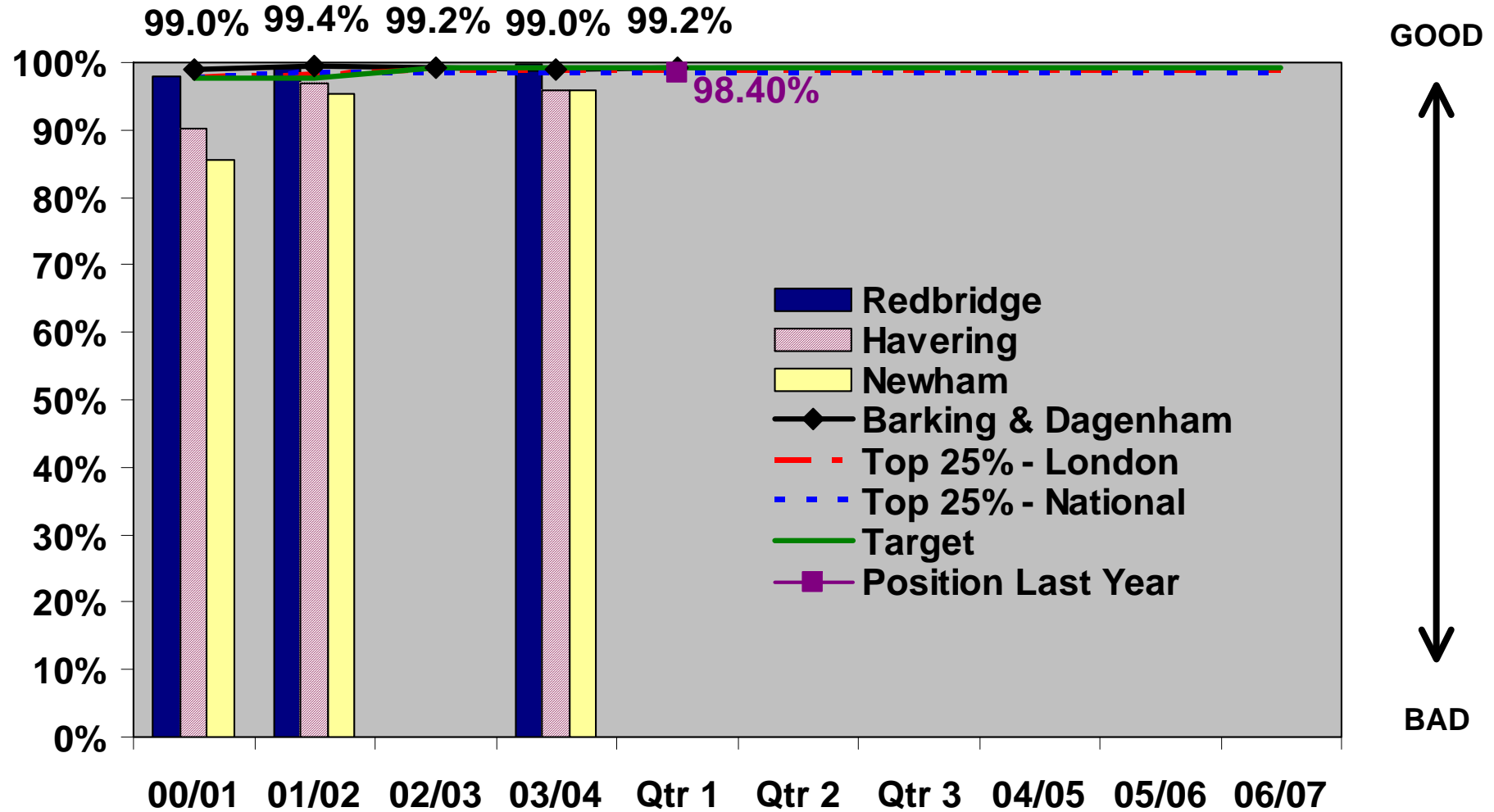
FINANCE - Housing & Council Tax Benefit

BV 78b - Average time for processing notifications of changes of circumstances (calendar days) (cumulative)



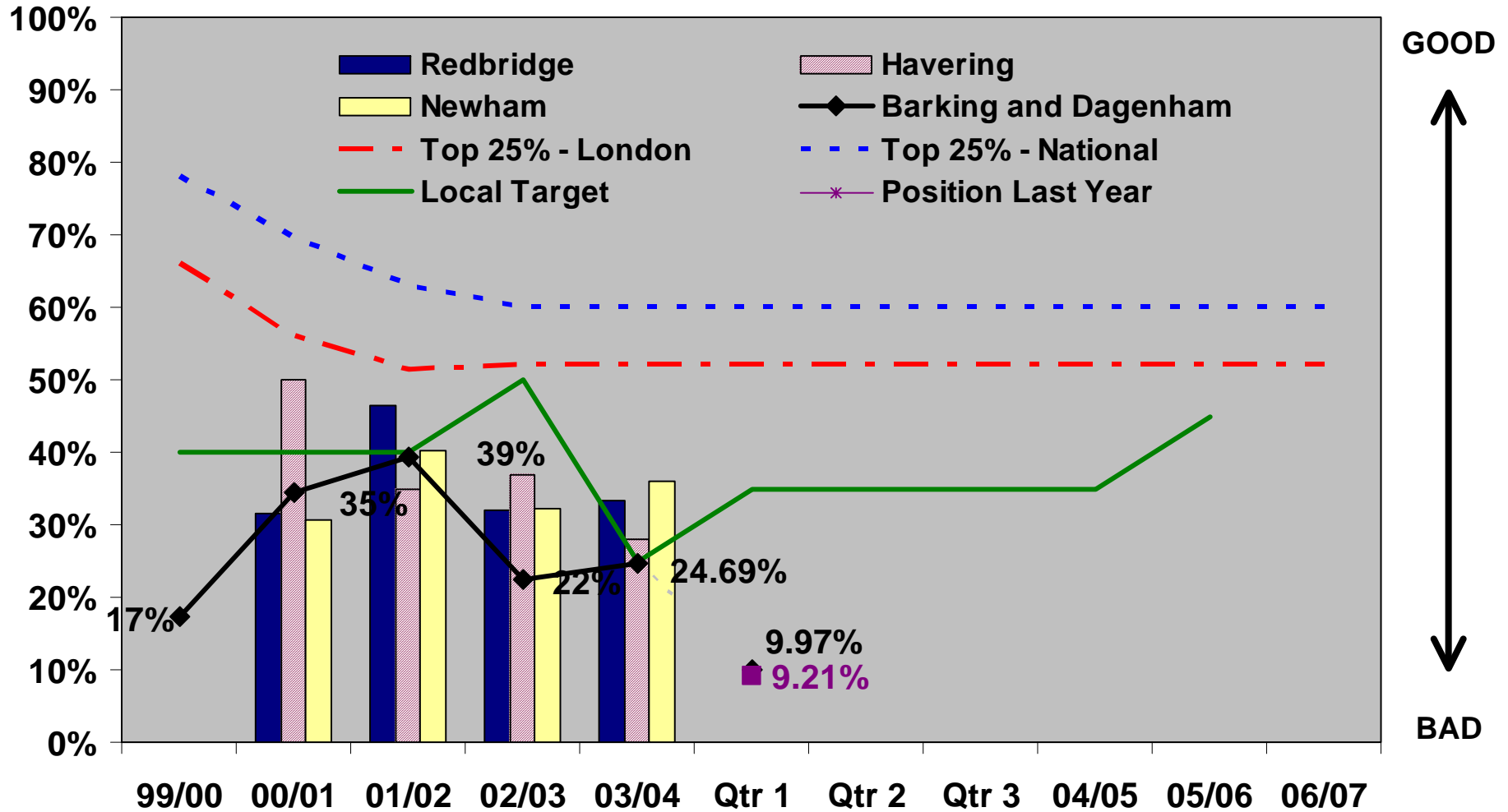
FINANCE - Housing & Council Tax Benefit

BV 79a - % of cases for which the calculation of the amount of benefit due was correct on the basis of the info available to the determination, for a sample of cases checked post-determination



High Risk

FINANCE - Housing & Council Tax Benefit BV 79b - Percentage of recoverable overpayments (excluding Council Tax) that were recovered in the year (cumulative)



Corporate Strategy Key PIs

CORPORATE STRATEGY - OD&ER

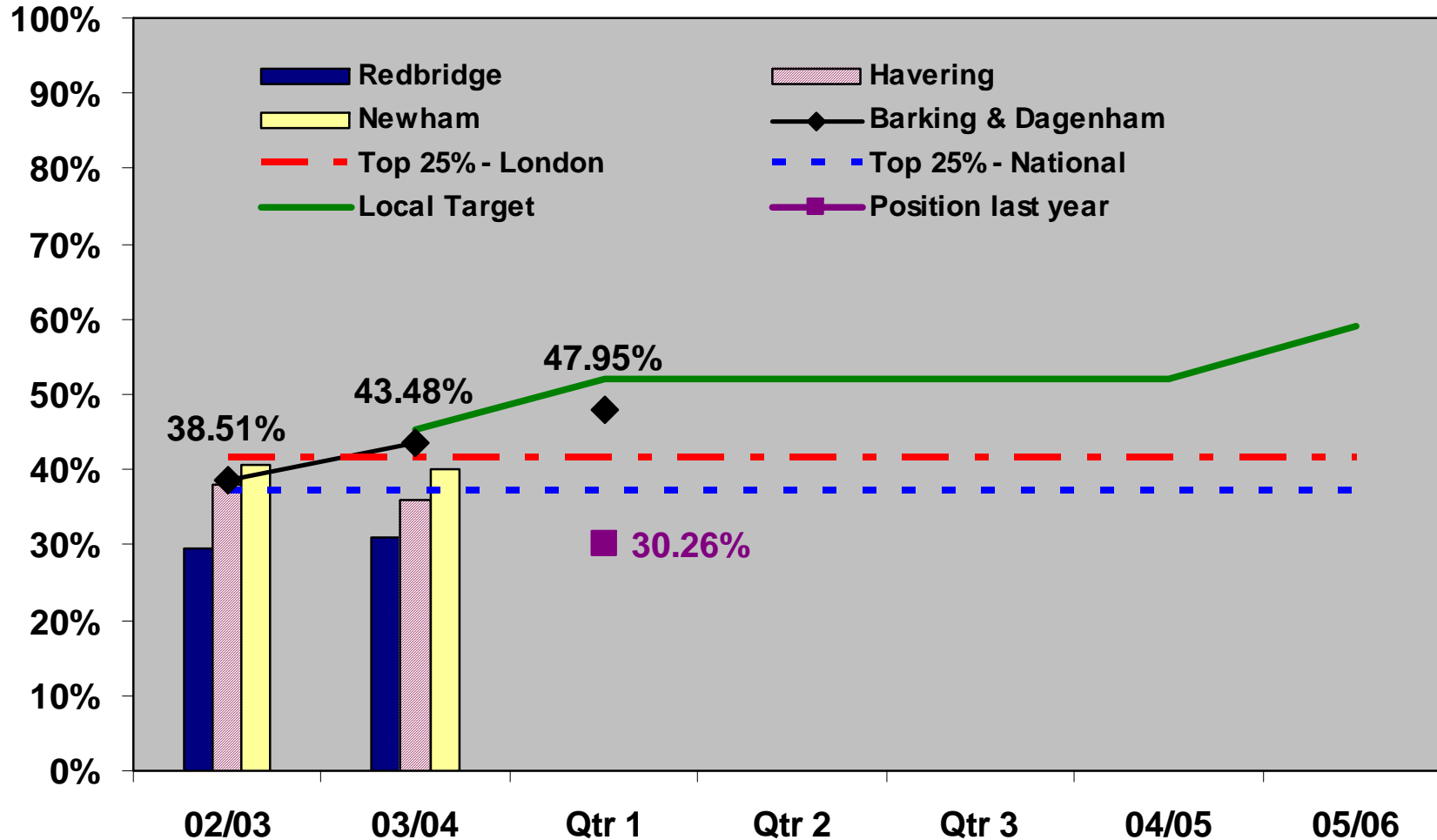
BVPI 11a - The percentage of top 5% of earners that are women (cumulative)



GOOD



BAD



CORPORATE STRATEGY - OD&ER

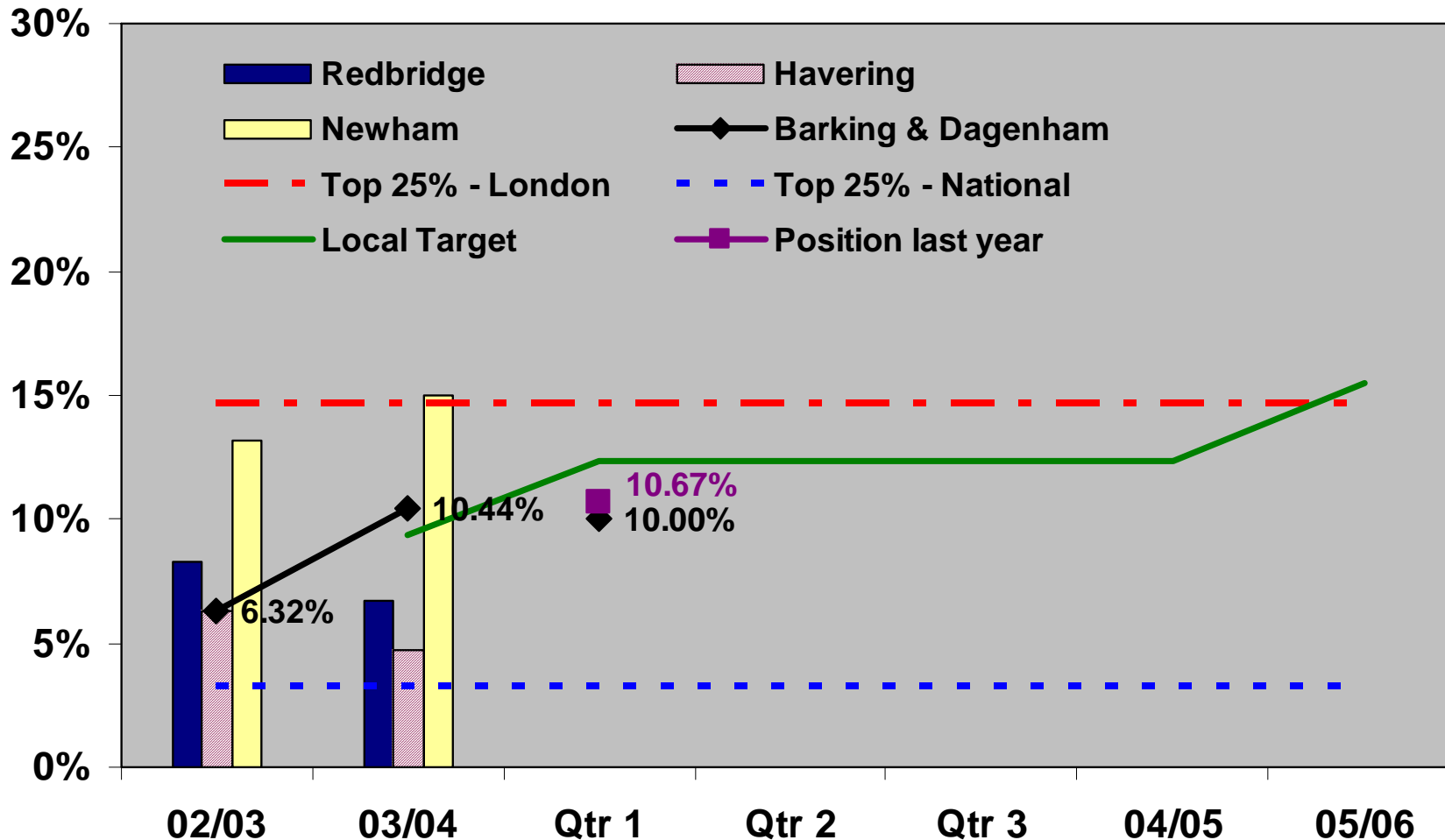
BVPI 11b - The percentage of top 5% of earners from black and minority ethnic communities (cumulative)



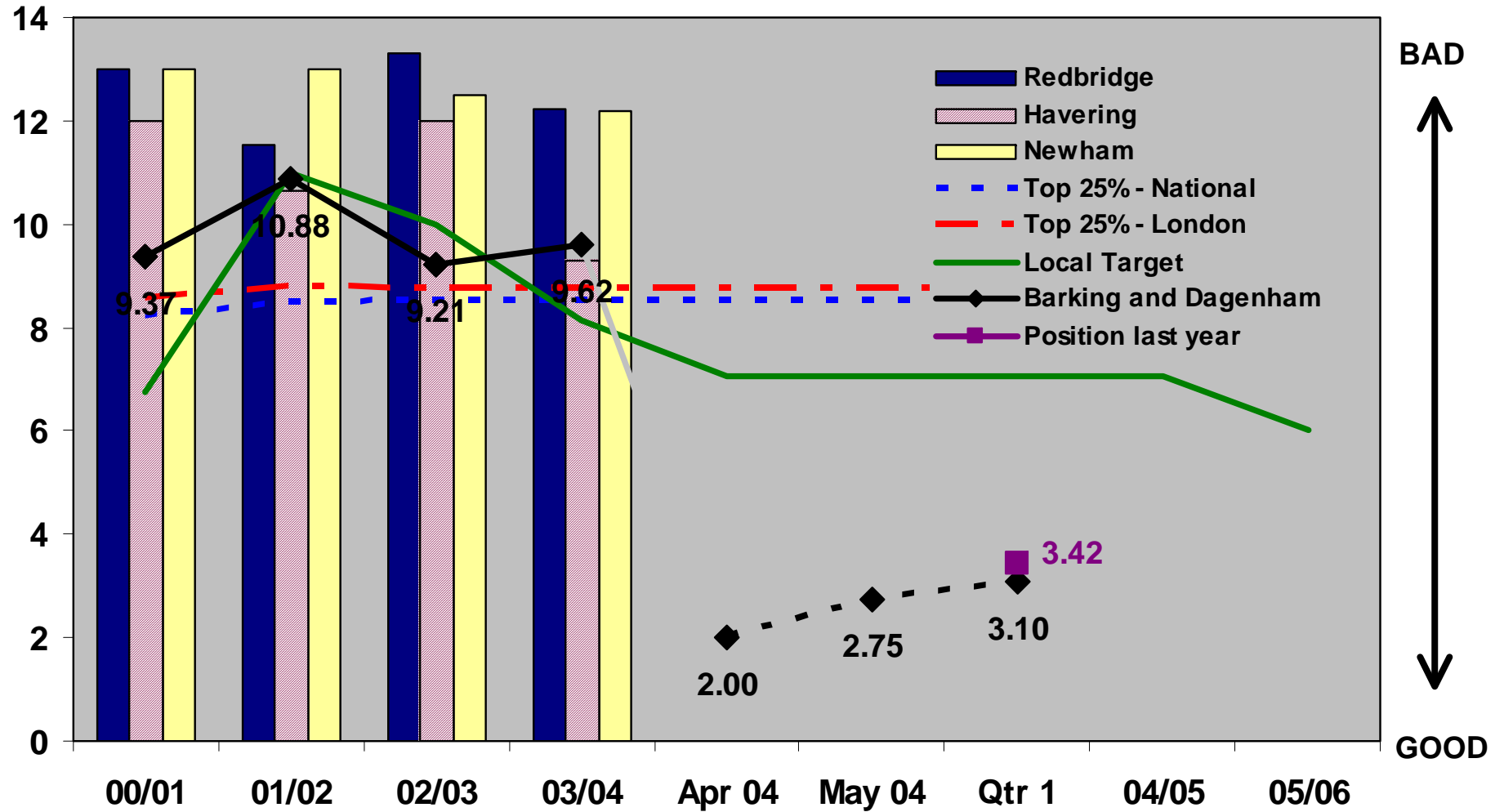
GOOD



BAD



CORPORATE STRATEGY - OD&ER
CS 19a (BV 12) - The number of working days / shifts lost to sickness absence (days) (cumulative)



CS 19a/BV12 cont...

No. of Days lost due to Sickness 1 April – 30 June		Average F.T.E staff 1 April – 30 June	
2003	2004	2003	2004
19,184	17,970	5,609	5,792

These figures breakdown across departments as follows:

Dept.	No. of Days Lost		Average F.T.E	
	2003	2004	2003	2004
CS	1009	450	469 (2.15 days)	148 (3.04 days)
FD		475		342 (1.39 days)
EAL	8026	6942	3143 (2.55 days)	3267 (2.12 days)
DHH	2105	1431	485 (4.32 days)	409 (3.50 days)
DRE	3982	4000	769 (5.18 days)	891 (4.49 days)
DSS	4062	4672	740 (5.49 days)	732 (6.38 days)

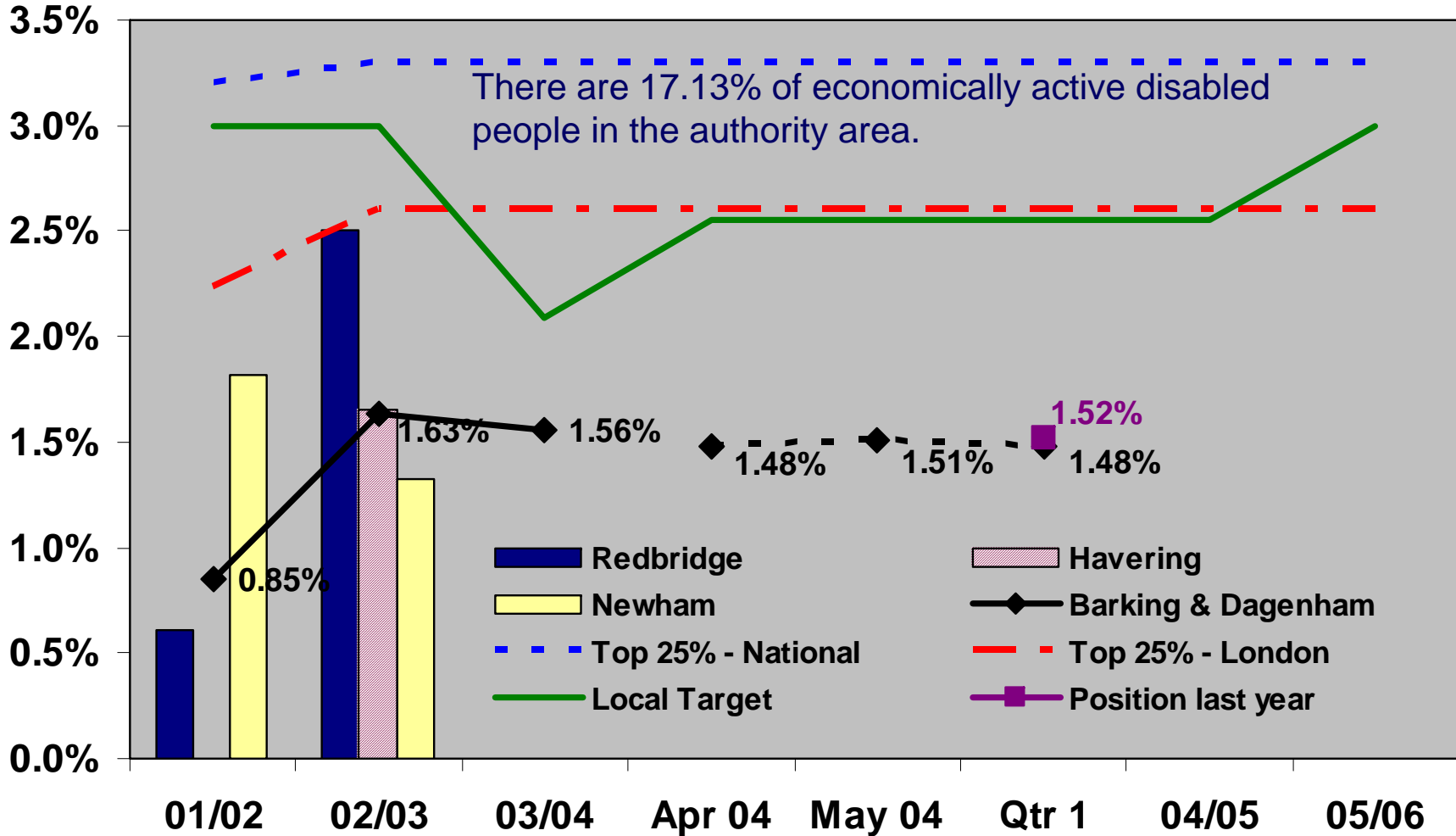
CORPORATE STRATEGY - OD&ER

BV 16a - The number of staff declaring that they meet the Disability definition as a percentage of the total workforce (cumulative)



GOOD

BAD



BV16a cont/...

No. of Disabled Staff as at 30 June		Staff who have answered the question as at 30 June	
2003	2004	2003	2004
76	81	4987	5485

These figures breakdown across departments as follows:

Dept.	No. of Disabled Staff		No. of staff who have answered the question	
	2003	2004	2003	2004
CS	5	2	165 (3.03%)	70 (2.86%)
FD		4		118 (3.39%)
EAL	38	42	2751 (1.38%)	3032 (1.39%)
DHH	9	15	196 (4.59%)	259 (5.79%)
DRE	12	11	963 (1.25%)	1113 (0.99%)
DSS	12	7	912 (1.32%)	893 (0.78%)

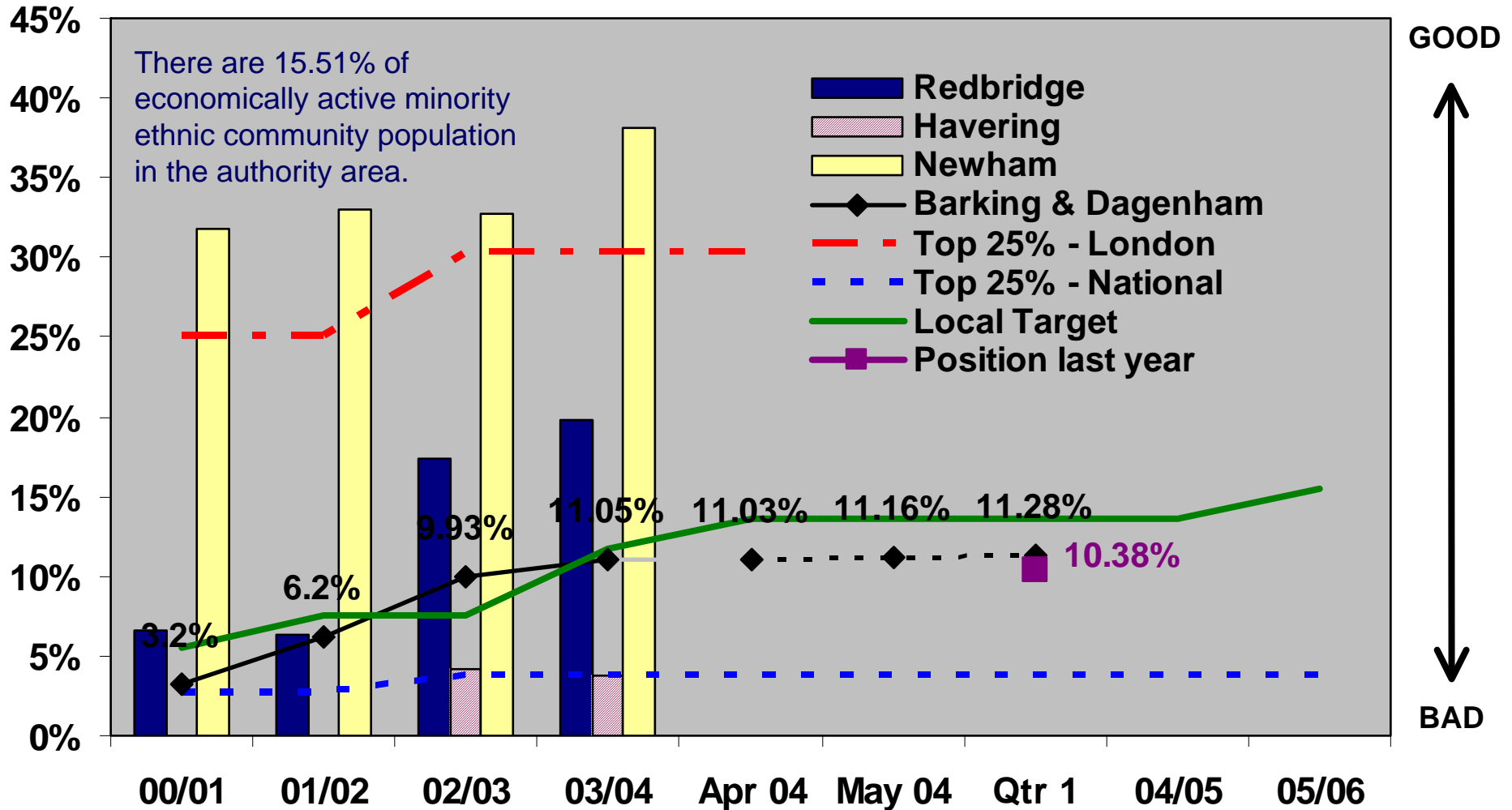
Top 5 performers - London		
1	Lew isham	11.21%
2	Haringey	6.01%
3	Brent	3.90%
4	Tow er Hamlets	3.89%
5	Bromley	3.00%

Barking & Dagenham currently 27 out of 33 London Boroughs

CORPORATE STRATEGY - OD&ER



BVPI 17a - Minority ethnic community staff as a percentage of the total workforce (cumulative)



BV17a cont/...

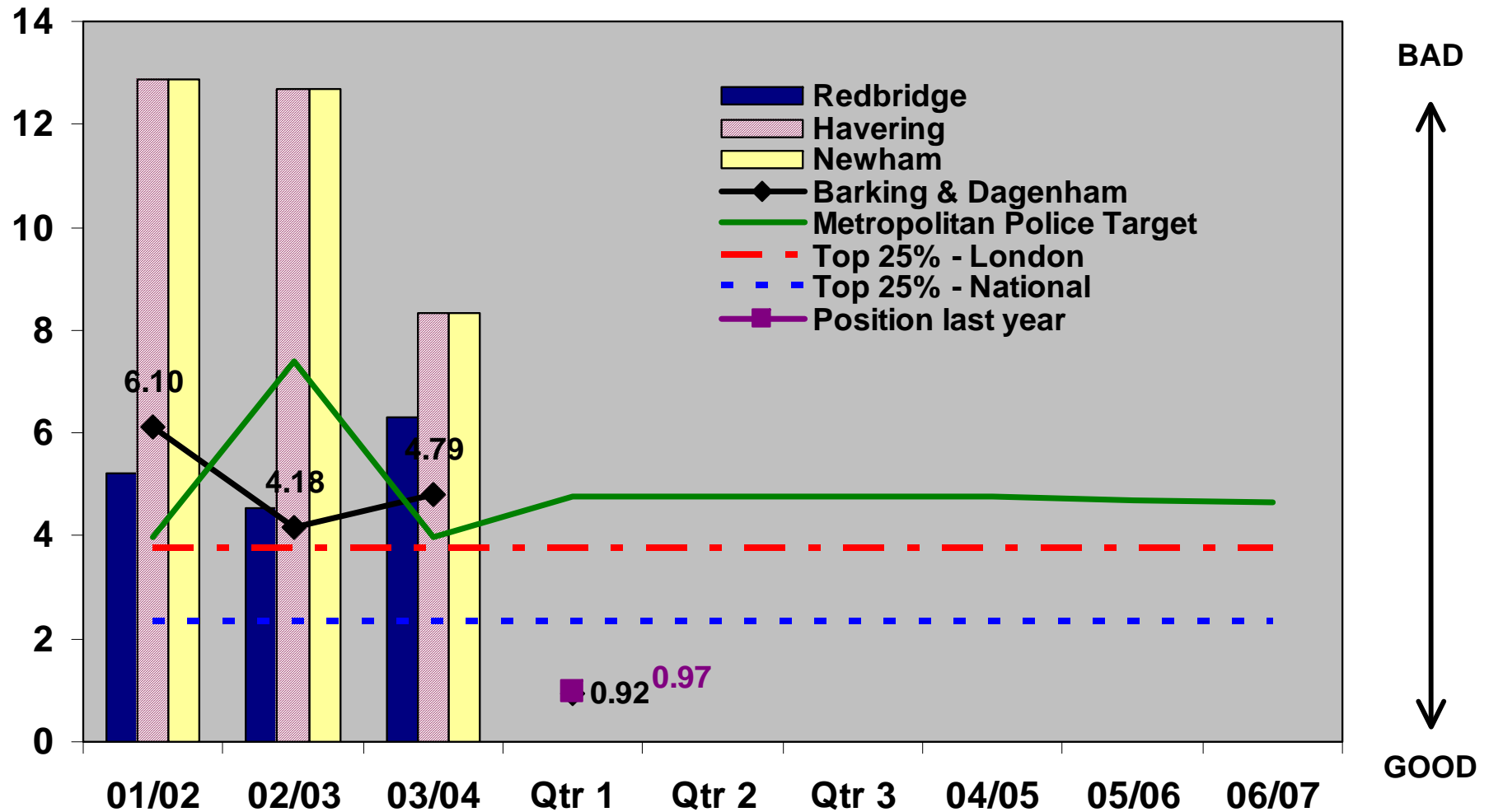
No. of BME Staff as at 30 June		Staff who have answered the question as at 30 June	
2003	2004	2003	2004
729	944	7021	8367

These figures breakdown across departments as follows:

Dept.	No. of BME Staff		No. of staff who have answered the question	
	2003	2004	2003	2004
CS	66	22	515 (12.82%)	147 (14.97%)
FD		50		346 (14.45%)
EAL	294	436	4035 (7.29%)	5070 (8.60%)
DHH	58	73	367 (15.80%)	413 (17.68%)
DRE	124	161	1186 (10.46%)	1482 (10.86%)
DSS	187	202	918 (20.37%)	909 (22.22%)

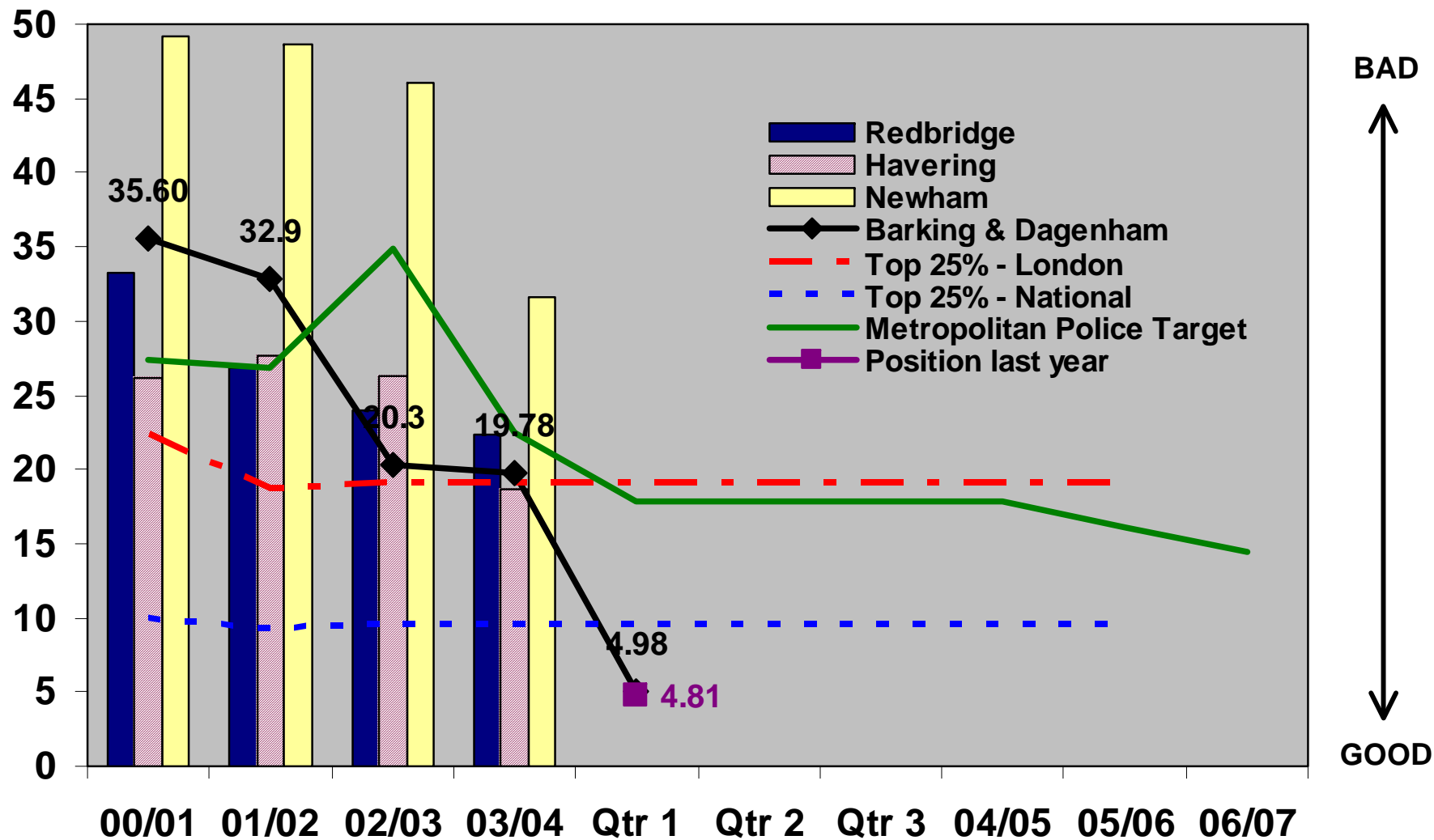
CORPORATE STRATEGY - Community Safety

BV 127e(i) - Robberies per 1,000 population (cumulative)



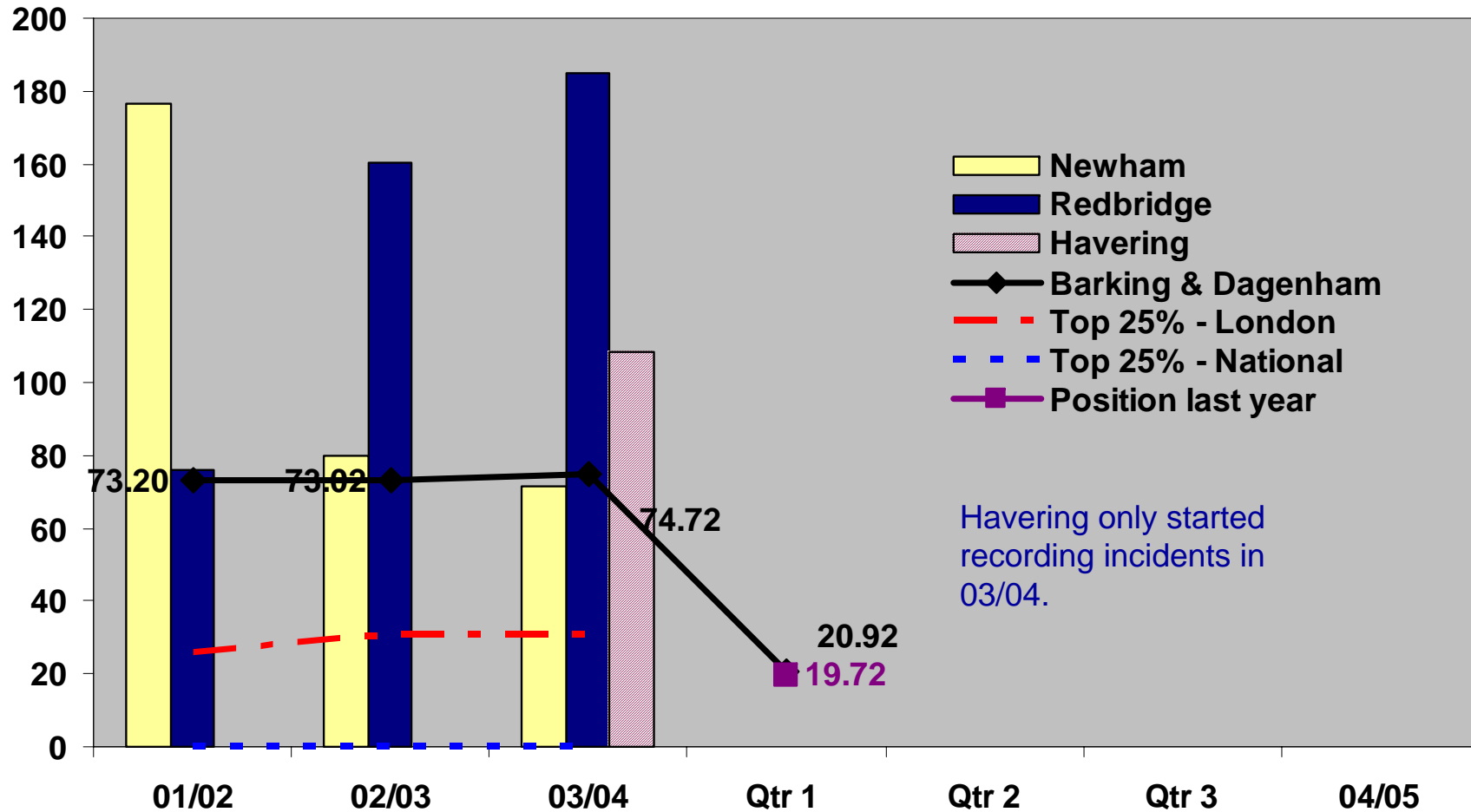
CORPORATE STRATEGY - Community Safety

BV 128 a - Vehicle crimes per 1,000 population (cumulative)

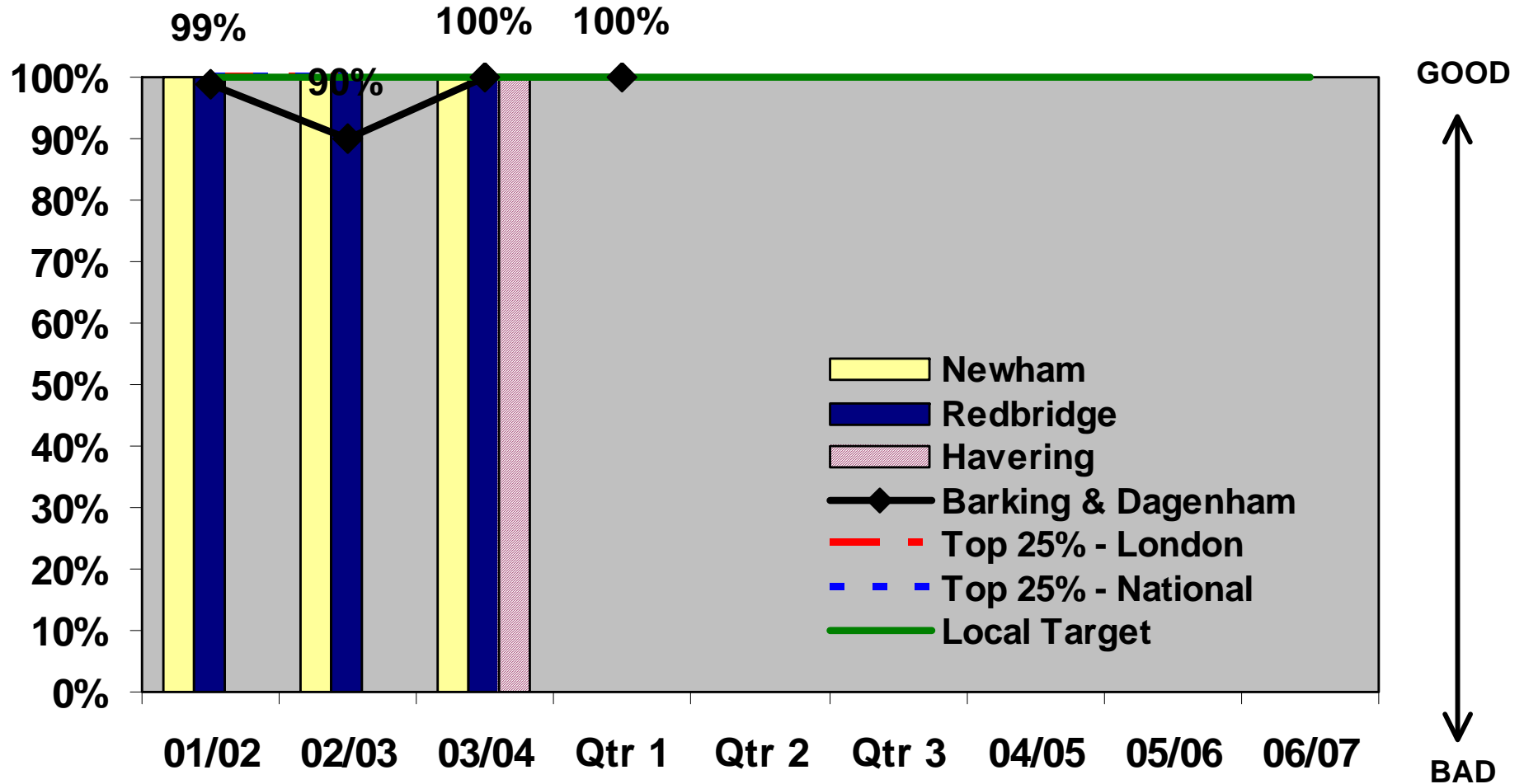


CORPORATE STRATEGY - Community Safety

BV 174 - The number of racial incidents recorded by the authority per 100,000 population (cumulative)



CORPORATE STRATEGY - Community Safety
BV 175 - The percentage of racial incidents that resulted in further action (cumulative)



BVPI 174

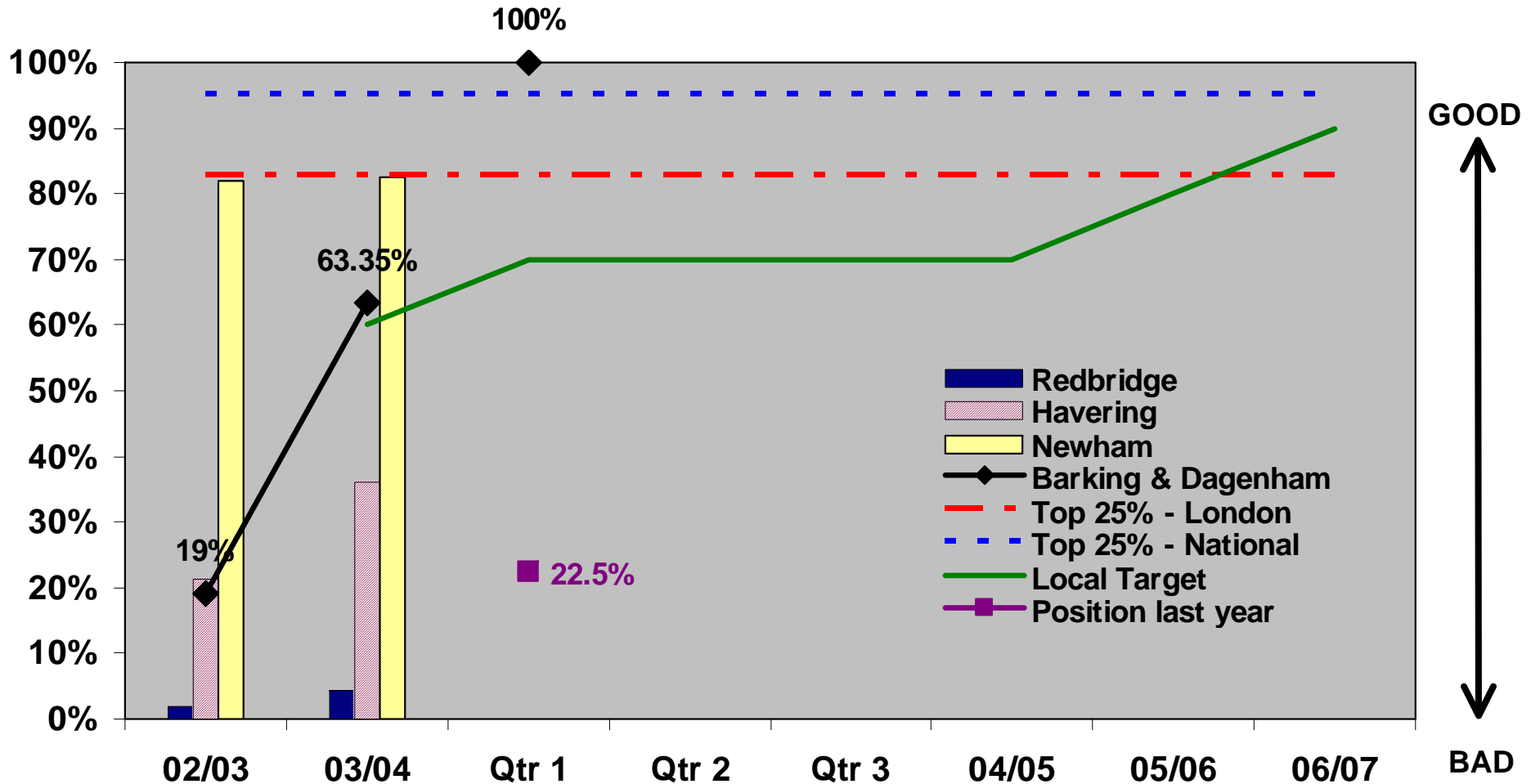
The number of racial incidents recorded by the authority per 100,000 population

	Corporate Strategy		Finance		Education		DRE		Housing & Health		Social Services		Year Total	
	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000	Actual	Per 100,000
Quarter 1	0	0.00	0.00	0.00	26	15.54	1	0.60	8	4.78	0	0.00	35.00	20.92
Quarter 2		0.00		0.00		15.54		0.60		4.78		0.00	0.00	20.92
Quarter 3		0.00		0.00		15.54		0.60		4.78		0.00	0.00	20.92
Quarter 4		0.00		0.00		15.54		0.60		4.78		0.00	0.00	20.92
Year Total	0	0.00	0.00	0.00	26	15.54	1	0.60	8	4.78	0	0.00	35	20.92

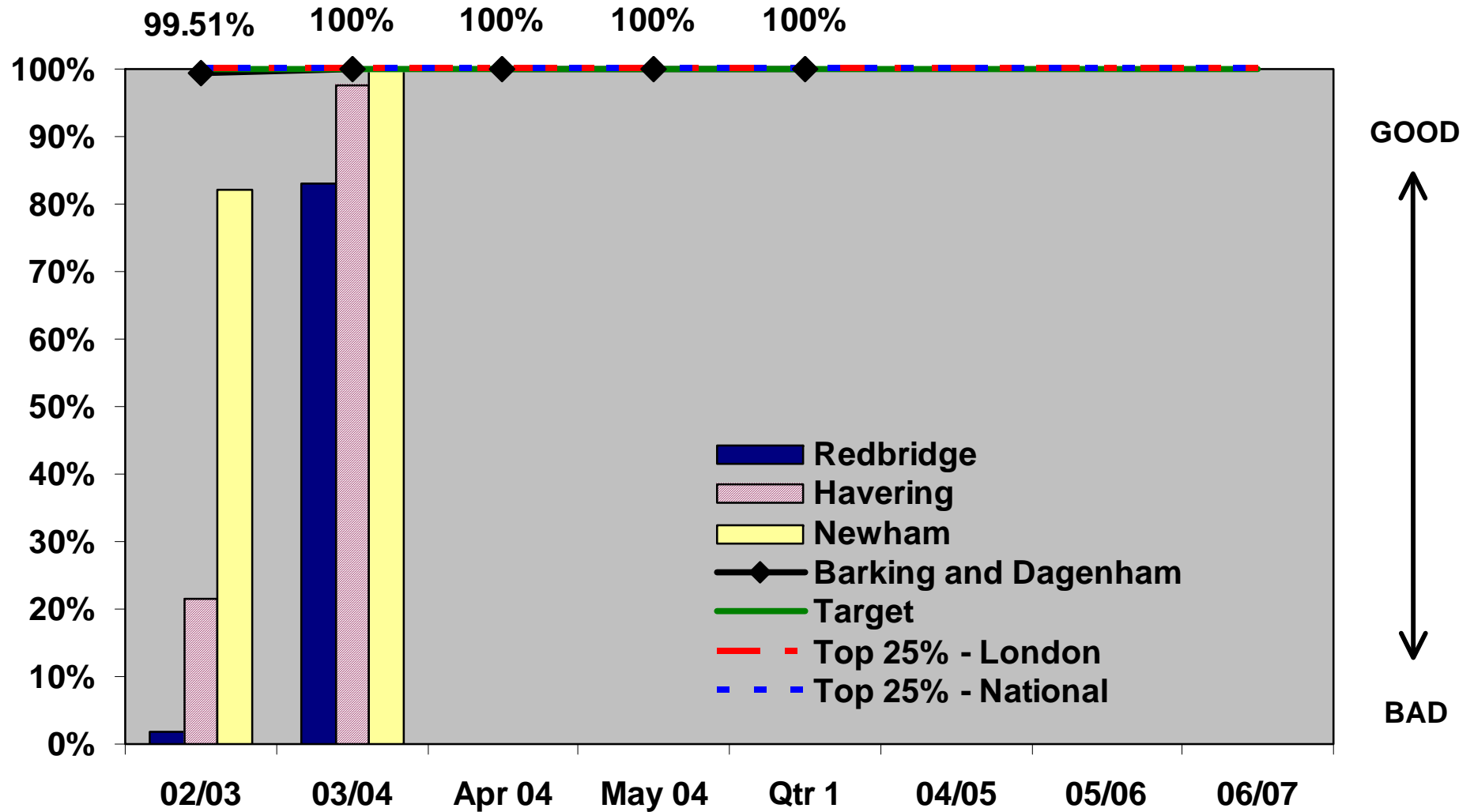
BVPI 175 The % number of cases that resulted in further action.

	Corporate Strategy		Finance		Education		DRE		Housing & Health		Social Services		Year Total	
	Further	%	Further	%	Further	%	Further	&	Further	%	Further	%	Further	%
Quarter 1		0.0%		0.0%	26	100.0%	1	0.0%	8	100.0%		#DIV/0!	35	100.0%
Quarter 2		0.0%		0.0%		#DIV/0!		0.0%		#DIV/0!		0.0%	0	#DIV/0!
Quarter 3		0.0%		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		0.0%	0	#DIV/0!
Quarter 4		0.0%		0.0%		#DIV/0!		0.0%		#DIV/0!		0.0%	0	#DIV/0!
Year Total	0	0.0%	2	#DIV/0!	26	100.0%	2	200.0%	8	100.0%	0	#DIV/0!	35	100.0%

CORPORATE STRATEGY-Land & Property Information
BV177 - Percentage of authority expenditure on legal and advice services
which is spent on services that have been awarded the Quality Mark and
meet a priority legal need identified in the CLSP strategic plan



CORPORATE STRATEGY – Legal Services
BV179 – Performance Counts - The % of “Standard Searches” turned
around within 10 working days



PSA Target 3 - Number of domestic burglaries (cumulative)

